

**QUOTATION
ONLY**

Date 03/04/17	Order Number 1085111011929	Sales Advisor Donna Crewe	Estimated By	Fitting Store EAST SHEEN
-------------------------	--------------------------------------	-------------------------------------	---------------------	------------------------------------

Customer Details
Mrs Hobbs 33 Elm Road London SW14 7JL 07816410732 07816410732

Delivery Address (if different)

Store
EAST SHEEN GROUND AND FIRST FLOOR 419 UPPER RICHMOND ROAD EAST SHEEN SW14 7PJ 0330 220 8885

Customer email : melaniebagust@hotmail.com

0208-187-8466

Description of Goods	Size	Quantity	Unit Price	Total
MONACO SUPREME 4M 32 STONE SE WEEK 48 Up to Half Price Sale	4.00 Linear	16.00 M2	39.99 M2	639.84 -319.92
To be fitted in: Bedroom 1				
SERVICE DELIVERY		1.00 Each	29.99 Each	29.99
DUAL PURPOSE GRIPPER 1.524 LM		16.00 Linear	1.69 Linea	27.04
ROYALE TACROYALE 1.37M	16.00 Sq. M	16.00 M2	8.99 M2	143.84
PT DOUBLE Z 90CM PEWTER		1.00 Each	29.99 Each	29.99
SERVICE OFFCUT RESPONSIBLE DISPOSAL		1.00 Each	10.00 Each	10.00

**QUOTATION
ONLY**

Date 03/04/17	Order Number 1085111011929	Sales Advisor Donna Crewe	Estimated By	Fitting Store EAST SHEEN
-------------------------	--------------------------------------	-------------------------------------	---------------------	------------------------------------

Customer Details
Mrs Hobbs 33 Elm Road London SW14 7JL 07816410732 07816410732

Delivery Address (if different)

Store
EAST SHEEN GROUND AND FIRST FLOOR 419 UPPER RICHMOND ROAD EAST SHEEN SW14 7PJ 0333 220 8385

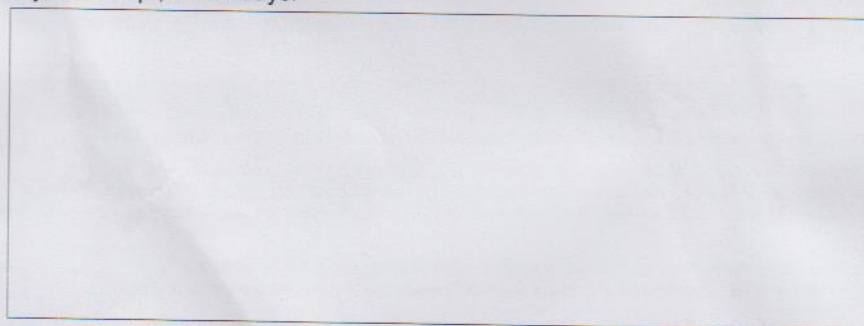
Customer email : melaniebagust@hotmail.com

Description of Goods	Size	Quantity	Unit Price	Total
----------------------	------	----------	------------	-------

Agency Statement: 3rd Party Fitting Fee	248.00	
Deposit collected on behalf of 3rd Party Fitter		11.20
Payable to 3rd Party Fitter	236.80	

The quote will hold our current offer, from the date shown on your receipt, for 14 days.

Total Sale	571.98
Total payments received	0.00
Outstanding Balance	0.00



Instructions and requests
based on 4mts x 4mts-includes plyboard=£192.00

<p>(£808.78)</p>
<p>THIS IS NOT A VAT INVOICE</p>

If you wish to accept the arrangement as per the terms and conditions, the payment directly to the contractor on satisfactory completion of the work will be:

236.80

[Signature]

Important Customer Information

Your Order

Thank you for placing your order with us. Please take some time to check the details overleaf as we will use this information to order your products. If you notice any errors, please be sure to let us know within 24 hours so that we can amend the details accordingly.

If you have provided your own measurements, you are responsible for these being accurate and Carpetright accepts no liability if the floorcovering does not fit. Therefore please make sure that these are correct at the time of ordering to avoid any issues upon delivery.

Delivery and Installation

When you receive your order, please check all information and notify the store immediately if you identify a problem. If your order is being fitted we would advise you to inspect the completed work with the fitter before they leave and let them and your store know if there are any issues. It is really important that you tell us if you are not satisfied with your product and/or fitting as soon as possible to enable us to put things right for you quickly.

Whilst we will do our best to give you an accurate time slot for your delivery or fitting, please note that all delivery and fitting dates are estimates only. If estimating, delivery and/or fitting dates or times change, we will contact you to advise of any changes and provide alternative options for you.

