

Protect your carpet from
lifes little disasters!

What is WOW?

What happens now?

...disaster?



...not really



Beauty, durability, softness, sustainability and peace of mind - things that we all look for when purchasing a carpet and now, thanks to the Wool Owner's Warranty - WOW - something that we can all have!

The Wool Owner's Warranty is a special after-care service for consumers who buy a wool or woolrich carpet or rug from participating manufacturers. The warranty and maintenance programme combine to keep your carpet spotless and looking beautiful all the time.

WOW can last the lifetime of the carpet. The initial warranty lasts 2 months from the date of purchase. However, this warranty can be extended indefinitely.

Just have your carpet professionally cleaned by your WOW Registered Carpet Cleaner once a year and your warranty is automatically renewed.

1 Choose your wool carpet with confidence

2 Register your carpet purchase details at www.wowwarranty.com

3 Collect your **FREE** WoolSafe approved spot remover

You will be contacted shortly by the nearest WOW registered Carpet Cleaner to introduce to themselves, explain in more detail the services you can call upon and give you some basic but golden tips about spot removal.

In the event of a spillage you can contact your local WOW carpet cleaner for further advice and should you feel successful in removing the stain then an appointment can be made free of charge for a visit by your WOW carpet cleaner for professional treatment of the stain.

The WOW warranty is endorsed by the WoolSafe organisation who are a global body dedicated to the care of carpets and rugs. WoolSafe test all carpet cleaning products in the scheme to ensure they are both safe and effective to use on your carpet. Always look for the WoolSafe Approved mark if purchasing additional cleaning products.

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CLARENDON
carpets



It's cool to buy wool

TRADE PRICE LIST

Monday 14th March 2016

www.clarendoncarpets.com





Dear Customer,

We are pleased to present our latest trade price, including some exciting new launches: **Burtham** and **Cavendish** to name but a few, with a few necessary price amendments and some products making way for the new launches.

We will be launching our new business to business website, should you wish to include your details please request this by email, with account number, email address and contact details via your local representative or alternatively email laura.harrison@hfttamworth.com

Thank you for your continued support!

Graham Harris - General Manager.



To be added to our 'find a stockist' please email sales@clarendoncarpets.com

Westbourne - OMBRA

Terms and Conditions

The following are extracted from the Standard Terms & Conditions of Sale of BFD Limited (the "Seller"). A full copy of these Conditions is available on request.

