



Mr David Simpson

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Estimate – R18485

Re: 147 Ruden Way, Epsom Downs, KT17 3LW

Entrance hall, WC, kitchen, open plan living / dining room & rear extension

Uplift existing engineered wood flooring

Uplift existing engineered wood flooring / underlay, clear from site & dispose of same

Total Price for uplift & disposal £577.50

Sub-floor preparation (Subject to further site survey once existing engineered wood flooring has been removed)

Supply & fit 6mm flooring grade plywood to the entire ground floor areas (excluding the new extension & the WC) & fix @ 4" centres using Spotnail fixings,

Supply & lay 6mm coat of Stopgap 1200 Pro latex screed over the concrete sub-floor in the new extension area to bring the floor level up to meet the plywood in the adjacent living room areas

Total Price for supply & installation £1,587.10

Supply & fit LayRed tiles

Supply Moduleo LayRed Click Engineered vinyl tiles with built in acoustic underlay, Colour: Brio Oak 22927 @ £39.99m<sup>2</sup>, Plank Size: 189mm x 1137mm x 6mm (with inbuilt underlay Decibel rating = ΔLw= 21dB),

Supply & fit Premier LVT trims (exact type / finish TBC) where the tiles meet the French doors at the rear & between the WC & hallway where there is currently a difference in height,

Supply labour to install the LayRed tiles directly over the newly prepared sub-floors leaving the required expansion gap around the perimeter (The required expansion gap will vary between 6mm - 15mm depending on the size of the area),

All areas to be completely clear of furniture & appliances at the time of installation

Total Price for supply & installation £4,286.34

Perimeter Beading

Supply & fit 15mm Primed White scotia beading at the bottom of the skirting boards to cover the perimeter expansion gap between the flooring & the skirting boards

Supply & apply Silicone sealant to fill smaller perimeter expansion gaps where beading is not suitable

Total Price for supply & installation £469.88

Total price for supply & fit all of the above £6,920.82

All prices include Vat @ 20%

Please see notes on following page:-

Please Note

**Door trimming** – Our fitters do not trim doors, therefore please ensure that all doors have sufficient clearance for your chosen flooring prior to installation

**Existing sub-floor** – As discussed during our conversation following my survey the existing sub-floor could not be fully assessed due to the existing Engineered Wood flooring still being in situ, therefore the prices quoted above are based on the assumption that the existing sub-floors are primarily timber floorboards (in reasonable condition) with the exception of the new extension, which we believe to be sound & level concrete, however should this prove NOT to be the case when the existing materials are removed, additional charges to cover additional or different types of floor preparation may apply?

**Door architraves** – Door architraves are often undercut when engineered wood flooring is installed. As the new flooring is not as thick as the current engineered wood please be aware that where architraves have been undercut there will be a gap between the bottom of the architraves & the new LVT flooring (The cost to repair or fill any such gaps is not included in our quotation)

**Skirting boards** – As the existing engineered wood flooring is thicker than the proposed LVT flooring some re-decorations may be required to the skirting boards & doorframes after the installation if the current paintwork does not go all the way to the floor (The cost of any such redecoration is not included in our quotation)

**Perimeter beading** – In order to cover the expansion gap between the LVT flooring & the skirting boards we have quoted to fix a 15mm Scotia beading at the bottom of the skirtings to cover the expansion gap. Please note that the beading will be primed White only & will therefore require further filling & painting to match it in with the skirtings boards (The cost of any such filling & painting is not included in our quotation)

**Furniture** – The above estimate is based on the installation being carried out when all areas are completely empty of furniture & kitchen appliances

**Felt pads** – We recommend applying felt pads (purchased separately) to all furniture legs to prevent the floor from scratching & we also recommend that suitable barrier mats be placed at all exterior access points to reduce scratching / soiling

**January fitting offer** – Please note that Vinyl flooring is NOT included in our January fitting promotion

Payment terms

50% Deposit payable with order & balance due 48 Hours before 1<sup>st</sup> day of installation (or 1 month after order placed if the fitting is delayed at customer's request).

