

Our Ref: DEF/C/78312/192/DEF  
Your Ref: P26163

CONTESTED DEFENCE/CC  
LLOYDS CHAMBERS  
19-21 SEAVIEW ROAD  
WALLASEY  
CH45 4TH  
All calls may be recorded  
and monitored  
Tel : 0151 630 8075  
Fax : 0151 630 8076  
Fax :

MR CARPET LIMITED  
32 RIVERSIDE ROAD  
LONDON  
SW17 0BA  
FAO DAVID GUYAN

V.A.T. REG No: GB 319 8963 09  
DX20063 WALLASEY  
defence@thomashiggins.com

21/07/2015

Dear Sirs,

Re : MR CARPET LIMITED V MR DARREN TEASDALE  
A/c: P26163  
Case No. : B7AA14N6

The progress of this action means that it cannot be dealt with by our computerised debt collection process because we have been notified by the Court that a Defence and/or Counterclaim or Part Admission has been filed. It has therefore been allocated to our Defence Department to progress the matter on your behalf. The Defence Department will write to you within the next few days of receipt of the debtor's response.

To allow the file handler the opportunity to review the file we would ask that you please do not call this office on receipt of this letter/email. Please be assured that we will contact you shortly. If you are a web client any communication we may have received will be available to view on our secure website.

As the action is now with the Defence Department, our standard professional charging rates **MAY** apply (depending on our involvement/complexity). A note detailing these is enclosed for your information.

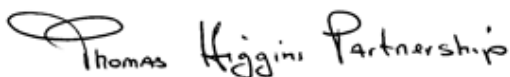
Clients often telephone to ask for an update on the progress of their cases. Please understand that this firm's objective is to progress your case as quickly and efficiently as possible indeed we will automatically forward to you any correspondence, payments, telephone calls etc on the day we receive them. To enable us to continue to provide an efficient service we would ask that **you refrain from telephoning for an update**, providing updates on the telephone causes duplication and can be time consuming. However, we would like to re-assure you that return calls will be made as soon as we are able to do so alternatively, we will respond in writing should we feel it appropriate to do so. We will be in touch with you within 48hrs of receiving any communication into this office in relation to this matter.

Please note, that any instructions or information must be provided to us in writing either by logging onto our website at [www.thomashiggins.com](http://www.thomashiggins.com), via email, fax or post. We are unable to accept verbal instructions over the telephone.

Please rest assured we will contact you and advise you of the status of your Claim at every key stage.

Your patience, cooperation and support in this regard is greatly appreciated so that we may achieve our goals and continue to provide you with a first class, cost effective and efficient service.

Yours faithfully



THE THOMAS HIGGINS PARTNERSHIP

Partners: Thomas A. Higgins, Tracey A. McIver  
Authorised and regulated by the Solicitors Regulation Authority SRA number 51156  
& Authorised and regulated by the Financial Conduct Authority FCA Number 665044

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