



## Our PRICE PROMISE to YOU

We PROMISE that if you receive from another retailer a competitive quote for the same goods as you are wanting to purchase from us ( including delivery, any other related services and fully fitted costs ) at a lower price than ours then we will reduce our price to you by an amount equal to or more than the difference -

This Price Promise does not apply however:

- commercial installations or communal residential areas
- to the purchase of wood flooring, vinyl flooring or natural fibre flooring
- to on-line or catalogue purchases or to offers available from vehicle-based retailers
- to the purchase of carpet only where the competing retailer is separately carrying out or arranging to carry out the supply and/or fitting of other related products
- where the competing retailer is more than five miles away from our showroom

In order for you to be able to receive a reduction from us you must make your request to us at the time you place your order and give to us the competitive quote which must be in writing and from an established and recognisable retailer and dated within 28 days of our quote to you.

Once validated by us we shall reduce our quoted price to you accordingly to match, or indeed beat the competitive supplying retailer's quote and this will be shown on your invoice from us as a 'price match reduction'.