



Westex Carpets Limited
Castle Mills, Moorend, Cleckheaton, West Yorkshire, BD19 3PS, United Kingdom
Tel: +44 (0)1274 861334 Fax: +44 (0) 1274 873266
info@westexcarpets.co.uk www.westexcarpets.co.uk

September 27, 2016

Account Number: MRCA0203

Account Name: Mr Carpets

Our Invoice No: 593655

Your Order No: P27329/JACK

Should be P27239

Briar Shingle 7.95m long by 5.00m wide

With relation to the above carpet may we sincerely apologise the carpet sent to yourselves that the carpet has been received with line faults.

We understand that an exchange piece of the **same size, range and colour** is required.

We would respectfully request that this document is signed and returned to Westex Carpets as your confirmation that the original carpet has not been cut into and is tubed and wrapped suitably for return. Additionally the carpet needs to be accessible for handling and the faulty section is marked with tape or chalk. If the carpet is not made available we will not be able to deliver the new exchange piece.

We understand that the goods will not be collected/exchanged until this document is signed and returned to Westex Carpets.

If this document is not signed and returned within 7 working days from the date of the document, we shall assume that you have decided to keep the mentioned carpet, therefore the collection is no longer required.

Signature of Retailer *[Handwritten Signature]*

Print Name *N Symonds*

Date *27/9/16*

Kind regards

Janet McCann
Customer Service Manager