

A/C Number:



jhs

PRICE LIST

1st March 2020

J O S E P H
H A M I L T O N
& S E A T O N

Direct Sales Tel:

01827 831 400

www.jhscarpets.com

ISO 9001 Registered company

	Width m	Total Weight g/m ²	Backing	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Tretford 80% Animal Hair / 15% Nylon / 5% Viscose	2.00	2,750	Jute	5 Years	29.75	31.20

	Tile Size	Total Weight g/m ²	Backing	Guarantee	No Tiles per Box Split Box Y/N	Price Per m ²	Price Per Tile
Tretford Ecoback Tile 70% Animal Hair / 30% Nylon	 50 x 50	4,100	Ecoback (Recycled Felt)	5 Years	20 Y	44.00	11.00

Tretford Interart Contract Rugs Special Designs Please apply for a quote

Tretford Interart bespoke rugs are available Special Order only.

Each rug will be priced individually. Prices vary dependant on the number of colours used and complexity of the design. Please call for a brochure or look at our website www.tretfordcarpets.co.uk



impervious cut pile



	Width m	Pile Weight g/m ²	Backing	Splitting Service	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Hospi-Charm Twist Pile - 100% Polypropylene	4.00	1,350	Impervious Gel	Y	7 Years	15.35	17.65
Hospi-Classic Heathers 100% Polypropylene	4.00	900	Impervious Gel	Y	10 Years	10.95	12.60
Hospi-Elegance Cut Pile Graphics - 100% Polypropylene	4.00	1,080	Impervious Gel	Y	5 Years	14.25	16.38
Hospi-Excel 100% Solution Dyed Polypropylene	4.00	1,160	Impervious Gel	Y	10 Years	16.35	18.80
Hospi-Force 100% Solution Dyed Nylon	4.00	650	Impervious Gel	Y	10 Years	14.95	17.20
Hospi-Style Plus 100% Polypropylene	4.00	1,080	Impervious Gel	Y	7 Years	17.00	19.55
Hospi-Select 100% Polypropylene	4.00	750	Impervious Gel	Y	10 Years	14.95	17.20
Universal Heathers 100% Polypropylene (Also available in Actionbac Cut Pile - See page 7)	4.00	1,100	Impervious Gel	Y	10 Years	14.00	16.10
Universal Lite 100% Solution Dyed Polypropylene - Anti-microbial	4.00	1,050	Impervious Foam	Y	10 Years	19.70	22.65
Universal Plus 100% Solution Dyed Nylon - Anti-microbial	4.00	950	Impervious Foam	Y	15 Years	20.65	23.75
Universal Tones 100% Solution Dyed Polypropylene - Anti-microbial	4.00	1,050	Impervious Foam	Y	10 Years	19.70	22.65

Splitting Service

On products marked "Y" JHS offer a service to split your order to 2m. Both sides of the split roll have to be delivered. Returns after splitting are not accepted.

carpet tiles

 - Should be laid chequer board.

		Tile Size cm	Pile Weight g/m²	Backing	Guarantee	No Tiles per Box Split Box Y/N	Price Per m²	Price Per Tile
Tretford Ecoback Tile 70% Animal Hair / 30% Nylon (Quarter turn only)		50 x 50	1,200	Ecoback	5 Years	20 Y	44.00	11.00
Arizona II Tile Barrier Matting Tile - 100% Nylon with raised scraper filament		50 x 50	810	Bitumen	10 Years	20 Y	27.44	6.86
Converse Multi Level - 100% BCF Solution Dyed Nylon		50 x 50	610	Bitumen	10 Years	20 N	13.20	boxes only
Chavona Plank Multi Level - 100% BCF Solution Dyed Nylon		25 x 100	610	Bitumen	15 Years	20 N	13.80	boxes only
City Spire Structured Loop Pile - 100% BCF Solution Dyed Polypropylene		50 x 50	610	Bitumen	7 Years	20 N	12.20	boxes only
Exodus 100% BCF Solution Dyed Polypropylene		50 x 50	610	Bitumen	10 Years	20 N	12.84	boxes only
Fortis 100% BCF Solution Dyed Polypropylene		50 x 50	610	Bitumen	10 Years	20 N	12.84	boxes only
Geneva Rib - 100% Polypropylene		50 x 50	1,150	Bitumen	5 Years	16 Y	14.80	3.70
Glastonbury 100% Polypropylene		50 x 50	360	Bitumen	5 Years	20 N	10.50	boxes only
Landscape 100% BCF Solution Dyed Nylon		50 x 50	950	Bitumen	15 Years	20 N	23.70	boxes only
Mainstay Loop Pile - 100% Polypropylene		50 x 50	580	Bitumen	5 Years	20 N	11.85	boxes only