Order subject to terms & conditions printed overleaf

## TERMS AND CONDITIONS OF TRADING

### 1 Definitions

- 1.1 "The Company" means Mr Carpet Limited (and/or licensed Franchisees operating under the name of Mr Carpet).
- 1.2 "The Customer" means the customer as stated overleaf.
- 1.3 "The Materials" means the materials described overleaf, whether in detail or by reference to a previous specification.
- 1.4 "The Site" means the customer's premises (or other delivery address as shown overleaf).
- 1.5 "The Contract" means the contract for the sale of goods and services by the Company to the Customer.
- 1.6 "Head Office" means the offices of the central administration of the Company, not necessarily the registered offices.
- 1.7 "Working days" means MONDAY to FRIDAY inclusive.

### 2 General

- 2.1 Unless otherwise agreed in writing by Head Office these terms and conditions shall apply to all orders placed with the Company by the Customer.
- 2.2 These conditions shall be incorporated in the Contract to the exclusion of any terms or conditions stipulated or referred to by the Customer.
- 2.3 No variation or amendments of this Contract shall be binding on the Company unless confirmed in writing by Head Office.

### 3 Acceptance

- 3.1 A Contract price given by the Company is open for acceptance by the Customer for 28 days. Queries regarding quantities of materials, methods of fitting, position of joins etc. must be resolved before acceptance thereof.
- 3.2 All prices quoted by the Company are inclusive of Value Added Tax (charged at the rate applicable at the date of invoice), unless otherwise stated.
- 3.3 Where measurements are provided by the Customer and are not subject to prior confirmation and checking on Site by the Company the Customer is liable for any errors resulting from incorrect measurements. If requested by the Customer to carry out any additional or remedial work necessitated by the Customer's incorrect measurements the Company reserves the right to charge for any additional materials, fares, travelling time and time spent on Site in addition to the Contract price.
- 3.4 To facilitate quick and efficient fitting all areas must be cleared of furniture, effects and old carpets unless a separate charge has been agreed and included in the Contract price. If this is not done the Company reserves the right to make a charge for this service in addition to the Contract price.
- 3.5 The Company will not accept responsibility for damage to pipes or cables under the floor or consequential damage to property or fittings unless the location of the pipes and cables are clearly marked for the fitter to see.
- 3.6 The Company does not provide a door trimming or easing service, but by request of the Customer a subcontractor can be organised on behalf of the Customer.
- 3.7 A firm, level floor is essential to obtain maximum wear. Subsequent complaints about the carpets resulting from inadequate floor quality cannot be upheld.
- 3.8 Slight variations in widths of carpets and smooth-flooring cannot be avoided but tolerances are within British Standards Institute stipulated tolerances.
- 3.9 Unless otherwise stated the Contract price is for one visit to the Site only. If this Contract is interrupted or extended due to change of specifications and/or instructions by the Customer or it is found that additional remedial work is necessary by the Company or there is interference by other trades which delay the Contract additional fares, travelling time and time spent on Site will be charged in addition to the Contract price.
- 3.10 Any times quoted for delivery are estimates only and time will not be of the essence of the Contract. Delay will not render the Company liable to any claims for damages, direct or indirect.

### 4 Matching, Shading and Berber Effect

- 4.1 We draw your attention to the difficulty of producing an exact match of shades and pattern repeats with different widths of carpet and smooth-flooring of any quality which are required to be laid together. As it is not possible for us to give, or to obtain from the manufacturer, a guarantee of perfect matching we regret that orders are accepted on the understanding that the nearest obtainable match is provided. Naturally every effort will be made to supply as satisfactory a match as possible.
- 4.2 All pile carpets (especially plains and Berbers) are liable to shading, that is to show light and dark patches arising from unequal crushing of the surface. Shading is an inherent characteristic and this tendency is not detrimental to the carpet and is not due to any manufacturing defect. The Company cannot therefore accept any responsibility for the effect.
- 4.4 All manufacturers of Berber carpets produced from wool or containing wool use a random blend of colour. This can cause a lined effect in the carpets which may not be noticed in sample form.

