



Working with

MORRISON
Utility Services

MR CARPET LTD
293 Upper Richmond Road West
LONDON
SW14 8QS

23 May 2017

Dear MR CARPET LTD

Your meter is being phased out. Please call us.

Your current electricity meter is an old model that we're phasing out, so we'd like to come and replace it for free. The new smart meter may even help you save energy and money, so it's important to call us on **0345 112 0123** and arrange your appointment time.

Why are you changing my meter?

We want to install smart meters for both our residential and business customers and we've already installed them in hundreds of thousands of homes and businesses. The upgrade to a smart meter will benefit you in many ways:

- No more estimated bills (only if you change product or there is a price change may part of your bill be estimated, until we get a reading for your new product or price)
- No need to provide meter readings - the meter sends them straight to us, saving you the job.

We're working with Morrison Utility Services to change your electricity meter. One of their engineers will be with you for about an hour and your power will only need to be switched off at the point of swapping over your meter.

Please call us

Please give our team a call on **0345 112 0123** to book an appointment that suits you.

Kind regards,

Julie Godkin
Smart Business Team

P.S. Occasionally we may be unable to fit a smart meter for you. We'll go through the reasons for this when you call.

Please call us to arrange
your meter exchange.

Call us on
0345 112 0123

Lines are open Monday to Friday
8am to 8pm, Saturday 9am to 4pm.

Calls from mobiles and landlines
to 03 numbers are charged at your
local rate, unless included in your call
package when they're free.

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