1. **TIME OF PAYMENT**
The Buyer shall invoice the Seller for the Goods immediately following delivery. Payment is due on or before the 30th day of the month following the month of invoice. Time for payment shall be of the essence of the Contract. If the Buyer fails to pay on the due date, the Seller shall be entitled to:
- 1.1 the immediate payment of all outstanding payments on the Goods or any other goods, services or works under any contract once if payment is not due and irrespective of any credit facilities;
- 1.2 charge the Buyer interest at the rate of 6% per month on unpaid amounts until payment is made in full (being treated as a full month for the purposes of calculating interest); and
- 1.3 charge the Buyer the cost of recovery of any unpaid amount including any legal costs, debentures & bank charges incurred.
2. **PRICE**
All orders accepted subject to the conditions that prices charged will be those ruling at the time of dispatch.
3. **DELIVERIES**
Quantities which must be confirmed in writing can only be accepted prior to goods being cut or dispatched.
4. **RISK**
When goods are retained solely on the account of customer error, we will only issue credit according to that obtained for the goods on resale less 30% handling charge. In cases where goods received are seriously damaged in transit due to inadequate packing or failure to seal the cartons or properly, credit for resale value only can be accepted. Any credit which is retained is at the customer's risk and should be clearly marked with the sender's name and address.
5. **INCIDENTS OF FORCE**
This clause applies if:
(i) the Buyer makes any voluntary arrangement with its creditors or being an individual or firm becomes bankrupt or (being a company) becomes subject to an administration order or goes into liquidation (whether then or for the purpose of amalgamation or reconstruction); or
(ii) an insolvency receiver, administrator, or a receiver is appointed, or the property or assets of the Buyer, or
(iii) the Buyer ceases, or threatens to cease, to carry on business; or
(iv) the Seller reasonably apprehends that any of the events mentioned above is about to occur in relation to the Buyer and notifies the Seller accordingly.
- 5.1 If this clause applies then, without prejudice to any other right or remedy available to the Seller, the Seller shall be entitled to cancel the Contract or suspend any further deliveries under the Contract without any liability to the Buyer; and if the Goods have been delivered but not paid for the price shall become immediately due and payable notwithstanding any previous agreement or arrangement to the contrary.
6. **FORCE MAJEURE**
In the event of a telephone order or verbal order being duplicated due to failure on the part of the customer to reach the confirmation order on such, credit will be admissible only within the terms stated above, under the heading "Delivery".
7. **DELIVERIES**
Whilst every effort is made to manufacture the same size, slight variations are unavoidable and a tolerance of plus or minus 1.5% is allowable in accordance with Clause 2 of British Standards BS583:1993. It is a further condition that the tolerance be non-cumulative to other 1% size length than is required.
8. **DEFECTS**
Operating a policy of continuous improvement, we reserve the right to modify material construction and specifications without notice.
9. **DAMAGE TO GOODS IN TRANSIT**
Claims for damage can only be considered if notification is received within 7 days of delivery (24 days if internal damage to full roll). Claims for suspended loss must be lodged within 28 days from date of invoice.
10. **DEFECTIVE GOODS**
All goods should be inspected by dealer prior to installation or claims resulting from visible defects cannot be entertained after the carpet has been cut or fixed. Any complaint that arises on goods already fixed can only be considered once the installation has been inspected by dealer and the details submitted on our official complaint form, a copy of which will be supplied on request. We can accept no liability for circumstantial loss or damage due to circumstances beyond our control or that of our suppliers.
11. **ANTICIPATED DELIVERY DATES**
Anticipated delivery dates are given in good faith and whilst every effort is made to ensure they are met this cannot be considered as the essence of any contract. Therefore in the rare occasion that a change does occur we are not able to accept liability in the event of any corresponding claim.
12. **RISK TRANSFER**
Risk of damage to or loss of the Goods shall pass to the Buyer on delivery. The property in the Goods shall not pass to the Buyer until the Seller has received in full or cleared trade payment in full for the Goods and all other goods for which payment is due.
13. **DELIVERY**
Until the property in the Goods passes to the Buyer the Seller shall be entitled to require the Buyer to deliver up the Goods to the Seller and if the Buyer fails to do so, to enter upon any premises of the Buyer or any third party which the Goods are stored and repossess the Goods.
14. **DELIVERY**
Until property in the Goods passes to the Buyer, the Buyer shall keep the Goods separate from those of the Buyer and any third party and properly stored, protected, insured and identified as the Seller's property. If the Buyer acts for the Goods before the property has passed to the Buyer, the Buyer will account to the Seller for the proceeds of any such sale.
15. **DELIVERY**
The Buyer shall not be entitled to pledge or in any way charge any of the Goods which remain the property of the Seller but if it does so all monies owing by the Buyer to the Seller shall befalls to become due and payable.
16. **DELIVERY**
Where the Seller is unable to determine whether any goods are the Goods, the Buyer shall be deemed to have sold, or to have otherwise dealt with, the goods of the kind sold by the Seller in the order of which they were invoiced to the Buyer.

Clarendon - the natural choice

www.clarendoncarpets.com



Intec® STAIN INHIBITION TREATMENT - £1.10 per m²
AN ADDED LAYER FOR PROTECTION FOR CARPETS

Forming an invisible shield around the fibres, Intec's soil release formula helps repel dirt and even oil based spills. It also reduces abrasion and therefore significantly increases the usable life of the carpet.

