

Creative Floorcoverings & Rugs by
CRUCIAL TRADING

PRODUCT COMPLAINT FORM

Important Please quote this reference

PLEASE COMPLETE AND RETURN TO :
 Crucial Trading
 Gorsey Lane
 Coleshill
 B46 1JU
 Tel : 01675 433019 -

Date :

We would respectfully point out that we cannot process an enquiry until an inspection has been carried out by the retailer

Retailer : Name & address
MR CARPET LTD
308 WORPLE ROAD
LONDON
SW20 - 8QU
 Tel : 0208 947-7522
 Contact : ANTHONY
 Account No : 7355
 Invoice No : NOT KNOWN
 Invoice date : "

Consumer : Name & address

 Home Tel: _____
 Work Tel: _____
 Mobile Tel: _____

ABOUT THE CARPET :

Quality	<u>MOLOKO</u>	Location In house	<u>BEDROOM</u>
Colour	<u>HUSKIE</u>	Date fitted	<u>15/10/18</u>
Size	<u>4.20 x 4.00m</u>	Type of underlay	<u>EXISTING</u>
Pets	<u>N/A</u>	Sub floor	<u>WOOD</u>
Adults	<u>N/A</u>	Method of fitting.	<u>STRETCH FIT</u>
Children	<u>N/A</u>		

Has the carpet been cleaned since installation ? Yes No
 Images available (tick appropriate box)

Details :
 Date Type

Retailers inspection report
IRREGULAR WEAVE ~~THAT~~ LINES + WHAT APPEARS
TO BE A SPOT IN CRT + ADHESIVE
FROM BACKING AT SURFACE
WILL NEED REPLACING!

In your opinion can this complaint be settled by an allowance ? NO

Suggested allowance ?

Retailers Signature

Position MANAGER - RAYNE PARK
MR
CPT