

Additional notes to be written here that may assist in the assessment of the complaint:

THE CUSTOMER COMPLAINED OF LINE
FAULT AFTER THE S&SAL WAS
INSTALLED.

WE ADVISED HER THAT HOPEFULLY IT
WOULD SETTLE BUT UPON TODAY'S
INSPECTION (AND ATTACHED PHOTOS) IT
IS CLEARLY A FAULT WITHIN THIS
PIECE.

* 2ND REPLACEMENT PIECE)

SALES ORDER CONFIRMATION

fibre

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INVOICE ADDRESS

Mr Carpet London Ltd
299 Upper Richmond Road West
East Sheen
London
SW14 8QS

DELIVERY ADDRESS

Mr Carpet (London) Ltd
19 Stadium Studios
Riverside Road
London
SW17 0BA

ORDER NUMBER	ORDER DATE	ACCOUNT	YOUR REFERENCE	SHIPPER	ESTIMATED SHIP DATE	AGENT
90360	05/02/2025	F3132	F30287	HE	07/02/2025	FFL

This is confirmation of your order of the items listed below.
Please check the details for accuracy and contact us immediately if anything is incorrect
Once orders are shipped they cannot be cancelled without a minimum 25% re-stocking fee.
Please note: All our cuts are made exactly to the specified lengths with no allowances.

PRODUCT CODE	DESCRIPTION	UNIT	LENGTH	WIDTH	TOTAL SQ M	UNIT PRICE	TOTAL
SI-BOU-BGT-4M	sisal boucle bergamot	SQM	7.55	4.00	30.20	£20.75	£626.65
INTEC	Intec Stain Retardant	EACH	30.20			£1.70	£51.34
* original piece *							

The Estimated Ship Date is shown above. We will use our best endeavours to achieve this date but it cannot be guaranteed.
On the day of shipping we will forward our invoice as confirmation that your goods are with our shipper.
(Alliance deliveries are due within 5 working days of shipping.)
If you have any queries regarding this Sales Order Confirmation please contact sales@fibreflooring.com quoting the order number above.

GOODS TOTAL	£677.99
VAT TOTAL	£135.60
INVOICE TOTAL	£813.59

THE TITLE IN THESE GOODS REMAINS WITH
FIBRE TRADING LTD UNTIL PAID FOR IN FULL

Supplied in line with our full terms and conditions
available at www.fibreflooring.com

Fibre Trading Ltd trading as **fibre**,
Units 7-10 Loddiswell Business Park, Loddiswell, TQ7 4QG
Telephone: 01548 436 401 Email: sales@fibreflooring.com
Web: www.fibreflooring.com
VAT No. (GB): 878642078
Registered In England No. 5042316