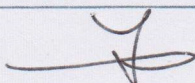


VICTORIA CARPETS COMPLAINT QUESTIONNAIRE

Claim registration number		
RETAILERS DETAILS		CONSUMERS DETAILS
Account number: 199123		Name: Mr Bedford
Address: Mr Carpet (London) Ltd 299 Upper Richmond Road West London		Address: 13 Shrewsbury Avenue London
Postcode: SW14 8QS		Postcode: SW14 8JZ
Tel no: 020 8876 9126		Tel no: 07940-794326
Contact name: Jack		
Email address: jackbarton@mrcarpetlondon.co.uk		
PRODUCT DETAILS		
Date purchased: 25/11/24		Date fitted: 19/12/24
Product name: Mayfair Velvet		Colour name: Pummice
Invoice and Order No: 60715532		Sizes: 5.80 x 4.00m
Your PO no: S35232		Area fitted: Bedroom
COMPLAINT DESCRIPTION		
Hole in backing		
ADDITIONAL INFORMATION		
No. of occupants: 2		Fitting method: Traditional Stretch Fit
Pets:		Vacuum type:
Frequency of vacuuming:		Subfloor type: Timber
INSPECTION DETAILS		
Hole has distorted carpet pile, not located in a place that will be hidden from view.		
Date of retailer's inspection? 19/12/24		
What is your recommendation? Replacement required		
Any other observations?		
Inspected by: Jack		Position in Company: Director

Signed by:



Date:

19/12/24