

KERSAINT COBB & COMPANY

THE NATURAL FIBRE & OAK FLOORING SPECIALISTS



Price List 1st March 2016



The Natural Fibre and Oak Flooring Specialists

Walk across the world...

The hills of New Zealand, the beaches of India, the forests of Asia, the deserts of Africa and South America and the cosmopolitan styling of Europe.

These are just some of the places where the story of our beautiful natural floorcovering range begins.

Subtle shades and rich tones have been sourced from the finest producers across the world. Their natural surroundings provide the inspiration for our traditional and modern designs that will bring character and richness into your home.

Explore our products and discover a creative and diverse collection of natural fibre floorcoverings.

From the softness and warmth of wool to the exciting textures of grass, jute, coir and sisal, our selection reflects the variety and beauty of the natural world in which we live...



Natural Fibre

Product	Width (m)	Nett Price Cuts	Nett Price Rolls
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Coir

Coir Bouclé Natural	3.94 & 5	£10.95	£9.86
Coir Herringbone Natural	3.94 & 5	£9.50	£8.56
Coir Panama Natural	3.94 & 5	£9.50	£8.56

Matting

Coir Natural	1 & 2	£17.50	£10.79
Coir Coloured	1 & 2	£20.50	£17.50

Seagrass

Fine Seagrass - Basketweave	4	£11.75	£10.58
Fine Seagrass - Herringbone	4	£11.75	£10.58
Fine Seagrass - Standard	4	£10.75	£9.68
Seagrass - Basketweave	4	£13.56	£12.20
Seagrass - Herringbone	4	£9.56	£8.60
Seagrass - Standard	4	£8.20	£7.38

Jute

Jute Herringbone Natural	4	£20.15	£18.15
Jute Medium Bouclé	4	£20.15	£18.15
Jute Panama Natural	4	£20.15	£18.15

INTEC STAIN RESIST For use on all Naturals and Wool flooring - £1.10m²

Natural Fibre

Product	Width (m)	Nett Price Cuts	Nett Price Rolls
Sisal			
Sisal Big Bouclé	4	£18.27	£16.41
Sisal Bouclé Artist	4	£16.77	£15.16
Sisal Fine Bouclé	4	£12.99	£11.74
Sisal Herringbone	4	£16.99	£15.30
Sisal Linen	4	£17.49	£15.79
Sisal Mini Bouclé	4*	£16.95	£15.25
Sisal Panama	4	£18.79	£16.79
Sisal Tigers Eye	4*	£18.55	£16.75

* Some colours available in both 4 and 5 metre widths

Sisal Runners

Runners

Award winning stair runners in natural sisal weaves in vibrant and interesting colours.

Morocco Runner	27"	£26.80 per lin m	£18.99 per lin m
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Wool

Product	Width (m)	Nett Price Cuts	Nett Price Rolls
Adventures	4	£14.85	£13.35
African Plains	4	£13.99	£12.59
Beach Hut Stripe	4	£20.50	£19.00
Caribbean Nights	4 & 5	£17.50	£15.99
Classics	4 & 5	£14.85	£13.35
Cotswold House Collection	4 & 5	£18.95	£18.00
Country Herbs	4 & 5	£14.99	£13.49
New Worlds	4	£19.99	£18.50
Pampas Berber Loop	4 & 5	£13.50	£12.15
Pampas Bouclé	4 & 5	£19.99	£18.50
Pampas Herringbone	4	£22.99	£20.69
Pampas Knitted	4 & 5	£20.99	£18.99
Pampas London	4	£22.99	£20.69
Pampas Nordic	4 & 5	£11.60	£9.56
Pampas Nordic Stripe	4	£11.60	£9.56
Savannah Milan	4 & 5	£15.50	£13.99
Silk Touch	5	£23.50	£21.85
South Pacific	4	£27.49	£24.99

New Collections for 2016

Pampas Highlands	5	£35.00	£32.40
Seasilk	5	£55.00	£52.00



Oak Flooring

At Kersaint Cobb we are ecologically minded and fully committed to respecting the environment. Our wood flooring is sourced from well established and reliable mills in various countries. All have been inspected by ourselves and have high credentials with regards sourcing raw materials from well managed and commissioned forests. All our products comply with EUTR legislations.

The most popular style of Oak flooring in the UK is for a rustic grade plank and the majority of our collections reflect this. This timber has survived many seasons and has lots of stories to tell, which is reflected through its character appearance which has colour variances, large and small filled knots and cracks, and sapwood all of which add to the natural beauty and individuality of our floors.

"The only thing we guarantee with our Oak is that every plank will be different; you wouldn't find identical twins in a forest, embrace nature"

To help you decide on the style that best suits your home we have introduced a "Grading scale" for all our ranges, this simple slide rule guide will advise you how much variation in colour, or frequency of knots you can expect in each range. The scale will be shaded from 1 - 5 and where the coloured bar stops is the general guide to frequency, 1 & 2 are low and you should expect a higher grade of product with minimal colour variation and small less frequent filled knots, whilst 3 & 4 allow for a greater variation of both colour and knots and include sapwood. All knots will be filled in either black or brown filler, your sample will display this, or view our product gallery at www.kersaintcobb.co.uk to see full lifestyle images of all our Oak floors. Please make sure you discuss the final visual appearance of an installed oak floor with your consumer to avoid any grading issues.

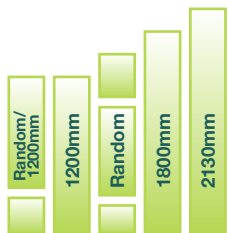
Knots



Colour variations



1 = small knots / little colour variation,
5 = larger more frequent knots / greater colour variation



Each collection offers different plank lengths, some fixed and some random, but to help explain this we have introduced a simple drawing that you can find in the introduction to the range.