(Continued)

carpet tiles (continued)

	Tile Size cm	Pile Weight g/m²	Backing	Guarantee	No Tiles per Box Split Box Y/N	Price Per m²	Price Per Tile
Novara 100% Solution Dyed Nylon	50 x 50	650	Silent	10 Years	20 N	21.84	boxes only
Paramount Structured Loop Pile - 100% BCF Solution Dyed Polypropylene	50 x 50	610	Bitumen	7 Years	20 N	12.84	boxes only
Rimini Loop Pile - 100% Polypropylene	50 x 50	390	Bitumen	5 Years	20 N	10.95	boxes only
Rimini Stripe Loop Pile - 100% Polypropylene  (Quarter turn only)	50 x 50	390	Bitumen	5 Years	20 N	10.95	boxes only
Roma 100% Polypropylene  (Quarter turn only)	50 x 50	850	Bitumen	10 Years	20 N	9.95	boxes only
Sprint 100% Solution Dyed Nylon	50 x 50	550	Bitumen	10 Years	20 N	12.48	boxes only
Triumph Cut Pile Cut Pile - 100% Solution Dyed Nylon	50 x 50	800	Bitumen	10 Years	20 N	17.68	boxes only
Triumph Loop Pile Loop Pile - 100% Solution Dyed Nylon	50 x 50	500	Bitumen	10 Years	20 N	12.60	boxes only
Triumph Random (for fitting see A4 folder) Loop Pile - 95% Solution Dyed Nylon / 5% Spaced Dyed Nylon	50 x 50	500	Bitumen	10 Years	20 N	13.88	boxes only

(Continued)

carpet tiles (continued)

	Tile Size cm	Pile Weight g/m ²	Backing	Guarantee	No Tiles per Box Split Box Y/N	Price Per m ²	Price Per Tile
Urban Space Loop Pile - 100% Nylon	50 x 50	540	Bitumen	10 Years	24 N	14.05	6m ² box only
Zeremat Hobnail Rib - 100% Polypropylene	50 x 50	1,150	Bitumen	8 Years	20 Y	14.40	3.60



fibrebonded sheet

	Width m	Pile Weight g/m ²	Backing	Splitting Service	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Fast Track Cord 80% Polypropylene / 20% Nylon	2.00	800	Latex	N	7 Years	6.85	7.80
Roma Cord 100% Polypropylene	4.00	850	Gel	Y	5 Years	6.15	7.10

cut pile

	Width m	Pile Weight g/m ²	Backing	Splitting Service	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Aldgate (Actionbac) 100% Polypropylene	4.00	910	Action	Y	5 Years	8.85	10.20
Aldgate (Gel back) 100% Polypropylene	4.00	910	Gel	Y	5 Years	10.70	12.30
Andaman 100% Polypropylene	4.00	750	Action	Y	10 Years	12.50	14.40
Edmonton 100% Polypropylene	4.00	1,330	Action	Y	7 Years	12.00	14.10
Epsom SD Cut 100% Econyl Recycled Nylon	4.00	800	Secondary	Y	10 Years	18.10	21.05
Freelance 100% Nylon	4.00	835	Secondary	Y	10 Years	19.50	22.45
Garda Plus 100% Nylon	4.00	790	Secondary	Y	10 Years	18.90	21.75
Modern Living 100% Polypropylene	4.00	1,350	Action	Y	7 Years	11.05	12.70
Universal Heathers 100% Polypropylene (Also available in Impervious Cut Pile - See page 3)	4.00	1,100	Action	Y	10 Years	12.50	14.40

Splitting Service

On products marked "Y" JHS offer a service to split your order to 2m. Both sides of the split roll have to be delivered. Returns after splitting are not accepted.

