

Protect your carpet from  
lifes little disasters!

## What is WOW?

## What happens now?

...disaster?



...not really



Beauty, durability, softness, sustainability and peace of mind - things that we all look for when purchasing a carpet and now, thanks to the Wool Owner's Warranty – WOW – something that we can all have!

The Wool Owner's Warranty is a special after-care service for consumers who buy a wool or wool-rich carpet or rug from participating manufacturers. The warranty and maintenance programme combine to keep your carpet spotless and looking beautiful all the time.

WOW can last the lifetime of the carpet. The initial warranty lasts 12 months from the date of purchase. However, this warranty can be extended indefinitely.

Just have your carpet professionally cleaned by your WOW Registered Carpet Cleaner once a year and your warranty is automatically renewed.

1 Choose your wool carpet with confidence

2 Register your carpet purchase details at [www.wowwarranty.com](http://www.wowwarranty.com)

3 Collect your **FREE** Woosafe approved spot remover



You will be contacted shortly by the nearest WOW registered Carpet Cleaner to introduce to themselves, explain in more detail the services you can call upon and give you some basic but golden rules about spot removal.

In the event of a spillage you can contact your local WOW carpet cleaner for further advice and should you be unsuccessful in removing the stain then an appointment can be made free of charge for a visit by your WOW carpet cleaner for professional treatment of the stain.

The WOW warranty is endorsed by the WoolSafe organisation who are a global body dedicated to the care of carpets and rugs. WoolSafe test all carpet cleaning products in this scheme to ensure they are both safe and effective to use on your carpet. Always look for the WoolSafe Approved mark if purchasing additional cleaning products.

## Contact names and numbers



### General Manager Graham Harris

#### Sales Agents

**Peter Baldwin** North West, North Staffs, North Wales, Part Yorks  
Mobile: 07973 410688 Home: 01260 271080  
e: peter\_baldwin2003@yahoo.co.uk

**Mark Borrett** South East  
Mobile: 07968 119056 Home: 01293 402145  
e: mvbflooring@hotmail.com

**John Constable** London & South East  
Mobile: 07836 734322 Home: 01622 685397  
e: john@jcagencies.co.uk

**Mark Broster** London & South East  
Mobile: 07766 255222  
e: mark@jcagencies.co.uk

**Gary Kendall** Essex, Herts, Middlesex, Bucks, Berks, N London  
Mobile: 07802 661944 Home: 01371 856661  
Fax: 01371 856662  
e: gary@flooringcontracts.com

**Gary Foster** East Anglia (South)  
Mobile: 07515 283872  
e: gary@fosterfloors.co.uk

#### B2B website

[www.clarendon-sales.b2b-payments.co.uk](http://www.clarendon-sales.b2b-payments.co.uk)

username:

password:



Relay Park | Relay Drive | Tamworth | B77 5PR  
Sales: 01827 831480 | Accounts: 01827 831456 | Fax: 01827 831481  
E-mail: [sales@clarendoncarpets.com](mailto:sales@clarendoncarpets.com)

