

The use of a barrier mat or door mat is always recommended at the entrance of premises to help reduce the amount of dirt walked into a room.

Regular vacuuming is essential, the frequency should be based on the number of people living in the home, i.e. three people living a home would require the living areas and areas of high traffic to be vacuumed three times a week.

You can't vacuum your carpets too much but it is important to use the appropriate vacuum cleaner. We recommend The Sebo Felix or Sebo model X7 that have an adjustable rotating brush with strong airflow that will lift dirt from deep down in the carpet fibres. The brush should be set so that it just skims the surface of the carpet and will lift the pile to maintain its original appearance. Vacuum slowly and methodically going over the same area several times.

Whilst nylon carpets are known for being stain resistant and are good at resisting the absorption of fluids it is important that all stains and spills are dealt with as soon as possible. Please follow the guidelines below but if you have any concerns, please call the sales office.

1. Scoop up any solids with a spoon.
2. Blot up any liquids with a clean white cloth, pat do not rub.
3. Dampen a clean white cloth with water wring out any excess water and continue to pat the area working from the outer edges of the stain into the middle.
4. Change the cloth regularly to avoid spreading the stain and repeat.
5. Repeat step 2, using a dry clean white cloth to remove any excess moisture.

If the stain persists:

1. We recommend that you contact a professional carpet cleaning company
2. Alternatively, there are numerous nylon carpet cleaning products on the market. Follow their instructions and test a non-visible area first i.e. the area under a sofa, to ensure the colour of the carpet is not affected.

From time to time your carpets will need a thorough clean. We only recommend that you employ the services of a professional carpet cleaning firm who will guarantee their work.