



Westex Carpets Limited
Castle Mills, Moorend, Cleckheaton, West Yorkshire, BD19 3PS, United Kingdom
Tel: +44 (0)1274 861334 Fax: +44 (0) 1274 873266
customerservices@westexflooring.com www.westexflooring.com

6th May 2021

Account Number: MRCA02
Account Name: Mr Carpets Ltd
Our invoice no: 687968
Your Order No: W12792/Nigel

Westend Prestige Storm 5.95m long by 3.66m wide

With relation to the above carpet, may we apologise the carpet sent to yourselves was received in an unsatisfactory condition.

We understand exchange piece of carpet is required in the same quality, colour and size. We do not have sufficient stock available and therefore this will require a new production which will mean delivery to you will be 3-4 weeks.

In order for us to arrange a collection, please confirm the following:

- The original piece has not been cut into or fitted
The original piece is tubed and wrapped
The original piece will be made accessible for handling.

Once this form is received back signed, collection arrangements will be made.

Please retain the 2nd part of this document and have the driver sign the form at the time of collection. The form will then need to be returned to Westex. Once this has been received back signed, we will issue the credit for the original pieces. If the form is not signed and returned at the time of collection, then the credit will be issued once the original pieces have been returned to Westex.

If this document is not signed and returned within 7 working days from the date of the document, we shall assume that you have decided to keep the mentioned carpet, therefore the collection is no longer required.

Signature of Retailer [Handwritten Signature]

Print Name NSYMONDS

Date 6/5/21

Kind regards

CV Overend

Catherine Overend
Customer Service Advisor



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PLEASE RETAIN UNTIL ORIGINAL PIECE IS COLLECTED

Collection ref: 57-15488

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Signed (driver)

Date.....

Once signed, please return to customerservices@westexflooring.com or fax to 01274 873266