

### COMPLAINT FORM

CUSTOMER: .....	DATE: .....
.....	AGENT: .....
Spoken with: .....	REFERENCE N°: .....

QUALITY NAME: .....	Control N°: .....
Size (width x length): .....	Bale or piece N°: .....
Design / colour / code: .....	Invoice N°: ..... of .....

DESCRIPTION OF THE COMPLAINT	INSPECTED BY AGENT: YES / NO
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**TO BE COMPLETED IN CASE OF FITTED CARPET ONLY**

Where fitted: .....	Fitted by: .....
(full address) .....	.....
.....	.....
Composition household : .....	Date of fitting: .....
N° of adults: .....	In which room: .....
N° of children: .....	Method of fitting: .....
Pets: .....	Floor: .....

**PROPOSAL FOR SETTLEMENT**

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**ADVICE TECHNICAL DEPARTMENT**

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