loop pile

	Width m	Pile Weight g/m ²	Backing	Splitting Service	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Amalfi Plain and Stripe 100% Solution Dyed Nylon	4.00	550	Secondary	Y	10 Years	11.40	13.15
Ashfield (Felt) 100% Polypropylene	4.00	620	Felt	Y	5 Years	5.65	6.50
Ashfield (Gel) 100% Polypropylene	4.00	620	Gel back	Y	5 Years	6.85	7.90
Epsom SD Loop 100% Econyl Recycled Nylon	4.00	800	Secondary	Y	10 Years	19.20	22.10
Hawthorn II 100% Polypropylene	4.00	700	Secondary	Y	5 Years	8.10	9.35
Loch Tay 100% Solution Dyed Nylon	4.00	600	Secondary	Y	12 Years	16.15	18.60
Milestone 100% Polypropylene	4.00	625	Secondary	Y	7 Years	10.35	11.95
Mutual 100% Polypropylene	4.00	700	EasiFit Gel	Y	5 Years	11.25	12.95
Provident (Actionbac) 100% Polypropylene	4.00	540	Action	Y	5 Years	6.00	6.90
Provident (Gel) 100% Polypropylene	4.00	540	EasiFit Gel	Y	5 Years	6.65	7.95
Tweed 100% Nylon	4.00 & 5.00	680	Secondary	Y (4m only)	10 Years	15.55	17.95
Tweed Design 100% Nylon	4.00 & 5.00	680	Secondary	Y (4m only)	10 Years	15.55	17.95

Splitting Service

8

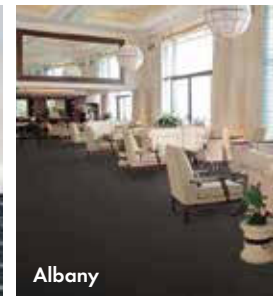
On products marked "Y" JHS offer a service to split your order to 2m. Both sides of the split roll have to be delivered. Returns after splitting are not accepted.

premier

	Width m	Pile Weight g/m ²	Backing	Splitting Service	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Albany Cut Pile - 100% Nylon	4.00	1,150	Secondary	Y	10 Years	17.30	19.90
Baccarat Cut & Loop Pile - 100% Nylon	4.00	1,300	Secondary	Y	10 Years	23.10	25.35
Belmont 100% Nylon 6.6	4.00	650	Action	Y	10 Years	16.85	19.40
Highfields Twist - 100% Econyl Solution Dyed Nylon	4.00	1,100	Secondary	Y	10 Years	21.70	24.95
Prime Contender Design 1 100% Nylon	4.00	950	Secondary	Y	10 Years	25.95	29.50
Prime Contender Design 2 100% Nylon	4.00	1,020	Secondary	Y	10 Years	25.95	29.50
Rossmore Cut Pile - 100% Solution Dyed Nylon	4.00 & 5.00	1,150	Secondary	Y	10 Years	20.20	23.25



Prime Contender



Albany

Splitting Service

On products marked "Y" JHS offer a service to split your order to 2m. Both sides of the split roll have to be delivered. Returns after splitting are not accepted.

indoor/outdoor grass

	Width m	Pile Height g/m ²	Backing	Splitting Service	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Outdoor Sheet 100% Polypropylene - UV Stabilised Outdoor Grass	2.00 & 4.00	10mm	Black Latex	Y	5 Years	8.90	10.25
Turf - Five 100% Polyethylene - UV Stabilised Outdoor Grass	2.00 & 4.00	30mm	Black Latex	Y	5 Years	14.85	16.80
Turf - Six 100% Polyethylene - UV Stabilised Outdoor Grass	2.00 & 4.00	32mm	Black Latex	Y	5 Years	17.05	19.60
Turf - Seven 100% Polyethylene - UV Stabilised Outdoor Grass	4.00	27mm	Black Latex	Y	5 Years	14.00	16.10



Splitting Service

- 10 On products marked "Y" JHS offer a service to split your order to 2m. Both sides of the split roll have to be delivered. Returns after splitting are not accepted.