Intec
 Carpet Protector

DISCONTINUED RANGES

Please note that the following ranges have been discontinued -
 Clarendon Twist | Covent Garden | Ludlow | Sloane Square | Royal Twist | Anti Stain Super

Contact numbers

Sales: 01827 831480

E-mail: sales@clarendoncarpets.com

Accounts: 01827 831456

Fax: 01827 831481

Wool mix naturals

Quality	Description	Tkg Rating	Width	£ price for rolls m	£ net cut lengths sq
Birkby	50% Wool 50% Polypropylene		4.5m	5.04	6.29
Bohemian	100% Wool Un dyed	1.20	4.5m	13.95	15.25
Bursham New	50% Wool 40% Polypropylene 10% Mohair	1.40	4.5m	6.49	7.99
Cambridge	100% Pure New Wool	1.40	4.5m	7.20	9.16
Cardinalsh	50% Wool 50% Polypropylene	1.14	4.5m	9.56	11.60
Elton Updated	100% Wool	1.02	4.5m	7.76	10.15
Fine Lines	50% Wool 50% Polypropylene	1.13	4m	9.56	11.60
Harrow Updated	100% Wool	1.02	4.5m	8.25	10.65
Henley	100% Wool	1.02	4.5m	8.25	10.65
New Kensington	100% Wool	1.14	4.5m	12.50	14.95
Mayfair	50% Wool 50% Polypropylene	1.13	4.5m	9.56	11.60
Merton	50% Wool 50% Polypropylene		4.5m	5.04	6.29
Mortlake	100% Wool Loop		4.5m	5.97	7.36
Natural Elite	100% Wool	0.93	4.5m	12.95	14.95
Oxford	100% Pure New Wool	1.40	4.5m	7.20	9.16
Portobello New	100% Pure New Wool	1.40	4.5m	12.50	14.54
Simply Natural	100% Wool	1.11	4.5m	5.97	6.50
Sweden	100% Pure New Wool	1.40	4.5m	7.20	9.16
Trinity Updated	100% Wool	1.02	4.5m	7.76	10.15
Westbourne	100% Wool	1.28	4.5m	12.50	14.54
Windsor	100% Pure New Wool	1.40	4.5m	7.20	9.16
Wool Supreme	100% Pure New Wool	1.70	4.5m	8.75	10.15

We now provide a **SAMPLE CUTTING SERVICE**

Clarendon - the natural choice

www.clarendoncarpets.com

Quality	Description	Tkg Rating	Width	£ price for rolls m	£ net cut lengths sq	Quality	Description	Tkg Rating	Width	£ price for rolls m	£ net cut lengths sq
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Wool mix twist piles

Ambassador Twist 40 new	80% British Wool 10% Nylon 10% Melibond		4/5m	9.56	10.95
Ambassador Twist 50 new	80% British Wool 10% Nylon 10% Melibond		4/5m	10.56	11.95
Belgravia 40	80% Wool 15% Polypropylene 5% Melibond		4/5m	9.68	10.99
Belgravia 50	80% Wool 15% Polypropylene 5% Melibond		4/5m	11.84	13.50
Belgravia 60	80% Wool 15% Polypropylene 5% Melibond		4/5m	13.99	15.75
Belvedere Twist 50	80% Wool 15% Polypropylene 5% Synthetic		4/5m	13.05	14.95
Chancellor	80% British Wool 10% Nylon 10% Melibond		4/5m	6.99	9.80
Chancellor Deluxe	80% British Wool 10% Nylon 10% Melibond		4/5m	8.55	12.60
Chancellor Supreme	80% British Wool 10% Nylon 10% Melibond		4/5m	10.79	14.10
Chancellor Elite	80% British Wool 10% Nylon 10% Melibond		4/5m	13.35	16.95
Country Heathere Supreme	50% Wool 50% Polypropylene		4/5m	8.24	9.95
Country Heathere Deluxe	50% Wool 50% Polypropylene		4/5m	9.56	11.95
City Style Plains 38 new	80% Wool 15% Polypropylene 5% Melibond		4/5m	8.22	9.69
City Style Plains 40 new	80% Wool 15% Polypropylene 5% Melibond		4/5m	9.66	11.39
City Style Plains 50 new	80% Wool 15% Polypropylene 5% Melibond		4/5m	11.36	13.39
City Style Plains 60 new	80% Wool 15% Polypropylene 5% Melibond		4/5m	13.05	15.54
City Style Heathere Twist new	80% British Wool 10% Nylon 10% Melibond		4/5m	7.18	9.58
City Style Heathere Deluxe new	80% British Wool 10% Nylon 10% Melibond		4/5m	8.73	12.21
City Style Heathere Supreme new	80% British Wool 10% Nylon 10% Melibond		4/5m	11.02	13.74
City Style Heathere Elite new	80% British Wool 10% Nylon 10% Melibond		4/5m	13.00	16.50
Grovesnor Standard	50% British Wool 50% Polypropylene		4/5m	6.35	8.70
Grovesnor Extra	50% British Wool 50% Polypropylene		4/5m	7.60	10.10