### 5 Cancellation/Changes

- 5.1 Cancellation or change cannot be accepted without written agreement by both parties.

- 5.2 Cancellations are considered only when materials have not already been cut. Where materials have been ordered specially from the manufacturer/supplier cancellation will only be accepted after it has been ascertained that materials are not in transit, and that the manufacturer will accept cancellation.
- 5.3 If the Company agrees to the return of any materials ordered by the Customer, the Customer shall be liable to pay the Company a restocking charge of 20% of the net sale price of the goods.
- 5.4 Changes to the Contract cannot be accepted within 3 working days of the appointment for delivery/fitting.
- 5.5 Cancellations or deferment by the Company will not render the Company liable to any claims for compensation for damages, direct or indirect.

### 6 Delivery/Fitting

- 6.1 Where delivery only or delivery and fitting of Materials is included in the Contract price a date (or dates, where appropriate) will be agreed between the Company and the Customer. Every effort will be made by the Company to accommodate the Customer's preferences and wishes.
- 6.2 It is not possible to quote an exact time on the agreed day for delivery or fitting. An indication can be given by the Company to the Customer according to other work booked on the same day, once known but must be seen by the Customer as a guideline only.
- 6.3 Should the Customer wish to change an appointment once made for delivery or fitting the Customer must contact the branch of the Company where the order was placed at the latest before Noon - 2 working days prior to the appointment day.
- 6.4 The requirement for 2 working days notice means that changes to MONDAY bookings must be made before Noon on the preceding THURSDAY and changes to TUESDAY bookings must be made before Noon on the preceding FRIDAY.

### 7 Deposits and Payments

- 7.1.A Non-Account Customers - delivery to own house  
For Orders under £500; FULL PAYMENT will be due upon acceptance of the Contract price.  
For Orders over £500; 50% deposit will be due upon acceptance of the Contract price and balance due 48 HRS before the 1<sup>st</sup> day of installation or 1 Calendar Month after the order is placed if the fitting is delayed at the Customer's request.
- 7.1.B Non-Account Customers - delivery to Third Party address  
For Orders under £500; FULL PAYMENT will be due upon acceptance of the Contract price.  
For Orders over £500; 50% deposit will be due upon acceptance of the Contract price and balance due 48 HRS before the 1<sup>st</sup> day of installation or 1 Calendar Month after the order is placed if the fitting is delayed at the Customer's request.
- 7.1.C Account Customers  
FULL PAYMENT will be due 30 days after installation or 1 Calendar Month after the order is placed if the fitting is delayed at the Customer's request.
- 7.2 Time for payment shall be the essence of the Contract. Without prejudice to the rights of the Company, if the Customer fails to pay the Contract price by the due date the Customer shall pay interest on any overdue amount from the date on which payment was due to that on which it was made (whether before or after judgment) on a daily basis at a rate of 2 1/2 % per month, and reimburse the Company all costs and expenses (including legal costs) incurred in the collection of any overdue amount.
- 7.3 The Materials shall remain the property of the Company until the whole of the Contract price has been paid. The Customer shall be responsible for the safe custody, loss or damage to the Materials whilst they are on the customer's premises (or other delivery address as shown overleaf).
- 7.4 Notices of any faults or defects in workmanship or materials must be sent to the Company in writing within 14 days of delivery/fitting and the Company must be given the opportunity to inspect such defects otherwise the Company will not be responsible in respect thereof. The Company will not be liable in any event for defects beyond the Company's control.
- 7.5 A Customer shall not be entitled to delay or withhold payment in full or in part for any reason whatsoever.
- 7.6 Where materials are available but at the customer's request, have not been fitted (or fitting has commenced but not completed) within 28 days of acceptance of the Contract price the balance becomes immediately payable in full.
- 7.7 A charge of £15 plus Value Added Tax (at the rate applicable at the time) will be made in respect of any Customer's cheque referred to drawer or returned to the Company by the Customer's bank.