



**UK & Ireland  
Warranty Number. 352B-7AA9-2824-0239**

**Unique LifeShine Number**

06852572-203261 (please keep this number safe)

**Customer Details**

Mr Nigel Symonds Telephone: 07454318618  
6 Holland Close Email: n.symonds@sky.com  
Epsom  
Surrey, KT19 8RW

**Vehicle Details**

Vehicle Make & Model: AUDI A6  
Vehicle Registration: LC63 VXH  
VIN Number: WAUZZZ4GXEN093786  
Vehicle Condition: Pre-Owned  
Date of First Registration: 05 January 2015

**LifeShine Dealer Details**

Epsom Audi Contact: George Skates  
Reigate Road Telephone: 01737 365365  
Epsom Fax: 01737 356902  
Surrey, KT17 3LA Email: george.skates@epsomaudi.co.uk

**Treatments Applied to your vehicle**

Interior Protectant, Bodywork Gloss Shield, Glass Guard

**Lifetime Warranty effective from (warranty start date)**

LifeShine Warranty Effective from: 05 January 2015

This agreement is non-transferable and covers the entire duration of the ownership of your vehicle

**CUSTOMER SATISFACTION**

If you are not 100% satisfied that the LifeShine protections system has been correctly applied to the bodywork, interior or side windows of your vehicle or if you have not received your complimentary valet case, please contact your LifeShine dealer immediately (see Lifeshine Dealer contact details above). For maintenance guidelines and terms and conditions please refer to all sections of this document.

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**Professional Advice**

The Autoglym technical advice service is available to advise on all matters concerning general maintenance or specific defects.  
Tel: 01462 677766 Email: lifeshine@autoglym.co.uk  
Please quote LifeShine and the Warranty Number at the top of this registration document.

**Autoglym Stockists**

Replenishment or additions to the LifeShine Car Care Kit can be obtained from the supplying dealer or from car accessory shops. Details of your nearest stockist are available on the Autoglym website [www.autoglym.com](http://www.autoglym.com) or by telephoning Autoglym.

**Making a Claim**

To make a claim against this warranty please contact us on the details provided below

AUTOGLYM  
Letchworth  
Herts  
UK  
SG6 1LU

Telephone: 01462 677766

Web: [www.autoglym.com](http://www.autoglym.com)

## Maintenance Guidelines

Congratulations on your new vehicle purchase. Now that you have had the LifeShine treatments applied by an authorised dealer, ongoing care is a simple and rewarding process. Your complimentary LifeShine Aftercare Kit contains a comprehensive selection of highly endorsed Autoglym premium car care products. All are designed to be easy to use and to produce excellent results with minimum effort.

Ongoing care with the Autoglym LifeShine system will offer extra protection for:

### **paintwork / upholstery / glass**

The complimentary care kit contains the following products:

- Wheel Cleaner
- Bodywork Shampoo Conditioner
- Aqua Wax
- Vinyl & Rubber Care
- Interior Shampoo
- Fast Glass
- Bird Dropping Wipes
- Ultimate Screen Wash
- Super Resin Polish
- Jumbo Sponge
- Yellow Hi Tech Microfibre Drying Towel
- Blue Microfibre Cloth
- Perfect Polishing Cloth
- Red Hi Tech Finishing Cloth
- Car Care Guide

### **Paintwork**

- Always use Autoglym products
- Ensure regular weekly/fortnightly shampooing
- Use Autoglym Bird Dropping Wipes to remove bird droppings immediately. Quick removal is essential in order to minimize damage
- Pre-rinse grit by hosing bodywork before sponging
- Always dry the car with the supplied Autoglym Hi-Tech Microfibre Drying Towel to prevent water spots
- Persistent water spots can be removed with Super Resin Polish
- Use top quality 100% cotton stockinette for polishing

### **Cleaning frequency**

Ensure regular cleaning. Original paintwork should exhibit haze free "mirror like" characteristics. You can re-polish or re-seal at any time you feel the finish falls short of your expectations without fear of damage using Autoglym polishes.

Use Autoglym **Aqua Wax** when surface ceases to repel water after shampooing or an improvement in appearance is desired. In case of minor scuffs to paintwork surface, use Autoglym Super Resin Polish to gently clean and condition paintwork.

There are environmental hazards which it is impossible to protect against completely. In most circumstances long-term damage can be avoided by prompt intervention.

Corrosive bird droppings, insect remains and tree sap must be removed immediately with Autoglym **Bird Dropping Wipes** and the area re-polished using Autoglym **Super Resin Polish** otherwise discoloration and surface damage will occur. LifeShine will not prevent damage caused by these substances but may slow the rate of attack.

Industrial Fallout, traffic film and atmospheric contamination should be removed regularly by shampooing vehicle to maintain finish. Persistent deposits or damage should be referred to your supplying dealer or Autoglym for specialist advice.

## Hand Wash Brushes

Generally all brushes will cause haze or damage to high gloss paintwork and are not recommended.

Worn out chamois and sponges contaminated with grime and grit will scratch paintwork. Maintain in good condition and replace as required. Never attempt to dry scratch hard deposits from paintwork, as this will inevitably result in difficult to rectify damage.

## External Unpainted Plastic and Rubber

Products: Autoglym **Vinyl & Rubber Care** • Autoglym Bumper & Trim Gel. Re-treatment is optional with appropriate Autoglym products.

## Wheels and Wheel Trims

Products: Autoglym **Bodywork Shampoo Conditioner** • **Autoglym Wheel Cleaner**. Use of a separate sponge or dedicated wheel brush is strongly recommended.

