



View Logistics Customer Service Report

Please complete and return with photos of the fault/s to customerservice@viewlogistics.co.uk

Account Details

Account No: WDES100
 Name: DESIGNER CARPETS LTD
 Address: 308 WALFORD ROAD
RAMSEY PARK
LONDON
 Postcode: SW20 8DU

Complaint Ref:

Date Issued: _____
 Telephone: 020 8947-7522
 Email: Raymond@mr-carpet.co.uk
 Rep/Region: NICK WOOD

Consumer Details

Name: MR P RAILLARD
 Address: 3 ASHFORD HOUSE
309 HIGH STREET
WIMBORNE
LONDON Postcode: SW19 5BZ

Telephone Home: _____
 Telephone Work: _____
 Email: _____

Complaint Details:

SMALL HOLE IN LOUNGE CARPET 550M x 500M WHEN UNWRAPPED
 SIZE IS SMALLER THAN SP. PIECE BUT NOTICEABLE
 CARPET FITTED AS PROBLEM IS FOR LETTERS + JCD HAD TO BE COMPLETED TO
 A SCHEDULE!

Our Order No: HM01185496
 Our Invoice No: _____
 Range: MOMENT VELVET
 Colour/Pattern: TO GREGIAN WHITE
 Piece No: 15307413D

Your Ref: R19209
 Fitting Date: 29/8/23
 Length: 5.50M Width: 5.00M

**WE WOULD RESPECTFULLY POINT OUT THAT THE MATERIAL HAS FIRST BEEN INSPECTED BY THE RETAILER.
 PLEASE NOTE: ALL CREDITS ARE RESTRICTED TO THE MATERIAL VALUE ONLY, WE DO NOT PAY REFITTING COSTS.**

**SHOULD IT BE NECESSARY TO INSTIGATE AN INDEPENDENT REPORT, THE COST OF THIS WILL BE
 PASSED ON TO YOU IF NO FAULT IS FOUND.**

Please be sure to have inspected the fault/s yourself to avoid any problems regarding the above.

I have read the above and agree to the terms and conditions.

Sign: _____

Date: 01/09/23

View Logistics, Park View Road East, Hartlepool TS25 1HT

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