

PRODUCT COMPLAINT FORM

Important Please quote this reference

5 27152

PLEASE COMPLETE AND RETURN TO :
CRUCIAL TRADING
 Gorsey Lane
 Coleshill
 B46 1JU
 Tel : 01675 433019 -

Date :

22/2/15

We would respectfully point out that we cannot process an enquiry until an inspection has been carried out by the retailer

Retailer : Name & address

MR CARPET

STADIUM STUDIOS

RIVERSIDE ROAD

LONDON SW17 0BA

Consumer : Name & address

MRS ELLIOTT

101 QUEENS ROAD

TW10 6HF

Tel : 020-88769126

Home Tel

Contact : AM

Work Tel

Mobile Tel 07766 111204

Account No : 7355

Invoice No : NOT KNOWN

Invoice date :

TAPES SUPPLIED

ABOUT THE CARPET :

Quality

Colour C39 SLATE

Size 41 METRES

Pets

Adults

Children

Location In house

Date fitted

Type of underlay

Sub floor

Method of fitting.

Has the carpet been cleaned since installation ?

Date Type

Details :

Retailers inspection report

41 METRES OF C39 SLATE ORDERED, TAPE

SENT BY YOU PRIOR TO ORDERING

TAPE APPLIED TO SIDES OF ROLLER, ACTUAL

TAPE FAR MUCH DARKER THAN SAMPLE POSTED AND

WITH ↘

TAPE REJECTED

In your opinion can this complaint be settled by an allowance ?

Suggested allowance ?

Retailers Signature Q (Asylum)

Position SALES CONSULTANT

FULL DETAILS OF THE COMPLAINT WILL ASSIST SETTLING THE CLAIM WITH MINIMUM DELAY Thank you.