entrance matting collection

	Width m	Pile Weight g/m ²	Backing	Total Thickness	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Arizona II Barrier Matting - 100% Nylon with raised scraper filament. (Also available in Tiles: See Tile Section)	1.95 +5cm selvedge	900	PVC	8.50mm	10 Years	30.00	34.50
Brossmat Design I 100% Polypropylene	2.00	1,700	Waffle	13.50mm	10 Years	16.00	18.40
Geneva Rib - 100% Polypropylene (Also available in Tiles: See Tile Section)	2.00	1,150	Waffle	11.00mm	5 Years	11.20	12.90
Lucerne Rib - 100% Polypropylene	2.00	1,830	Gel	10.00mm	5 Years	10.35	11.95
Trio - Mat Nylon and Polypropylene Scraper Entrance Matting	2.00	2,050	Latex	12.80mm	5 Years	53.50	61.95
Trio - Bar Nylon and Metal Scraper Entrance Matting	2.00	2,790	Latex	15.00mm	5 Years	58.90	67.75
Zermat Hobnail Heavy Rib - 100% Polypropylene (Also available in Tiles: See Tile Section)	2.00	1,150	Waffle	9.20mm	8 Years	11.55	13.30
Zermat Wave Chevron - 100% Polypropylene	2.00	1,150	Waffle	9.00mm	8 Years	11.55	13.30



entrance matting tiles

	Tile Size cm	Pile Weight g/m ²	Backing	Guarantee	No Tiles per Box Split Box Y/N	Price Per m ²	Price Per Tile
Arizona II 100% Nylon with raised scraper filament.	50 x 50	810	Bitumen	10 Years	20 Y	27.44	6.86
Geneva Rib - 100% Polypropylene	50 x 50	1,150	Bitumen	5 Years	16 Y	14.80	3.70
Zermat Hobnail Rib - 100% Polypropylene	50 x 50	1,150	Bitumen	8 Years	20 Y	14.40	3.60

bespoke logo mat

	Width m	Pile Weight g/m ²	Pile Height mm	1-10 letters Simple design / no logo	11-20 letters Standard design no or basic logo	20+ letters no logo or complex logo
Brush Logo Mat Rib - 100% Polypropylene	bespoke	1,700	13mm	£148.00m ²	£168.00m ²	£188.00m ²
Coir Logo Mat 100% Coir	bespoke	2,000	17mm	£148.00m ²	£168.00m ²	£188.00m ²

PVC Ramp Edge

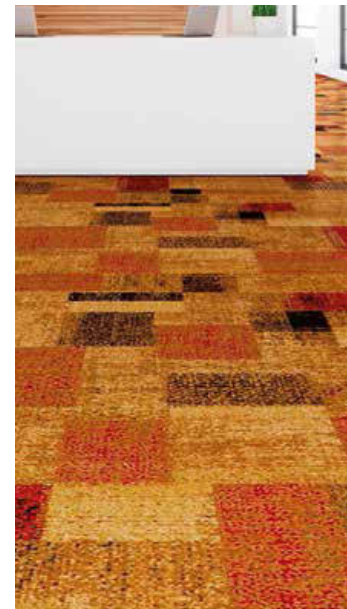
Ramp edge for bespoke logo mats £15.95 per LM

Whilst orders for smaller mats can be taken, the minimum charge would be for 1m².



hotel & leisure

	Width m	Pile Weight g/m ²	Backing	Splitting Service	Guarantee	Roll Price £m ²	Cut Length Price £m ²
Finsbury Park Axminster - 80% Wool / 20% Nylon	4.00	1,070	Woven	Y	10 Years	37.50	43.15
Park Royal Wilton - 100% Polypropylene	4.00	1,800	Woven	Y	5 Years	19.95	22.95
Park Royal Exclusive Wilton - 100% Polypropylene	4.00	2,200	Woven	Y	5 Years	23.40	26.95



