



Karndean
Designflooring

Transferable Purchase Guarantee Certificate

Certificate Number: **SO0938114**

Date of Purchase: **20/08/2012**

Your Details:

Mrs Steel

**Flat 7 17 Cranley Gardens
London
SW7 3BB**

Product(s)

RP11, American Oak, Da Vinci plank

Retailer Details:

**Mr Carpet Limited
Riverside Road
London
London
SW17 0BA**

Transferable Guarantee End Date(s)

RP11, 31/08/2032 **20 Years**

T: 0208 879 0485

E: headoffice@mr-carpet.co.uk



**Karndean
Transferable
Purchase
Guarantee**

IMPORTANT: Don't forget to let us know if you move house. This guarantee is transferable to the new owners. Simply call us on 01386 820 100

Karndean International Ltd (Karndean) guarantees that the product will be free from wear out or any material manufacturing defects for the above stated period of years from the date of purchase ("Guarantee").

Wear out is defined as the removal of the wear layer and design pattern.

Your space. Your needs. **Your style.**



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Conditions of the Transferable Purchase Guarantee:

The Transferable Purchase Guarantee is subject to the following conditions:

1. The product has been subjected to normal wear and tear conditions applicable to the guaranteed product.
2. The product has been professionally installed by a skilled floor fitter in accordance with the Karndean Installation Guide and industry code of practice using Karndean adhesive.
3. The product has been installed in the UK.
4. The product must have been cleaned and maintained in accordance with the Karndean Floor Care System.
5. Protection (in the form of felt pads or caster cups) has been fixed to the feet of the furniture to prevent damage.
6. Proof of purchase will be required for any claim.
7. The Transferable Purchase Guarantee is fully transferable so, should you sell your home, it can be passed on to the buyer.
8. This Transferable Purchase Guarantee does not cover installation.

Exclusions of the Transferable Purchase Guarantee:

1. Damage or fading caused by external factors, including but not limited to exposure to the sun, water (including water leakages and subfloor water), heat and hydrostatic pressure.
2. Willful or accidental damage, including damage caused by impacts.
3. Modifications, alterations or repair other than by a Karndean authorised work person.
4. Poor installation of subfloor materials or the use of incorrect subfloor materials.
5. Negligence or misuse or uses other than for normal domestic purposes.

Claims:

Any claim made under this Transferable Purchase Guarantee should be made in writing or by telephone in the first instance to your Retailer.

Help and Advice

Tel: 01386 820 100

If it is found to be necessary to replace a product which is no longer available, Karndean reserves the right to replace the floor with a product of equal value and specification to that that was originally installed.

Save as detailed above and to the fullest extent permitted by law, Karndean International Ltd. shall not accept or be liable under this Guarantee for any direct, indirect, special or consequential loss, expense, cost, claim or damage (including liquidated damages).

This Transferable Purchase Guarantee does not affect your statutory rights.

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