# CLARENDON

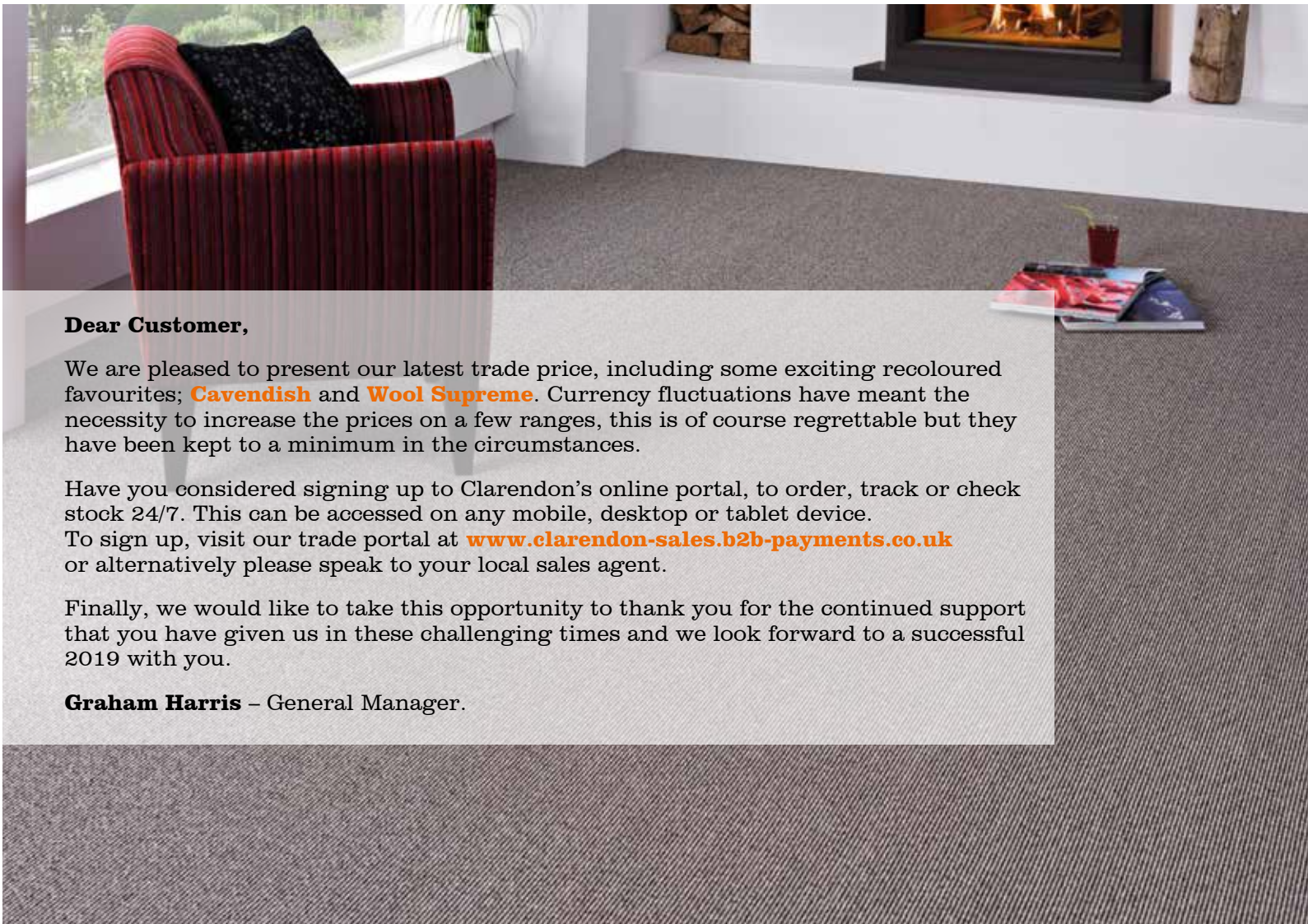
carpets



## TRADE PRICE LIST

1st January 2019

[www.clarendoncarpets.com](http://www.clarendoncarpets.com)



**Dear Customer,**

We are pleased to present our latest trade price, including some exciting recoloured favourites; **Cavendish** and **Wool Supreme**. Currency fluctuations have meant the necessity to increase the prices on a few ranges, this is of course regrettable but they have been kept to a minimum in the circumstances.