house builder

	Width m	Backing	Splitting Service	Roll Price £m²	Cut Length Price £m²
Ambience 100% Polypropylene	4.00 & 5.00	Secondary	N	13.25	15.25
Bromley Twist Standard Twist - 50% Wool / 50% Polypropylene	4.00 & 5.00	Secondary	N	10.40	11.95
Bromley Twist Super Twist - 50% Wool / 50% Polypropylene	4.00 & 5.00	Secondary	N	11.95	13.75
Drayton Heathers Twist - 100% Polypropylene	4.00 & 5.00	Secondary & Felt	N	5.98	7.15
Drayton Twist Twist - 100% Polypropylene	4.00 & 5.00	Secondary & Felt	N	6.60	7.95
New Elford Twist Standard Twist - 80% Wool / 20% Polypropylene	4.00 & 5.00	Secondary	N	9.45	10.90
New Elford Twist Super Twist - 80% Wool / 20% Polypropylene	4.00 & 5.00	Secondary	N	10.96	12.60
New Elford Twist Premier Twist - 80% Wool / 20% Polypropylene	4.00 & 5.00	Secondary	N	13.40	15.45
Grendon Twist Twist - 100% Polypropylene	4.00 & 5.00	Secondary	N	6.85	7.90
Haywood Twist Standard Twist - 80% Wool / 10% Polypropylene / 10% Nylon	4.00 & 5.00	Secondary	N	11.20	12.90
Haywood Twist Super Twist - 80% Wool / 10% Polypropylene / 10% Nylon	4.00 & 5.00	Secondary	N	13.50	16.15
Haywood Twist Premier Twist - 80% Wool / 10% Polypropylene / 10% Nylon	4.00 & 5.00	Secondary	N	15.70	18.00
Haywood Twist Ultimate Twist - 80% Wool / 10% Polypropylene / 10% Nylon	4.00 & 5.00	Secondary	N	17.50	20.15
Haywood Twist Luxury Twist - 80% Wool / 10% Polypropylene / 10% Nylon	4.00 & 5.00	Secondary	N	19.00	21.95

i-floor design

Print Collection using Cromojet deep jet printing.	Pile Weight		Special Order Custom Designs	
	g/m ²	Backing*	300-499m ²	499+m ²
100% Nylon. 2 Ply. Cut Pile.	800	Secondary	25.50	19.50
100% Nylon. 2 Ply. Cut Pile.	1,000	Secondary	27.70	20.70
100% Nylon. 2 Ply. Cut Pile.	1,200	Secondary	28.20	21.50
100% Nylon. 2 Ply. Cut Pile.	1,450	Secondary	30.30	22.95

i-floor design

300m² from the same colour chart or 1000m² if mixed colour charts.

i-floor express

has a minimum cost size of 100m².

i-floor hospitality

has a minimum cost size of 50m².

Cancellation after production has begun will be subject to a 100% cancellation charge as per our terms and conditions of sale.

i-floor express

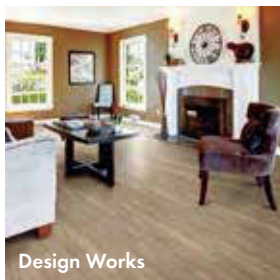
	Pile Weight		Rolls m ²	Cuts m ²
	g/m ²	Backing		
2 Ply. Cut Pile.	900	Secondary	21.20	23.95
2 Ply. Cut Pile. Built-in Felt Underlay	900	Secondary	23.20	26.95

i-floor hospitality

	Pile Weight		Rolls m ²	Sheet/Tile Size
	g/m ²	Backing		
100% Loop Pile Econyl Nylon	900	Action	36.00	4m
100% Loop Pile Econyl Nylon	900	Bitumen	40.00	50 x 50



Luxury Vinyl Plank	Pack Size	Size	Thickness	Guarantee	£ per m ² nett
Design Works Plank Luxury vinyl wood effect plank with micro-bevel	3.89m ² per pack 18 planks per pack	180x1200mm	2.5mm (0.55 wear layer)	15 Years	13.35 per pack 10.80 per pallet (60 packs)



Endurance Vinyl Sheet	Roll Width	Wear Layer	Slip Rating	Guarantee	Roll Price	Cut Price
Endurance Plus 2mm Vinyl Sheet	2.00 & 4.00m	0.70	R10	10 Years	11.85	13.65
Endurance Acoustic (decibel rating 18db) 3mm Vinyl Sheet	2.00 & 4.00m	0.50	R10	5 Years	10.70	12.35
Endurance Invisible Weld Starter Kit Includes 100LM of weld, rolling knife, Janser knife, blades, 2 rolls of masking tape					120.00	
Endurance Invisible Weld Tubes Sufficient for 60LM of welded join	1-4 tubes/rolls 13.50 each	5-9 tubes/rolls 13.00 each	10 or more tubes/rolls 12.50 each			
Endurance Weld Rods 100LM					29.95	

resilient (continued)

