

# VICTORIA CARPETS®

Established 1895

Worcester Road, Kidderminster, Worcestershire, DY10 1JR England

Telephone: 01562 749300

PLEASE EMAIL THIS QUESTIONNAIRE TO: [cs@victoriacarpets.com](mailto:cs@victoriacarpets.com) or Fax: 01562 749349

## VICTORIA CARPETS COMPLAINT QUESTIONNAIRE

Claim registration number	
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Please note if no evidence of a manufacturing defect can be found after our investigation, any costs incurred by Victoria Carpets will be re-charged to the relevant company.

Retailers Details		Consumer Details	
Account Number: 179693		Name: MRS BEACH	
Address: 19-32 WIMBLEDON STAD STUDIOS, RIVERSIDE ROAD		Address: 24 TEMPLE SHEEN ROAD	
Postcode: SW17-0134		Postcode: SW14-7QG	
Tel No: 0208 876 7126		Tel No: 07990 798-985	
Contact Name: ANTHONY			
Email Address: SHEENBRANCH@MR- CARPET.CO.UK			
PRODUCT DETAILS			
Date Purchased: 20110/20		Date Fitted: 6/11/20	
Product: NATURAL CO-ORD		Colour: DELL	
Invoice No:		Sizes: 2.15x4m	
Order No: 01299800		Location Fitted: BEDROOM	
COMPLAINT DESCRIPTION			
FAULT LINES IN WEAVE - CPT ON RESERVE ON OUR ACCOUNT - 0130 4926			
ADDITIONAL INFORMATION			
No of Occupants:		Fitting Method:	
Pets:		Vacuum type:	
Frequency of vacuuming:		Subfloor Type:	
INSPECTION DETAILS			
Date of retailer's inspection?			
What is your recommendation?			
Any other observations?			