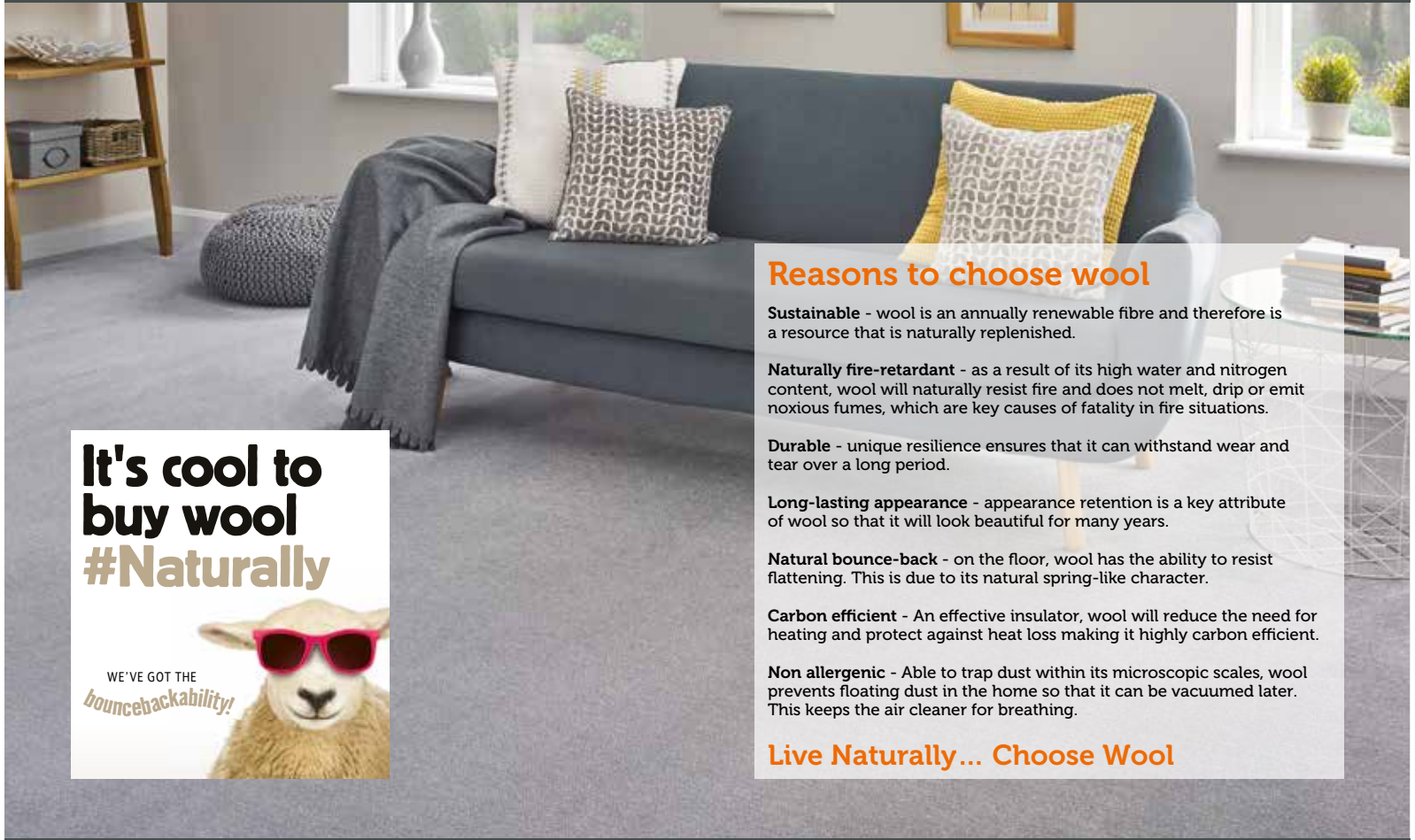
Have you considered signing up to Clarendon's online portal, to order, track or check stock 24/7. This can be accessed on any mobile, desktop or tablet device.

To sign up, visit our trade portal at [www.clarendon-sales.b2b-payments.co.uk](http://www.clarendon-sales.b2b-payments.co.uk) or alternatively please speak to your local sales agent.

Finally, we would like to take this opportunity to thank you for the continued support that you have given us in these challenging times and we look forward to a successful 2019 with you.

**Graham Harris** – General Manager.

To be added to our 'find a stockist'  
please email [sales@clarendoncarpets.com](mailto:sales@clarendoncarpets.com)



**It's cool to  
buy wool**  
**#Naturally**

WE'VE GOT THE  
*bouncebackability!*



## Reasons to choose wool

**Sustainable** - wool is an annually renewable fibre and therefore is a resource that is naturally replenished.

**Naturally fire-retardant** - as a result of its high water and nitrogen content, wool will naturally resist fire and does not melt, drip or emit noxious fumes, which are key causes of fatality in fire situations.

**Durable** - unique resilience ensures that it can withstand wear and tear over a long period.

**Long-lasting appearance** - appearance retention is a key attribute of wool so that it will look beautiful for many years.