Safety Floor	Roll Width	Thickness	Slip Rating	Guarantee	Roll Size	Roll Price	Cut Price	Weld Rod 100LM
Safety Alpha Eco 2.0mm Safety Floor	2m	2.0mm	R11	10 Years	20m	9.95	11.45	29.95
Safety Alpha Eco Chip 2.0mm Safety Floor	2m	2.0mm	R11	10 Years	20m	10.80	12.40	29.95
Safety Plus 2.0mm Safety Floor	2m	2.0mm	R11	10 Years	20m	12.15	13.95	29.95
Safety Plus Timber 2.0mm Safety Floor	2m	2.0mm	R11	10 Years	20m	14.15	16.20	29.95
Safety Tech (Wood) 2.0mm Safety Floor. Silverknight anti-bacterial technology.	2m	2.0mm	36+	10 Years	20m	14.15	16.20	29.95
Safety Tech (Chip) 2.0mm Safety Floor. Silverknight anti-bacterial technology.	2m	2.0mm	36+	10 Years	20m	14.15	16.20	29.95



Safety Tech incorporating Silver Knight:

The most hygienic vinyl sheet flooring

- More effective infection control, with easy cleaning.
- Improves indoor air quality
- Silver Knight has a self-disinfecting surface
- Bacteria is destroyed without the use of chemicals.
- 99% of bacteria destroyed. eg: MRSA, VRE, ESBL, *E.COLI*

resilient (continued)

Supa - Lock Tiles	Size cm	Thickness	Guarantee	Pack Size	£ per m ²
Supa Lock 5mm <i>Supa-Lock tile loose lay flexible PVC interlocking tiles (Butterfly Joint)</i>	50 x 50	5mm	20 Years	12 Tiles per box	28.95
Supa Lock 7mm Industrial <i>Hard compound for use in industrial areas</i>	50 x 50	7mm	20 Years	10 Tiles per box	35.00
Supa Lock 7mm Hidden Joint <i>Hard compound for use in industrial areas</i>	50 x 50	7mm	20 Years	8 Tiles per box	40.00
Supa Lock Recyclable <i>100% recycled PVC</i>	50 x 50	7mm	20 Years	12 Tiles per box	30.00
Supa Lock Ramp Edges	50 x 9	5mm & 7mm	20 Years	4 per pack	18.00 <small>per pack</small>
Supa Lock Ramp Corners	60 x 9	5mm & 7mm	20 Years	4 per pack	18.00 <small>per pack</small>

Note - Ramps and corners may not colour match tiles. We suggest contrasting colour are used.



Recycling of Supa-lock tiles

JHS **guarantee** to collect used **Supa Lock Tiles** at the end of their life and re-cycle them into new supa lock tiles. The tiles, once uplifted will be collected **free of charge** and returned to our re-cycling facility. JHS is committed to sustaining the environment and will strive to take responsible visible decisions in an effort towards continual improvement.

Responsibility

As a company we take responsibility for products and services we offer with regard to the effect they have on the environment.

As a Company we will commit to minimise the impact of our commercial and industrial activities on the environment.

TERMS OF TRADING

PRICE LIST This price list is intended for the trade and is issued to regular carpet dealers (to whom alone goods are supplied) with the request that it should not fall into other hands. All previous lists are cancelled.

PLACING OF ORDER Nothing in this price list shall be deemed to constitute an offer, and the Company reserves the right to refuse or accept any order. Placing of an order implies the acceptance of these terms of trading.

ORDER CONFIRMATIONS To avoid duplications please do not send confirmation of orders telephoned to us unless they are clearly marked "CONFIRMATION ONLY".

PRICES Prices are subject to alteration without notice and are applied at the rate ruling at the date of dispatch. Excluded from this are bona fide contract orders accepted and acknowledged by us as being at a fixed price.

VALUE ADDED TAX Prices quoted in this list do not include Value Added Tax which will be charged at the applicable rate at the date of supply.

TERMS OF PAYMENT Payment is due in the month following date of invoice. The Company reserves the right to charge Bank Fees associated with any Specially presented, Uncleared or Re-presented cheques.

INTEREST CLAUSE In the event of a Customer failing to make payment to this Company under the Terms of Payment above, interest shall accrue and be paid by the purchaser on all unpaid sums and invoices at the rate of 2% above the Barclays Bank Plc base rate.

