

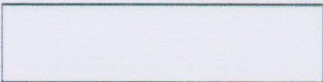


GEORGIAN CARPETS Stoddard CARPETS

PLEASE COMPLETE AND RETURN TO:

Relay Park
Relay Drive
Tamworth, Staffordshire
B77 5PR
Tel: 01827 831496
Fax: 01827 831425

PRODUCT COMPLAINT FORM



Date: 04/09/2017

We would respectfully point out that we cannot process an enquiry until an inspection has been carried out by the retailer.

Retailer Name and Address

MR CARPET LTD
301 MUNSTER ROAD
FULHAM
LONDON SW6 6BJ

Tel: 020 7385 6800
Contact: JOHN MCARTHUR
Email: johnmcarthur@mr-carpet.co.uk
Account Number: 2114
Invoice Number: N/A

Consumer Name and Address

ADAM GILANI
72 CLAPHAM COMMON NORTHSIDE
CLAPHAM
LONDON SW4 9SB

Home Tel:
Mobile: 07917-690698
Email: adam@almrenovations.com

Invoice Date:

ORDER F25884

ABOUT THE CARPET

Quality: VERLUTO LUSO
Colour: GUNBOAT
Size: 4-20 x SMTR
No of Pets: NONE
No of Adults: 2
No of Children: NONE

Location in House: BEDROOM
Date Fitted: MONDAY 04/09/17
Type of underlay: 10MM PU FOAM
Sub Floor: WOOD
Method of Fitting:
Vacuum Cleaner Type: N/A

Has the carpet been cleaned since installation? Yes / No (Delete as appropriate)
If Yes, Date of Clean N/A
Type of Clean N/A

Images available (tick appropriate box)

Yes [checked] No [ ]

Retailers Inspection Report:

THIS IS THE REPLACEMENT PIECE AFTER ORIGINAL WAS FAULTY (LINE FAULT) FROM WEDNESDAY 30/08 WAS PROMISED BY NEIL FORD THAT REPLACEMENT WOULD BE CHECKED PRIOR TO DELIVERY. CARPET FITTER HAS FITTED 2 WALLS WHEN NOTICED FURTHER FAULTS IN

In your opinion, can this complaint be settled with an allowance?
If Yes, Suggested Allowance

Yes No

THE REPLACEMENT ??

Completed complaint forms must be accompanied with images of the fault.

Please email to matt.williams@hfdtamworth.com