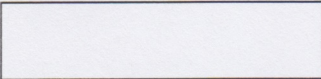


**PRODUCT COMPLAINT FORM**



Date: 14/07/2025

**PLEASE COMPLETE AND RETURN TO:**

Relay Park  
 Relay Drive  
 Tamworth, Staffordshire  
 B77 5PR  
 Tel: 01827 831496

We would respectfully point out that we cannot process an enquiry until an inspection has been carried out by the retailer.

Retailer Name and Address  
MR CARPET LONDON LTD  
299 UPPER RICHMOND  
ROAD WEST  
SW14 8QS  
 Tel: 0208 876 9126  
 Contact: ~~ANTHONY~~  
 Email: SHEEP BRANCH @ MR CARPET LONDON  
.CO.UK  
 Account Number: 382  
 Invoice Number: 3427506

Consumer Name and Address  
MR CHARLIE PODSCHIES  
28 DENEHURST GARDENS  
8 TW10-5DL  
 Home Tel: \_\_\_\_\_  
 Mobile: 07837 022 212  
 Email: CHARLIE.PODSCHIES@HOTMAIL.CO.UK  
 Invoice Date: 13/11/2023

**ABOUT THE CARPET**

Quality: LONDON BRIDGE  
 Colour: DEER 837  
 Size: 4.00 x 5.00  
 No of Pets: N/A  
 No of Adults: 2  
 No of Children: 1

Location in House: FRONT BED  
 Date Fitted: 16/12/2025  
 Type of underlay: PU FOAM  
 Sub Floor: WOOD  
 Method of Fitting: STRETCH FIT  
 Vacuum Cleaner Type: \_\_\_\_\_

Has the carpet been cleaned since installation  
 If Yes, Date of Clean \_\_\_\_\_

Yes /  No (Delete as appropriate)  
 Type of Clean \_\_\_\_\_

Images available (tick appropriate box)

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

Retailers Inspection Report:  
MOTU DAMAGE IN LESS THAN TWO YEARS

In your opinion, can this complaint be settled with an allowance? Yes / No  
 If Yes, Suggested Allowance \_\_\_\_\_

Completed complaint forms must be accompanied with images of the fault.  
 Please email to [marie.york@hfdtamworth.com](mailto:marie.york@hfdtamworth.com)