



# BROCKWAY

KIDDERMINSTER

KIDDERMINSTER TRADING ESTATE, SPENNELLS VALLEY ROAD  
KIDDERMINSTER, WORCESTERSHIRE DY10 1XS, ENGLAND  
Telephone: Admin 01562 824737 Sales 01562 828 200  
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## CUSTOMER SERVICE ENQUIRY FORM

**Until this Form is fully completed no Action or Inspection can be arranged**

Our Ref.....

Your ref.....

Date.....

**Wholesalers name and Address**.....

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Telephone No.....Fax. No ..... Contact.....

**Retailers Name and Address**.....

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Telephone No.....Fax. No ..... Contact.....

**Consumers Name and Address**.....

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Telephone No.(Home).....(Work).....

### **Carpet Details:-**

Quality.....Colour.....

Total size of Installation.....Size of Carpet under Complaint.....

Your order number.....Our invoice Number and Date.....

### **Fitting Details:-**

Date fitted.....Method of fitting.....

Floor Type.....Type of Underlay.....

### **General Information:-**

Number of People in Household.....Pets (if any).....

Area under Complaint.....Areas in which Carpet Fitted.....

If stairs, has carpet been moved to equalise wear as BS5325?.....

Has the Carpet been anti stain treated e.g. Scotchguard<sup>tm</sup>?.....

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Please give overleaf the name of the person inspecting the carpet on your behalf and details of his report and his assessment of the complaint.

