

## David Guyan

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**From:** Agnes Kowaliw [agnes@kowatech.co.uk]  
**Sent:** 29 January 2019 12:42  
**To:** David Guyan; 'alvin mangalum'  
**Cc:** 'Tom Kowaliw'  
**Subject:** Re: UFH reparation quote

Dear David

I want to inform you that Tom with team yesterday repaired the pipes and the heating back on right now .

As we agreed we leaving heating for 4 weeks now and after that time we will be able check if everything is ok and if yes finish our work.

To the email I attached invoice on first part of finished works .  
All bank details to transfer you will find on bottom in our invoice

If you will have any question please do not hesitate contact with me

Kind regards  
Agnes Kowaliw  
*Accounts Manager*

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On 22/01/2019 09:50, David Guyan wrote:

Dear Agnes & Tom

Many thanks for your estimate for the repairs to the damaged flooring. Can you invoice our company directly and if you include your bank details I will make the deposit payment by return.

I do agree that leaving the heating for 4 weeks before the floor is repaired is wise to ensure there is no other damage to the pipes. This also ensures that Alvin has his heating working and that does make his life more comfortable in the meanwhile.

I appreciate you are very busy but I would be very grateful if you can get the heating repaired swiftly. I am sorry to have caused you this inconvenience and I appreciate your help in resolving this matter.

Could you please advise Alvin (copy me) when the plumber can repair the pipes and get the heating back on.

Best wishes  
David

Invoice details for repairs

Mr Carpet Ltd

04/02/2019

Unit 32 Stadium Studios  
Riverside Road  
London  
SW17 0BA

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**From:** alvin mangalum [<mailto:alvin1999@hotmail.com>]  
**Sent:** 21 January 2019 17:56  
**To:** Agnes Kowaliw; [davidguyan@mr-carpet.co.uk](mailto:davidguyan@mr-carpet.co.uk)  
**Cc:** 'Tom Kowaliw'  
**Subject:** Re: UFH reparation quote

Thanks Agnes for the below,

When can the plumbing to have the heating back on start please?

It's freezing In that area at the moment.

In addition if you expose a bigger area for 4 weeks will the kitchen still be habitable? At the moment we have covered it with a carpet but having a larger area exposed for that type of duration will be a inconvenience. Thoughts welcome please..

David - what are your thoughts? Feel free to call me if you want?

Thanks,

Alvin

----- Original message -----

From: Agnes Kowaliw <[agnes@kowatech.co.uk](mailto:agnes@kowatech.co.uk)>  
Date: 21/01/2019 13:31 (GMT+00:00)  
To: [alvin1999@hotmail.com](mailto:alvin1999@hotmail.com), [davidguyan@mr-carpet.co.uk](mailto:davidguyan@mr-carpet.co.uk)  
Cc: 'Tom Kowaliw' <[tom@kowatech.co.uk](mailto:tom@kowatech.co.uk)>  
Subject: UFH reparation quote

Hi Alvin and David

I was instructed by Tom ( as he/we are extremely busy right now ) to send you quote on UFH reparation.

They are few points and price related to this works which I attached below

- drain entire system -£100.00
- supply fix parts 7 repair damage pipe - £380.00
- refill the system & balance UFH and all radiators - £150.00
- remove damaged plywood at list 30cm ( either way ) to the next line of fixing - £300.00
- secure underlay grooved UFH panels & surrounding areas and make them ready for self leveling compound - £250.00

TOTAL: £1180.00

Last two lines above and related costs are subject for further investigation and floor

condition which we can only recognize once start removing affected parts and we understand scale of damages. We also like to mention the understanding nature of the problem it is most likely similar damages may apply for the other parts of the floor.

So we recommended to after all plumbing works system needs to works continuously least 4 weeks before part two can commence , which is exposing , fixing and make opening ready for re-latex .

If you are happy from sent quote please let me know and I will prepare invoice proforma which cover 50% from first 3 lines ( 1st part of works ) to organize a necessary materials and staff

Kind regards  
Agnes Kowaliw  
*Accounts Manager*



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