



PLEASE COMPLETE AND RETURN TO:

Relay Park
Relay Drive
Tamworth, Staffordshire
B77 5PR
Tel: 01827 831496

We would respectfully point out that we cannot process an enquiry until an inspection has been carried out by the retailer.

Retailer Name and Address

MR CARPET
299 UPPER RICHMOND RD WEST
EAST SHEEN
LONDON SW14 8QS
Tel: 020 8876 9126
Contact: RICHARD
Email: SHEENBLANCH@MR-CARPET.CO.UK
Account Number: KU0048
Invoice Number: _____

Consumer Name and Address

MR + MRS KING
27 COVAL ROAD
EAST SHEEN
LONDON SW14 7RW
Home Tel: 020 30333300
Mobile: 07904-589416
Email: JOHN.DANIEL.BOYD@ICLOUD.COM
Invoice Date: _____

ABOUT THE CARPET

Quality: CHELSEA
Colour: SEA SALT
Size: 3.70 x 5m
No of Pets: N/A
No of Adults: N/A
No of Children: N/A

Location in House: BEDROOM
Date Fitted: 24-01-2020
Type of underlay: PU FOAM
Sub Floor: WOOD
Method of Fitting: STRETCH
Vacuum Cleaner Type: N/A

Has the carpet been cleaned since installation Yes / NO (Delete as appropriate)
If Yes, Date of Clean _____ Type of Clean _____

Images available (tick appropriate box)

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

Retailers Inspection Report:

FITTER NOTICED 3 OR 4 MISSING LOOPS WHEN FITTING
SEE IMAGE SENT WITH EMAIL OF MISSING LOOPS
50cm IN FRONT OF FIRE PLACE.

In your opinion, can this complaint be settled with an allowance? Yes / No
If Yes, Suggested Allowance _____

Completed complaint forms must be accompanied with images of the fault.

Please email to matt.williams@hfdtamworth.com