PIECE LENGTHS Roll price is only given on uncut rolls; when an exact length is specified the cut length price will apply. Rolls are assumed to be over 25.00 linear metres by the width.

CARRIAGE Goods delivered to dealers premises by the Company's appointed carriers are carriage paid. The costs involved for requested special deliveries will be charged.

DELIVERY Every effort will be made to execute orders promptly, the Company will not accept liability for consequential loss arising from production or delivery delay of any sort.

RESERVED STOCK Stock will be held against an order for a maximum period of 3 months without a confirmed delivery date.

ACCESS TO SITE In the event of access to the place of delivery being unobtainable the right is reserved to charge all costs incurred in any abortive visit, or any additional visit, to the customer.

CANCELLATIONS Cancellations or alterations cannot be accepted once a carpet has been cut to dealers original specifications. Cancellations by telephone cannot be accepted unless confirmed in writing without delay. Cancellations after cutting will be subject to 20% restocking charge. Cancellation of large contract or orders for special or bespoke products will be subject to a 100% cancellation charge, if the order is cancelled after production has begun. Stock of large contract, special or bespoke products will only be held for a maximum of 12 weeks before delivery or payment in full must be made. (Large contract orders are defined as orders for more than 3 months average sales) (Special or bespoke products are defined as product made to a customers specific design or products not normally sold or held in stock).

CLAIMS AND RETURNS

- a) Carpets should be inspected by dealers before cutting to custom fit an area. Claims for manufacturing faults which the dealers could have discovered by a careful inspection before cutting cannot be accepted after carpet has been cut and laid. No complaint can be considered which arises from improper installation.
- b) No other complaint can be considered until merchandise has been examined by the dealer and a report submitted on our official complaint form.
- c) No goods sold to dealers may be returned without written consent of the Company.
- d) Goods returned to us for credit because of dealers error will only be credited at the actual resale value obtained by the Company. This includes returns arising from duplication of orders due to failure of dealers to mark confirmation orders as such.
- e) Carpets sold as imperfect will not be considered as the subject for any complaint.
- f) The Company cannot accept any liability for the cost of uplifting or refitting carpet, or other types of floor-covering, in any circumstances unless the fault in the goods is one that could not be discovered by inspection before cutting or laying.
- g) The Company does not accept any liability for consequential loss due to defective carpet.
- h) The Company will be prepared to accept uplifting & refitting costs to a maximum of £5 m² in the event of a floorcovering having deemed to have a fault that could not have been noticed prior to installation.

DAMAGE OR LOSS IN TRANSIT

- a) If goods are damaged in transit the carriers note must be endorsed accordingly and the Company notified within three days of receipt of goods. The Company must also be notified if goods are not received within ten days of date of invoice. Failure to notify in either case will result in loss of any claim.
- b) The Company cannot accept any consequential losses due to damage or loss in transit.

SIZES Whilst every effort is made to manufacture to the correct size, variations are unavoidable. The British Standards Institute tolerance is + or - 1.25% either way. Clause 3 BS.3655. Any claim for tolerance in width or length outside 1.25% can only be considered after inspection of the carpet by a representative of the Company.

PILE PRESSURE All pile carpets, especially plain grounds, are liable to shading that is to show light and dark patches arising from unequal crushing of the surface. Light and delicate carpets are liable to become soiled in wear, and so apparently to lose colour. No care on the part of the manufacturers can obviate these tendencies which are inherent in all pile fabrics, nor can we accept any responsibility in connection with same.

MATCHING Requests for colour matching must be specifically stated on the order otherwise no claim can be entertained. Colour matching is not offered on 4 & 5m width on same material.

TECHNICAL DATA All information contained in the Company's sales literature, sampling and specifications, such as weights and dimensions, is intended to be and may be construed only as of generally informative nature and the same shall not form any part of, or be incorporated in, any way into the contract. JHS reserve the right to alter specifications and discontinue colours or products without prior notice.

PASSING OF PROPERTY All goods are at the risk of the customer as soon as they are delivered or collected, but the property and ownership of the goods will not pass until payment in full, of all outstanding invoices, has been received by the Company.

All orders must comply to JHS Conditions of Purchase. Details available on request.