Floorcoverings

If an estimate has been carried out by one of our Sales Estimators, providing they are able to view the sub-floor, they will provide advice on any preparation work required prior to installation of your new flooring. Carpetright cannot be held responsible if further work is identified at the point of installation if it was not visible at the time of estimate. This also applies if you have provided your own measurements to us.

We act as agents for approved independent self-employed fitters and can arrange for delivery and/or fitting of your purchase under a separate agreement between you and them. We retain full responsibility for the products and services we supply and the deliverer/fitter is responsible for the standard and quality of, and any liability arising from delivery and/or installation. Payment for this service (other than the fitting deposit shown overleaf) is made directly to the fitter on the day your order is fitted.

Beds

Bed delivery services are provided by a third party and different service level agreements apply to different products. Your local store will advise you of the delivery arrangements (where applicable) for your purchase but delivery may only be to the property and may not include delivery to the room of your choice and/or assembly depending on the type of delivery service agreed at the time of purchase.

Liability

While we try to get things right first time, occasionally things don't go according to plan. In such circumstances our responsibility is limited to the direct costs and we will take one of the following courses of action:

Replace any defective floorcovering and arrange for the defective floorcovering to be uplifted and disposed of.

If there is a problem with the fitting we will arrange for the fitter concerned to revisit your property and carry out any necessary remedial works.

This does not affect your statutory rights.

We only contract directly with consumers and our products are suitable for normal domestic use. They are not necessarily suitable for commercial use, particularly where there are different fire safety standards in respect of some commercial uses, with which the products may not comply. If you are acting other than as a consumer then our liability is limited to the cost of replacing any defective product. No liability is accepted for any loss of rental income, inability to hire the room, loss of turnover, loss of profit or any indirect and/or consequential losses whatsoever.

Price Promise

We guarantee that we will beat the 'on the floor', delivered, fully fitted price from another retailer for the same floor covering, floor preparation and ancillary products. We also guarantee that we will beat the delivered price of an equivalent divan, bed frame or mattress of the same brand.

We will refund the difference if, within 28 days of purchase from us, you either:

- Have a quotation for the **same** delivered and fully fitted floor covering products and services from another retailer at a lower price; or
- Find an equivalent divan, bed frame or mattress of the same brand from another retailer at a lower price.

Please ask in store or visit our website www.carpetright.co.uk for full terms and conditions of our Price Promise.

Orders placed over the phone and via the website

All orders placed remotely are covered by The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013. For further information regarding this please refer to the details provided alongside this document.

Additional information checklist

When your flooring is being fitted by one of our approved fitters, the contract is between you and the fitter and payment is made to them directly.

If you have opted for the 'uplift and disposal' service, your fitter will remove your old flooring and all offcuts and packaging from your new flooring. If you would like to keep any of the offcuts, please advise your fitter upon arrival at your home. If you have decided not to opt for this service, it is your responsibility to uplift your existing flooring prior to the fitters arrival. The fitter will then bag up any offcuts from your new flooring and leave them for you to dispose of.

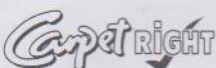
While the fitters take reasonable care in your home, on occasions home décor may be marked or scuffed while flooring products or beds are manoeuvred. New paintwork and wallpaper is especially vulnerable and we recommend that you leave newly decorated rooms for a minimum of two weeks to allow the products to dry prior to the fitting of your flooring.

The fitters will move up to five pieces of empty furniture from your room. Please ensure that these items contents are cleared prior to the fitting date to avoid any delays or inconvenience with your fitting. This does not include white or electrical goods or items over 4ft in height.

Doors may need to be trimmed to allow clearance. This is not included within the standard fitting charge. Door trimming can be carried out at additional cost as long as we are informed about this at time of purchase. If you have fire doors that require trimming, this will need to be carried out by a specialist carpenter and this is not a service provided by Carpetright or it's approved fitters. Fitters may remove doors to facilitate fitting and leave them ready for you or your carpenter to carry out the trimming and re-hanging. As part of the fitting service we are unable to remove fire doors and so arrangements should be made prior to the fitting date if there is a requirement for these to be removed.

Colour matches between different batches of flooring cannot be guaranteed.

Company Information



Registered Office: Carpetright plc, Harris House, Purfleet Bypass, Purfleet, Essex. RM19 1TT.

Registered in England and Wales No.2294875

Carpetright plc is a credit broker and is authorised and regulated by the Financial Conduct Authority (authorisation number 252264) in relation to credit broking

VAT is payable at rates prevailing when a tax point is triggered, this is the earlier of issue of a VAT invoice or when payments are received. VAT Reg No GB 810 2986 41