Wheels are not treated with LifeShine but for your convenience products are included to maintain condition. Refer to the individual product instructions for use.

## Upholstery & Carpets

To remove general soiling from treated surfaces:

Fabrics/carpets - Only occasional vacuuming is required to remove dust and dirt deposits under normal conditions. Spills may require the use of Autoglym **Interior Shampoo** to remove any remaining spill residue.

Leather - A light wipe with a clean damp cloth followed by buffing is all that is required in between annual treatments. All spillages should be blotted immediately with absorbent cloth or paper. If necessary, blot with a cloth dampened with clean water and use Autoglym **Interior Shampoo**. Avoid rubbing as it may damage texture and colour.

Do not use steam cleaners or abrasive brushes on LifeShine treated interiors.

## Leather Upholstery & Facings

Products: \* Autoglym Leather Care Balm • Autoglym Leather Cleaner. After the first year leather surfaces should be additionally treated with Autoglym Leather Care Balm once or twice annually to conserve appearance and prevent cracking. Pre-clean with Autoglym Leather Cleaner.

\* Specialist leather care products are available from Autoglym stockists.

## Glass

Autoglym **Fast Glass** • Autoglym Car Glass Polish. Occasional cleaning of glass for safety reasons is recommended. Always clean windscreen after shampooing.

## Screenwash

Product: Autoglym **Ultimate Screenwash**. Replenish with Autoglym Ultimate Screenwash for superior performance.

## Terms & Conditions

**This warranty is only valid within the United Kingdom & Ireland.**

This agreement is based strictly on the understanding that all paintwork and interior surfaces comply with the car manufacturer's specifications and standards at the time of Autoglym LifeShine system application.

Upon receipt of your new treated car you will also receive a copy of the LifeShine registration document. A further copy can be emailed to you if you wish.

This agreement is non-transferable and covers the entire duration of your ownership of the vehicle.

Application of Autoglym LifeShine must be by an approved LifeShine dealership or valet.

## General Liability Limitations

Autoglym will not accept liability for deterioration of paintwork or upholstery caused by substandard specification, materials or workmanship by vehicle manufacturers, their dealerships or professional car valeters.

The following will invalidate this warranty:

- Neglect or lack of reasonable care and cleaning procedures, contrary to standards recommended in Car Care - An Expert Guide. Specific damage caused by use of non-Autoglym products.
- Malicious or accidental damage including fire, floodwater, extreme weather conditions and secondary effects resulting from any of the foregoing.

Any disputes unresolved after initial negotiation to be resolved by dispute resolution such as CEDR.

Autoglym reserve the right to inspect or retreat a vehicle at a time and place of their choice.

## LifeShine – Paintwork

In the unlikely event that there is a noticeable deterioration in the paint finish of your vehicle during your ownership, Autoglym undertake to re-treat your vehicle free of charge. (Autoglym, at their discretion, reserve the right to provide corrective advice or treatment limited to re-treatment).

### Paintwork Liability Limitations

This warranty only applies to manufacturers' original paintwork, and any retreated areas as detailed under sections 'Making a Claim' and 'Vehicle Accident Damage'.

- Industrial Fallout, traffic film and atmospheric contamination should be removed as required to maintain finish.
- Paintwork cover excludes damage or deterioration caused by:  
Bird droppings, insect remains or tree sap.
- Scratching and hazing caused by handheld wash brushes or automatic brush car washes.
- Worn out chamois and contaminated sponges.
- Untreated areas due to damage or repair as a result of traffic accidents.
- Damage caused by stone chips, any other such material or fair wear and tear.

## LifeShine - Upholstery & Carpets

In the unlikely event that degradation or staining occurs as a result of spillage of drinks or any similar liquid during your ownership Autoglym undertake to clean and retreat the soiled area free of charge.

### Upholstery & Carpets Liability Limitations

The LifeShine interior treatment is only applied to the vehicles seating, carpets and boot. Therefore this warranty applies only to these areas.

This warranty applies only to original manufacturer's upholstery and carpets.

Subject to all reasonable care and regular maintenance, as defined in Car Care - An Expert Guide, having been undertaken, or as detailed below.

All spillages are removed immediately.

Damage to surfaces by burning, inks, paint, dyes (including dye transferred from clothing) or other substances (including vomit), abrasion and fair wear and tear is excluded.

## Professional Advice

The Autoglym Technical Service is available to advise on all matters concerning general maintenance or specific technical problems. Please quote "LifeShine" and the warranty number at the top of this registration document.

Tel: 01462 677766      Email: [lifeshine@autoglym.co.uk](mailto:lifeshine@autoglym.co.uk)

## **Making a Claim**

Written consent must be obtained from Autoglym before any re-treatment is undertaken. Written details with registration reference code should be sent to: Autoglym, Works Road, Letchworth, Herts. SG6 1LU.

## **Vehicle Accident Damage**

In the event of road accident damage subsequent to initial LifeShine application, customers must return the vehicle to an approved supplier for re-application of Autoglym LifeShine protection on repaired areas and for details to be recorded with original LifeShine registration document. There may be a charge made for this service.

## **Change of Details**

Please inform us in writing with any changes to your address, contact details or registration number, quoting your warranty number.

LifeShine Customer Care  
Autoglym  
Works Road  
Letchworth  
Hertfordshire  
SG6 1LU

Email: [lifeshine@autoglym.co.uk](mailto:lifeshine@autoglym.co.uk)