

**Customer Services Confirmation**

**Company Ref:**

**From:** Alternative Flooring

**Subject:** Hand-Made Carpet - Customer Information

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**Important information on all Barefoot and Plush ranges.**


Our hand-made carpets are luxury handcrafted textiles and are sold around the world. Due to the nature of these products, we would like to make you aware of certain information before the carpet is supplied.

- Hand-made carpets do not display a machine made finish. Like all natural fabrics, these craft products are not uniform and can show irregularities and imperfections on the surface.
- Joining or seaming a hand crafted carpet can prove difficult, as the pile height may not be exact.

**Product specific:**

- **Barefoot** carpets are made predominantly from undyed yarn and whilst our quality control procedures check for colour tolerances, slight variations in the colour from the sample provided can be expected. If colour matching is critical please order a stock sample.
- **Barefoot Taj and Plush** carpets will show signs of shading. Please refer to Alternative Flooring's website or brochure to see the product shown in a large piece and the shading that will occur.

Please sign below (on behalf of your company) to say you are aware of the points above.

Signed: 

Print name: Eleanor Scott

Company: n/a

Position: n/a

Date: 28/9/22

Email: erscott7@gmail.com

The signing of this confirmation does not affect your statutory rights.