

alternative flooring

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Different feels good

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For additional care and cleaning
advice please speak to the experts
at WoolSafe on 01943 850817 or by
emailing office@woolsafe.org

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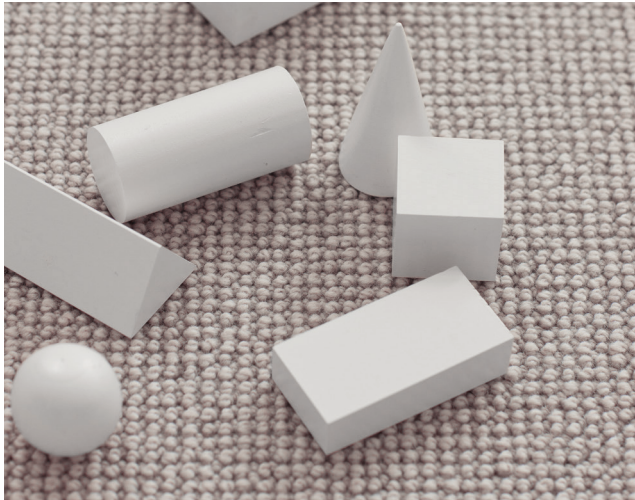


The Natural Flooring Care Kit - Instructions

Introduction

Our Natural Flooring Care Kit is safe to use on all of our carpets. It comprises of a bag of dry carpet compound granules and spot remover. It is a soft natural product that is environmentally friendly. The tiny granules are moistened with water based detergent and a small amount of safe to use solvent. Like a sponge, they dissolve, absorb and trap soil, spots and odours as they are brushed through the carpet.

Occasionally, the care kit will have a bleaching effect on natural floor coverings if left to dry for too long. Ensure that you follow the instructions for carpet cleaning without allowing the care kit to remain on the floor covering for more than ten minutes.



Care and cleaning General rules for spot removal

1. Soak up liquids with white kitchen roll, tissues, toilet roll or clean cloth.
2. Scoop up or gently scrape off solids.
3. Try to identify unknown spots before treatment. If unsure, use the liquid spot remover first*.
4. Always work from the edge of the spot inwards.
5. BLOT - don't rub.
6. Use small quantities of the liquid spot remover at a time, applied to a white cloth - NOT directly to the spot. Work into the spot with a small, soft brush or sponge.
7. When using solvents, always ensure there is plenty of fresh-air ventilation.
8. Always thoroughly rinse out water-based spotters with clean water*.
9. Dry the spot, if possible, with a hair dryer.

* Avoid if you have a delicate fibre carpet, such as Tencel or Silk; or natural plant fibre flooring, such as sisal, coir, jute or seagrass.

Natural plant & delicate fibre flooring

We do not recommend using water or steam extraction for delicate and natural plant fibre floor coverings. Natural fibres such as jute, coir, seagrass and sisal contain natural colouring that is not colourfast. Jute can be particularly susceptible to colour loss through bleaching.

For natural fibre floor coverings, we recommend using suction-only vacuums. Continuous use of models with brushes can distort the fibres of natural fibre floor coverings over time. Vacuum slowly and thoroughly.

To avoid spots, spills and stains from becoming permanent, clean them up as soon as they occur. Please be aware that some things can immediately stain (or remove colour from) the floor covering permanently and this can not be reversed. If you are entertaining, don't wait until your guests have gone - speed is of the essence.

Remember: the colour in natural fibre floor coverings is not colourfast and some colour loss can occur. Usually, this is slight and much more acceptable than the spill or soiled area. If in any doubt, carry out a test with the care kit in an inconspicuous area of the floor covering. Other liquid household products designed for spot removal should not be used on natural fibre flooring and can permanently damage your floor covering.

Natural plant & delicate fibre flooring

How to clean a wet spot

1. Place a small handful of the dry compound over the spot.
2. Using the brush provided, gently brush the the dry compound through the carpet.
3. Brush in all directions, north/south and east/west. Do not scrub - let the cleaner do the job.
4. Leave for NO LONGER than 10 minutes and then vacuum.
5. Wash the brush under warm water.



Wool carpet

Use doormats

To control the amount of dirt tracked into your home, use doormats at entrances. Vacuum them twice a week and use the care kit to clean them. Regular vacuuming and cleaning will enable mats to keep trapping dirt before it gets to your carpet. Don't let mats become a source of tracked-in dirt.

Vacuum

There are many different styles and constructions of wool carpets and therefore the vacuuming recommendations differ. Please follow the particular recommendations for each range on our website, simply put your product name or code in the search bar and it will take you to 'Product Information' for your particular floor covering. For best results, vacuum carpets two to three times a week - every day if possible.

Concentrate on the areas where people walk most often, such as in front of doorways, hallways, around living-room furniture and in front of the TV.

Make a minimum of three passes with your vacuum in these areas. Make sure drive belts are in good condition and ensure that bags are emptied or changed regularly. Even a half bag will reduce the efficiency of the vacuum cleaner.

Please note

Never use detergents such as dishwashing liquids, soaps or other cleaners recommended for general household use. Although they may clean the carpet satisfactorily, they will almost certainly cause problems such as rapid resoiling, colour bleeding or other damage to the pile or backing of the carpet.

Wool carpet

How to clean a wet spot

1. Blot the spot with a clean, absorbent white towel or clean white paper cloths. Continue until no more liquid or colour transfers from the spot onto the towel/cloth.
2. Use the spot remover sparingly on a white towel and dab onto the area.
3. Brush in a small amount of the dry compound using the brush provided. Brush in all directions, north/south and east/west, then sprinkle the area with more granules. Do not scrub - let the cleaner do the job.
4. Leave the compound to rest on the area and dry fully, then vacuum.
5. Repeat steps 2 to 4 if necessary.



If you are unsuccessful in removing the spill, or if the spill is extensive, please contact a WoolSafe Approved Service Provider. You can find your local WoolSafe Approved Service Provider through the WoolSafe website, www.woolsafe.org.