

Westex Carpets Limited  
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## CUSTOMER SERVICE QUERY FORM

A/C no <b>MR0202</b>		A/C Name <b>MR CARPET LTD</b>		REP <b>MIKE BARBER</b>	
Contact Name <b>RICHARD CLOUGH</b>			Consumer Name <b>MS ZOE WATKINS</b>		
Address <b>293-299 UPPER RICHMOND ROAD WEST EAST SHEEN SW14 8QS</b>			Address <b>91 GROVE PARK ROAD LONDON</b>		
Postcode			Postcode <b>W4 3QD</b>		
TEL	<b>020 8876 9126</b>		TEL	<b>020 8995-6300</b>	
MOB			MOB	<b>07905-793002</b>	
FAX			Additional consumer information		
EMAIL	<b>richard.clough@mr-carpet.co.uk</b>				

QUALITY	COLOUR	SIZE		FITTING DATE	
<b>WEST END</b>	<b>SILVER BIRCH</b>	<b>3.90</b>	<b>X 3.66</b>	<b>07-02-2012</b>	
			X	INSPECTED	<input checked="" type="radio"/> / N
			X	PHOTOS	Y / <input checked="" type="radio"/>
			X	MANU FAULT	Y / N ?

No of Occupants	<b>2</b>	LOCATION	<b>BEDROOM</b>
Pets	<b>?</b>	SUBFLOOR	<b>WOOD</b>
Level of Maintenance	<b>?</b>	NEW UNDERLAY	<b>YES</b>
INVOICE NUMBER		UNDERLAY TYPE	<b>PU FOAM</b>
INVOICE AMOUNT		VACUUM TYPE	

FAULT DESCRIPTION - if line fault length or width and approximate position

**CUSTOMER BELIEVES THAT MOTHS ARE IN YOUR MOTHPROOF CARPET.**

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