

Customer Service Concern Form

Complete all details and return to email: customerservices@westexcarpets.co.uk or fax: 01274 873266

Westex Order / Invoice number or PO number Invoice No. 650678
 Retailer name MR CARPET LTD Account number MRCA02/03
 Retailer Postcode SW15 1LL Retailer phone number 020 8789 3133
 Retailer email address putneybranch@mr-carpet.co.uk

Consumer name MRS Lucinda Glassey
 Consumer address 26 Dryburgh ROAD, SW15 1BL

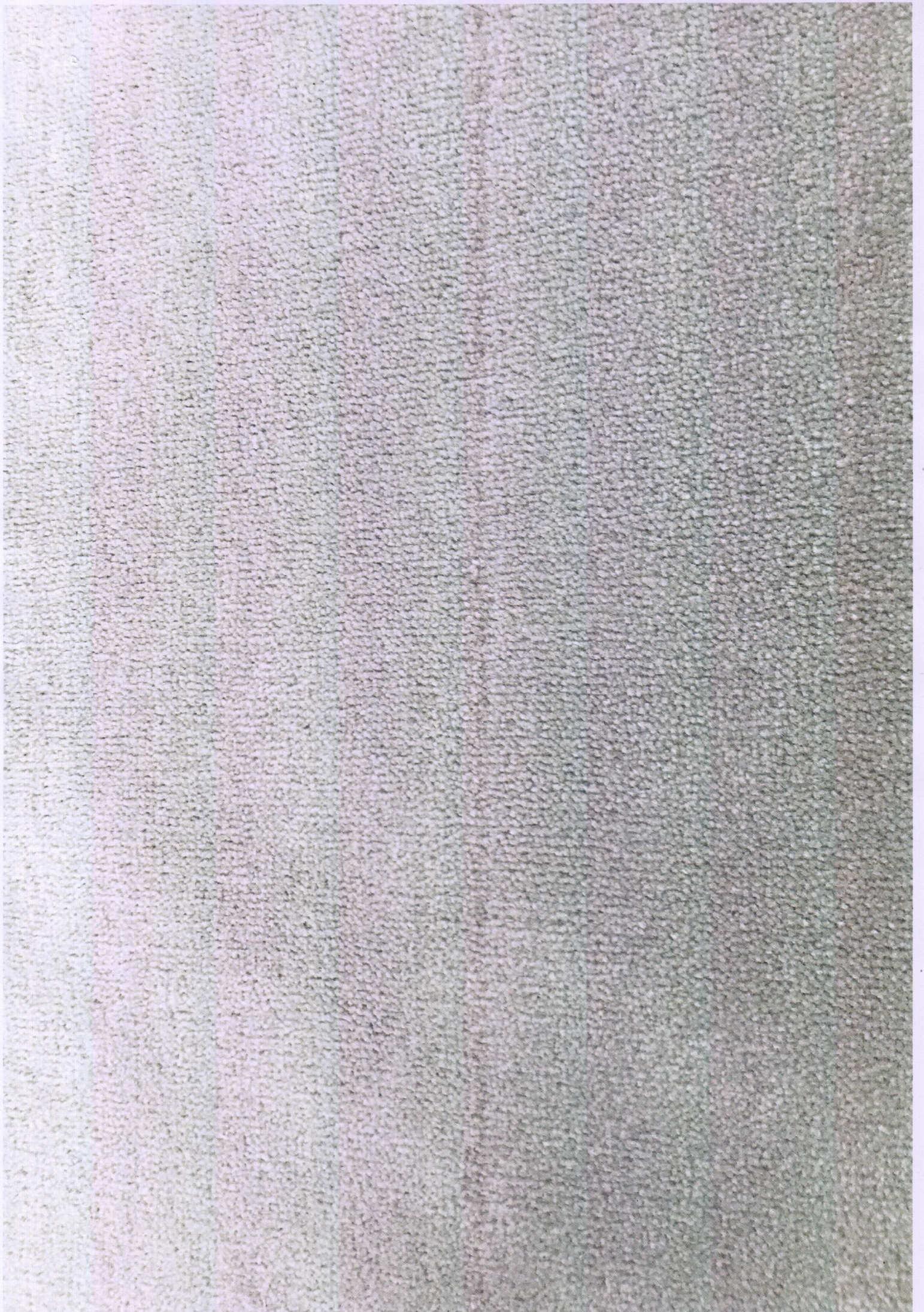
Consumer landline no: _____ Consumer mobile no 07771 926634
 No. of adults No of children No of pets Type of pet N/A

Quality	Colour	Length	Width	Location fitted
Westend	Cloud	650	366	Top Rew Bed

Fitting date 4th June Fitting method (if known) Stretch fitted
 Underlay type Tredare Green new or existing underlay New
 Subfloor Wood Concrete Ply Other _____
 Vacuum type Suction
 Has inspection been carried out by the store YES Date of inspection 13/6/19

Brief description of issue raised: There is a line fault Approx 1.50m long. (See photos attached). I tried to Hoover the line with an upright hoover / Rotary brush but this had

PLEASE NOTE: PHOTOGRAPHIC EVIDENCE MUST BE PROVIDED no impact.





Nigel Symonds
Mr Carpet Ltd

P28942 - LINE FAULT IN TOP BACK BEDROOM

Invoice No. 650678

Friday, 14 June 2019

Prepared For Westex Customer Service

3 Photos Identified



PHOTO 1



PHOTO 2

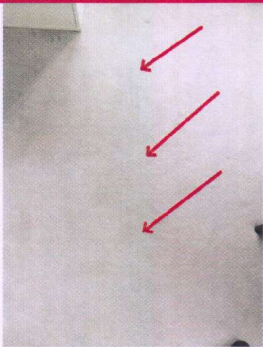


PHOTO 3