**Natural bounce-back** - on the floor, wool has the ability to resist flattening. This is due to its natural spring-like character.

**Carbon efficient** - An effective insulator, wool will reduce the need for heating and protect against heat loss making it highly carbon efficient.

**Non allergenic** - Able to trap dust within its microscopic scales, wool prevents floating dust in the home so that it can be vacuumed later. This keeps the air cleaner for breathing.

**Live Naturally... Choose Wool**

# Terms and Conditions

The following are extracted from the Standard Terms & Conditions of Sale of HFD Limited (the "Seller"). A full copy of these Conditions is available on request.

## 1. TERMS OF PAYMENT

The Seller shall invoice the Buyer for the Goods immediately following delivery. Payment is due on or before the 20th day of the month following the month of invoice. Time for payment shall be of the essence of the Contract. If the buyer fails to pay on the due date, the Seller shall be entitled to:

- 1.1 the immediate payment of all outstanding payments on the Goods or any other goods, services or works under any contract even if payment is no due and irrespective of any credit facilities;
- 1.2 charge the Buyer interest at the rate of 2.5% per month on unpaid amounts until payment is made (a part of a month being treated as a full month for the purposes of calculating interest); and
- 1.3 charge the Buyer the cost of recovery of any unpaid amount including any legal costs, disbursements & bank charges incurred.

## 2. PRICES

All orders accepted subject to the conditions that prices charged will be those ruling at the time of despatch.

## 3. CANCELLATIONS

Cancellations which must be confirmed in writing can only be accepted prior to goods being out or dispatched.

## 4. RETURNS

When goods are returned solely on the account of customer error, we will only issue credit amounting to that obtained for the goods on resale less 20% handling charge. In cases where goods returned are seriously damaged in transit due to inadequate packing or failure to roll the carpet up properly, credit for scrap value only can be accepted. Any carpet which is returned is at the customer's risk and should be clearly marked with the sender's name and address.

## 5. INSOLVENCY OF BUYER

This clause applies if:

- (i) the Buyer makes any voluntary arrangement with its creditors or (being an individual or firm) becomes bankrupt or (being a company) becomes subject to an administration order or goes into liquidation (otherwise than for the purposes of amalgamation or reconstruction); or
- (ii) an encumbrancer takes possession, or a receiver is appointed, of any of the property or assets of the Buyer; or
- (iii) the Buyer ceases, or threatens to cease, to carry on business; or
- (iv) the Seller reasonably apprehends that any of the events mentioned above is about to occur in relation to the Buyer and notifies the Buyer accordingly.

- 5.2 If this clause applies then, without prejudice to any other right or remedy available to the Seller, the Seller shall be entitled to cancel the Contract or suspend any further deliveries under the Contract without any liability to the Buyer, and if the Goods have been delivered but not paid for the price shall become immediately due and payable notwithstanding any previous agreement or arrangement to the contrary.

## 6. DUPLICATE ORDERS

In the event of a telephone order or verbal order being duplicated due to failure on the part of the customer to mark the confirmation order as such, credit will be admissible only within the terms stated above, under the heading "Returns".

## 7. SIZE TOLERANCES

Whilst every effort is made to manufacture the correct size, slight variations are unavoidable and a tolerance of plus or minus 1.25% is allowable in accordance with Clause 3 of British Standards 3655 1974. It is advisable therefore that the consumer be recommended to order 1% more length than is required.

## 8. SPECIFICATIONS

Operating a policy of continuous improvement, we reserve the right to modify material construction and specifications without notice.

### DAMAGE OR LOSS IN TRANSIT

Claims for damage can only be considered if notification is received within 7 days of delivery (23 days if internal damage to full roll).  
Claims for suspected loss must be lodged within 28 days from date of invoice.

## 9. COMPLAINTS/CLAIMS

All goods should be inspected by dealer prior to installation as claims resulting from visible defects cannot be entertained after the carpet has been cut or fitted. Any complaint that arises on goods already fitted can only be considered once the installation has been inspected by dealer and the details submitted on our official complaints form, a copy of which will be supplied on request. We can accept no liability for consequential loss or damage due to circumstances beyond our control or that of our suppliers.

