

**Complaint & Inspection Request**  
(Please print clearly)

Date: 4/12/2018

Our complaint reference: \_\_\_\_\_

Wholesaler: \_\_\_\_\_

Complaint reference: (S) 29167

**Contractor**

- Name: MR. CARPET
- Address: STADIUM STUDIOS RIVERSIDE ROAD
- Postal Code: SW17 0BA
- Telephone number: 020 - 8879 0485

**Consumer:**

- Name: MRS. SARAH PORTER
- Address: 15 WILLOWHAY ROAD
- Postal Code: KINGSTON SURRY KT2 6LN
- Telephone Number: 07950 336050

**Quality**

- Name: SEASONS 100% WOOL WOVEN
  - Colour: WHITE
  - Size: 2 CUTS 2.35 AND 3.45M
  - Roll number: BOTH BY SPOON ✓
  - Invoice number: \_\_\_\_\_
- DAVID GUYAN  
BOUNTY ROLL  
CONSIGNMENT

Location within the property (there could be more than one complaint on hand):  
\_\_\_\_\_

Date fitted: 3/4/2017  
Method of fixing: CWSE OVER  
Underlay type: LUXURY R FIRM  
Description of complaint: VERY BAD PILLING

Please return form to:

Tony Clark, Customer Services  
19, The Horshams, Beltinge  
CT6 6PF Herne Bay, Kent

Tel/Fax: 01227 361158  
E-mail: tony.clark@carpetservices.org.uk

Chambers of Commerce Eindhoven 17044891 VAT N° NL 0053.57.196.B01 Bank 17 70 75 252 Swiftcode RABONL2U IBAN NL62RABO0177075252

All the services of Best Wool Carpets B.V. are provided subject to the General Terms of Sale and Delivery of Best Wool Carpets B.V. The General Terms of Sale and Delivery (printed on the back) are filed with the Chamber of Commerce at Eindhoven (number 17044891) and are available on our website www.bestwoolcarpets.com. Upon request, the text of these General Terms of Sale and Delivery will be sent to you free of charge.