



Date of First Notification 18/9/18 Date of First Inspection N/A

Inspected by Retailer:

Yes  No

Retailer: <u>MR CARPET LTD</u> Address: <u>70 Lower Richmond Road</u> <u>PUTNEY</u> <u>LONDON</u> <u>SW15 1LL</u> Telephone: <u>020 8789 3133</u>	Consumer: <u>MR SYMON MEIKLE</u> Address: <u>2 WEXFORD ROAD</u> <u>LONDON</u> <u>SW12 8NH</u> Telephone: <u>07711-670914</u>																					
Quality: <u>CHELSEA</u> Colour Name/Nr <u>BAYSWATER 804</u> Measurement: <u>720 x 500</u> Quantity: <u>1</u> Invoice Nr: <u>UK-VFG1707094</u> Invoice Date: <u>27/06/17</u>	Date Fitted: <u>28/6/18</u> Fitter: _____ Underlay: <u>10mm PU foam</u> Backing: <u>AB</u> Individually Soil Proofed <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No																					
Location in House: <u>BASINGST CINEMA ROOM</u> Type of Subfloor <u>WOOD</u> Household Count - Adults ___ Children ___ Type of Fitting: <u>Full Stick / On Gripper</u> Type of Vacuum Cleaner - Upright / Cylinder Pets (State type): _____																						
Nature of problem: <u>PILE CRUSHED UNDER LIGHTWEIGHT OBJECTS, CONSUMER REPORTS NO SIGN OF RECOVERY AFTER 3/4 WEEKS.</u>																						
Representative's Report: _____ _____ _____ _____ _____	Suggested Solution <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>Not Justified</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Allowance</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Full Credit</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Replacement</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Allowance</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Other</td> <td>_____</td> <td>_____</td> </tr> </tbody> </table>		Yes	No	Not Justified	_____	_____	Allowance	_____	_____	Full Credit	_____	_____	Replacement	_____	_____	Allowance	_____	_____	Other	_____	_____
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