We now provide a **SAMPLE CUTTING SERVICE**

Wool mix twist piles

Kendall Classic	80% Wool 20% Polypropylene		4/5m	5.99	7.89
Kendall Deluxe	80% Wool 20% Polypropylene		4/5m	7.16	9.09
Kendall Super	80% Wool 20% Polypropylene		4/5m	8.36	10.39
Kinross 50 new	80% British Wool 20% Polypropylene		4/5m	7.95	10.15
Kinross 60 new	80% British Wool 20% Polypropylene		4/5m	9.56	11.95
Mayfair Plains Twist	50% Wool 50% Polypropylene		4/5m	9.56	11.60
Richmond Classic 24	80% Wool 20% Polypropylene		4/5m	6.75	8.50
Richmond Deluxe 32	80% Wool 20% Polypropylene		4/5m	8.36	9.75
Richmond Super 42	80% Wool 20% Polypropylene		4/5m	9.95	12.35
Saundringham Plains Luxury	80% British Wool 20% Polypropylene		4/5m	8.95	10.75
Saundringham Plains Elite	80% British Wool 20% Polypropylene		4/5m	10.75	12.95

EasyCare - Anti Stain

Anti-Stain Allure	100% Easy Care Polypropylene		4/5m	5.96	6.50
Anti-Stain Labeland Twist	100% Easy Care Polypropylene		4/5m	4.77	5.97
Anti-Stain Labeland Twist Supreme	100% Easy Care Polypropylene		4/5m	5.97	7.16
Anti-Stain Ultimate Plains	100% EasyCare Polypropylene		4m	6.33	7.95
Anti-Stain Classic Twist	100% EasyCare Polypropylene		4/5m	4.99	5.99
Anti-Stain Classic Elite	100% EasyCare Polypropylene		4/5m	6.33	7.56

Soft Touch

Vogue	100% Polyamide		4/5m	11.95	13.95
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⇒ Deontes price increase

Contact us on **01827 831 473** to order

L Luxury Collections Showroom Collections

David Guyan

From: John Constable [john@jcagencies.co.uk]
Sent: 09 April 2016 10:18
To: David Guyan
Cc: Harris, Graham; Fernyhough, Liz
Subject: RE: Clarendon

Hi David
Your previous prices are unchanged
Regards
John

On David Guyan [<mailto:davidguyan@mr-carpet.co.uk>]
{**■** **C** 05 April 2016 16:03
Q John Constable <john@jcagencies.co.uk>
{**j** **L** **S** **C** Clarendon

John

I have just received (5th April) Clarendons price list date march 14th. We had special prices previously on selected ranges can you let me know if they have increased and if so can I have a revised price list.

Thanks



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