## 10. DELIVERIES

Anticipated delivery dates are given in good faith and whilst every effort is made to ensure they are met this cannot be considered as the essence of any contract. Therefore on the rare occasion that a delay does occur we are not able to accept liability in the event of any corresponding claim.

## 11. RISK & PROPERTY

- 11.1 Risk of damage to or loss of the Goods shall pass to the Buyer on delivery. The property in the Goods shall not pass to the Buyer until the Seller has received in cash or cleared funds payment in full for the Goods and all other goods for which payment is due.
- 11.2 Until the property in the Goods passes to the Buyer the Seller shall be entitled to require the buyer to deliver up the Goods to the Seller and if the Buyer fails to do so, to enter upon any premises of the Buyer or any third party where the Goods are stored and repossess the Goods.
- 11.3 Until property in the Goods passes to the Buyer, the Buyer shall keep the Goods separate from those of the Buyer and any third party and properly stored, protected, insured and identified as the Seller's property. If the Buyer sells the Goods before the property has passed to the Buyer, the Buyer will account to the Seller for the proceeds of any such sale.
- 11.4 The Buyer shall not be entitled to pledge or in any way charge any of the Goods which remain the property of the Seller but if it does so all moneys owing by the Buyer to the Seller shall forthwith become due and payable.
- 11.5 Where the Seller is unable to determine whether any goods are the Goods, the Buyer shall be deemed to have sold, re-sold or otherwise dealt with all the goods of the kind sold by the Seller in the order of which they were invoiced to the Buyer.

Please speak with your Representative for information on points of sale.  
Contact details on back cover.



Wall Unit (Single & Triple Bay available)

Unit Dimensions  
Single - H: 2290mm | W: 400mm | D: 303mm  
Triple - H: 2290mm | W: 1200mm | D: 303mm

Two Tier Lectern

Unit Dimensions  
H: 1450mm | W: 1000mm | D: 570mm  
(sample size 9 x 12)

All deliveries and merchandising of displays are FREE OF CHARGE  
For in-store display measuring service contact your sales representative.

### DISCONTINUED RANGES

Please note that the following ranges have been discontinued -  
Bohemian | Simply Natural | Country Heathers | Kinross | Richmond

Contact numbers



























































Sales: 01827 831480  
E-mail: sales@clarendoncarpets.com

Accounts: 01827 831456  
Fax: 01827 831481

Quality	Description	Tog Rating		Width	£ price for rolls m <sup>2</sup>	£ net cut lengths m <sup>2</sup>
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## Wool mix naturals

 Moth resistant
  Yarn
  100% Wool
  Luxury Collection
  HouseBuilder Collection

Birkby	50% Wool 50% Polypropylene	1.10		 	4/5m	5.58	6.63
Burnham	50% Wool 40% Polypropylene 10% Meltbond	1.40	1/10 <sup>th</sup> GAUGE		4/5m	7.49	8.95
New Cambridge	100% Pure New Wool	1.40		  	4/5m	8.56	10.75
Cavendish	50% Wool 50% Polypropylene	1.14		 	4/5m	11.20	12.99
Earl's Court	100% Wool	1.15		   	4/5m	14.95	15.95
Eton	100% Wool	1.02		   	4/5m	9.10	11.80
Fine Lines	50% Wool 50% Polypropylene	1.13		  	4m	11.20	12.99
Hampstead	50% Wool 50% Polypropylene	1.25		  	4/5m	11.20	12.99
Harrow	100% Wool	1.02		   	4/5m	9.10	11.80
Kingston	2 Ply Wool Loop	1.13		  	4/5m	7.44	8.50
Mayfair	50% Wool 50% Polypropylene	1.13		  	4/5m	11.20	12.99
Merton	50% Wool 50% Polypropylene	1.10			4/5m	5.58	6.63
Mortlake <b>New colours</b>	100% Wool Loop	1.40		 	4/5m	6.99	8.76
New Oxford	100% Pure New Wool	1.40		  	4/5m	8.56	10.75
Petts Wood	100% 2ply Wool Loop	1.20		 	4m	12.95	13.95
Royal Cambridge	100% Wool	1.02		 	4m	7.75	9.29
Royal Sweden	100% Wool	1.02		 	4/5m	7.75	9.29
Royal Windsor	100% Wool	1.02		 	4/5m	7.75	9.29
New Sweden	100% Pure New Wool	1.40		  	4/5m	8.56	10.75
Trinity	100% Wool	1.02		   	4/5m	9.10	11.80
New Windsor	100% Pure New Wool	1.40		  	4/5m	8.56	10.75
Wool Supreme <b>New colours</b>	100% Pure New Wool	1.70		 	4/5m	10.75	12.85






