



Date of First Notification 29-07-2017 Date of First Inspection 01-08-2017

Inspected by Retailer:

Yes  No

Retailer: <u>MR CARPET LTD</u> Address: <u>299 UPPER RICHMOND ROAD WEST</u> <u>EAST SHEEN</u> <u>LONDON</u> <u>SW14 8QS</u> Telephone: <u>020 8876 9126</u>	Consumer: <u>MRS L TURNER</u> Address: <u>27 YORK AVENUE</u> <u>EAST SHEEN</u> <u>LONDON</u> <u>SW14 7LQ</u> Telephone: <u>07789-655424</u>																					
Quality: <u>CHELSEA</u> Colour Name/Nr <u>DRIFTWOOD</u> Measurement: <u>11.70x 4m</u> Quantity: <u>46.8m<sup>2</sup></u> Invoice Nr: <u>1701898</u> Invoice Date: <u>MARCH 2017</u>	Date Fitted: <u>28-07-2017</u> Fitter: <u>MR CARPET FITTER (CHARLIE HALL)</u> Underlay: <u>10m PU FOAM</u> Backing: _____ Individually Soil Proofed <input type="checkbox"/> Yes <input type="checkbox"/> NO																					
Location in House: <u>REAR BED</u> Household Count - Adults <u>2</u> Children _____ Type of Vacuum Cleaner - Upright / Cylinder _____	Type of Subfloor <u>WOOD</u> Type of Fitting: <del>Full Stick</del> <input checked="" type="checkbox"/> <u>On Gripper</u> Pets (State type): <u>NOT SHARE</u>																					
Nature of problem: <u>2 x MARKS IN CARPET (1 x SMALL + 1 x LONG) BOTH ARE THE SAME TONE</u> <u>3 x ROUGH LOOPS THAT NEED RE-TUFTING</u> <u>SEE IMAGES EMAILED OF ISSUES.</u>																						
Representative's Report: _____ _____ _____ _____ _____	Suggested Solution <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>Not Justified</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Allowance</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Full Credit</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Replacement</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Allowance</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Other</td> <td>_____</td> <td>_____</td> </tr> </tbody> </table>		Yes	No	Not Justified	_____	_____	Allowance	_____	_____	Full Credit	_____	_____	Replacement	_____	_____	Allowance	_____	_____	Other	_____	_____
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