We now provide a **SAMPLE CUTTING SERVICE**

## Clarendon - the natural choice

Quality	Description	Tog Rating		Width	£ price for rolls m <sup>2</sup>	£ net cut lengths m <sup>2</sup>
<b>Wool mix twist piles</b>						
Belgravia 40	80% Wool 15% Polypropylene 5% Meltbond	1.67		4/5m	9.86	11.39
Belgravia 50	80% Wool 15% Polypropylene 5% Meltbond	1.79		4/5m	11.91	14.00
Belgravia 60	80% Wool 15% Polypropylene 5% Meltbond	1.87		4/5m	13.91	16.25
Chancellor	80% British Wool 10% Nylon 10% Meltbond	1.21		4/5m	7.80	10.75
Chancellor Deluxe	80% British Wool 10% Nylon 10% Meltbond	1.48		4/5m	9.37	13.85
Chancellor Supreme	80% British Wool 10% Nylon 10% Meltbond	1.52		4/5m	11.75	15.37
Chancellor Elite	80% British Wool 10% Nylon 10% Meltbond	1.57		4/5m	13.95	18.45
Chancellor Ultimate	80% British Wool 10% Nylon 10% Meltbond	1.63		4/5m	15.85	20.25
City Style Plains 32	80% Wool 15% Polypropylene 5% Meltbond	1.50	 	4/5m	8.96	10.55
City Style Plains 40	80% Wool 15% Polypropylene 5% Meltbond	1.80	 	4/5m	10.57	12.45
City Style Plains 50	80% Wool 15% Polypropylene 5% Meltbond	2.02	 	4/5m	12.42	14.63
City Style Plains 60	80% Wool 15% Polypropylene 5% Meltbond	2.18	 	4/5m	14.25	16.79
Grosvenor Standard	50% British Wool 50% Polypropylene	1.07	 	4/5m	6.95	9.45
Grosvenor Extra	50% British Wool 50% Polypropylene	1.22	 	4/5m	8.25	10.90
New Kendall Twist	80% Wool 20% Polypropylene	tbc		4/5m	6.79	8.33
New Kendall Deluxe	80% Wool 20% Polypropylene	tbc		4/5m	7.79	9.33

We now provide a **SAMPLE CUTTING SERVICE**

visit our website [www.clarendoncarpets.com](http://www.clarendoncarpets.com)

**Easycare - Anti Stain**  Moth resistant  Yarn  100% Wool  Luxury Collection  HouseBuilder Collection

Quality	Description	Tog Rating	Width	£ price for rolls m <sup>2</sup>	£ net cut lengths m <sup>2</sup>
Anti-Stain Elite Twist	100% Easy Care Polypropylene	1.40	4/5m	6.15	7.56
Anti-Stain Super Twist	100% 2ply Polypropylene Twist	1.38	4&5m	5.99	6.71
Radlett	100% 2ply 6.6 Nylon Velvet (Stain master yarn)	1.20	4&5m	15.74	17.74
Connoisseur Velvet <b>NEW</b>	100% 2ply Polypropylene	1.50	4&5m	8.95	10.95

-  Bleach cleanable 
  Water repellent 
  Stain resistant 
  Colourfast 
  Easy to clean 
  10 Year Stain Warranty

**Soft Touch**

Vogue	100% Polyamide	1.80	4/5m	13.95	15.95
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**New Ranges / Roll only lines**

Quality	£ price for rolls m <sup>2</sup>	£ net cut lengths m <sup>2</sup>	Date	Quality	£ price for rolls m <sup>2</sup>	£ net cut lengths m <sup>2</sup>	Date

Contact us on **01827 831 480** to order