 This symbol indicates that particular design is suitable for use with underfloor heating.

PLEASE NOTE: our solid products can NOT be used with underfloor heating.

Grading Explained



Colour Variation

Natural colour variations occur in all rustic grade oak. This is a beautiful feature that can bring warmth and character to your installed floor. Evenly distributing these colours pre-installation will allow your installer to produce a truly unique floor.

Ask your installer to discuss this before installation.

Knots

Appears as an integral feature of rustic grade timber, they will vary in size and shape and give real character to your installed floor. Knots will be sympathetically filled often using black or brown filler to enhance this feature.

Ask your installer to discuss this before installation.

Sapwood

Appears lighter in colour and is formed from younger outer areas of a tree. Randomly blending planks that display sapwood, can enhance this natural feature and your complete floor.

Ask your installer to discuss this before installation.

Simply Oak

Rustic, European Oak available in 8 options with a tongue and groove installation system.

Knots

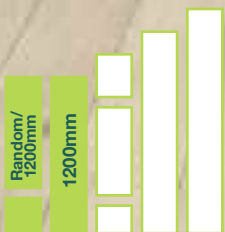


Colour variations



Contemporary living
with character

SO30 Natural Oak Slim



Simply Oak: Plank lengths vary between 300mm and 1200mm.
Nested packs, minimum of 3x full 1200mm lengths.

Simply Oak Slim: Plank lengths vary between 300mm and 1200mm

Simply Oak

Pale Oak

UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
SO20	14mm	R	150mm	3mm	1.44m ²

Pack/m² **£25.49** Pallets/m² **£23.99**

Natural Oak

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
SO21	14mm	R	150mm	3mm	1.44m ²

Pack/m² **£25.49** Pallets/m² **£23.99**

Timeless Oak

UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
SO22	14mm	R	150mm	3mm	1.44m ²

Pack/m² **£25.49** Pallets/m² **£23.99**

Aged Oak

Natural Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
SO23	14mm	R	150mm	3mm	1.44m ²

Pack/m² **£25.49** Pallets/m² **£23.99**

Dark Oak

Natural Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
SO24	14mm	R	150mm	3mm	1.44m ²

Pack/m² **£25.49** Pallets/m² **£23.99**

Warm Oak

UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
SO25	14mm	R	150mm	3mm	1.44m ²

Pack/m² **£25.49** Pallets/m² **£23.99**

Simply Oak Slim

Natural Oak Slim

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
SOS30	14mm	R	125mm	3mm	1.8m ²

Pack/m² **£19.99** Pallets/m² **£18.99**

Timeless Oak Slim

UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
SOS31	14mm	R	125mm	3mm	1.8m ²

Pack/m² **£19.99** Pallets/m² **£18.99**

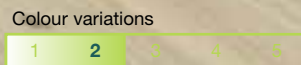
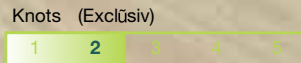
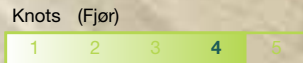
Fjør & Fjør Exclūsiv

Scandinavian inspired, European Oak collection that offers a clic installation system.



nature at its finest...

Svår F302



Stylish, long length planks fixed at 1800mm.

Fjør

Trūli

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
F301	14mm	1800mm	180mm	2.5mm	2.26m ²

Pack/m² **£27.99** Pallets/m² **£26.75**

Svår

Natural Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
F302	14mm	1800mm	180mm	2.5mm	2.26m ²

Pack/m² **£27.99** Pallets/m² **£26.75**

Kåup

Natural Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
F303	14mm	1800mm	180mm	2.5mm	2.26m ²

Pack/m² **£27.99** Pallets/m² **£26.75**

Føss

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
F304	14mm	1800mm	180mm	2.5mm	2.26m ²

Pack/m² **£27.99** Pallets/m² **£26.75**

Efni

Lacquered

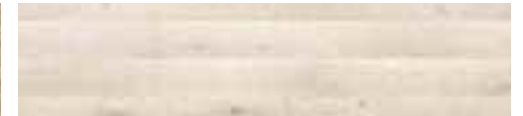


Code	Thickness	Length	Width	WearLayer	PackSize
F305	14mm	1800mm	180mm	2.5mm	2.26m ²

Pack/m² **£27.99** Pallets/m² **£26.75**

Ørkå

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
F306	14mm	1800mm	180mm	2.5mm	2.26m ²

Pack/m² **£27.99** Pallets/m² **£26.75**

Fjør Exclūsiv

Vjør

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
FE401	14mm	1800mm	180mm	2.5mm	2.26m ²

Pack/m² **£31.99** Pallets/m² **£30.75**

Ørugg

UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
FE402	14mm	1800mm	180mm	2.5mm	2.26m ²

Pack/m² **£31.99** Pallets/m² **£30.75**

Duo-Living XL

Rustic, European Oak with long length planks.

Knots



Colour variations



bring the outside in...

122XL Vintage



Plank lengths vary between 600mm and 2130mm. Nested packs, minimum 4 x full lengths. Average 1420mm.

XL Vintage Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
122XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£29.99** Pallets/m² **£28.50**

XL Oak Natural Lacquered **XL Oak Natural** Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
101XL	14mm	R	150mm	3mm	2.556m ²

Pack/m² **£27.50** Pallets/m² **£25.99**



Code	Thickness	Length	Width	WearLayer	PackSize
102XL	14mm	R	150mm	3mm	2.556m ²

Pack/m² **£27.50** Pallets/m² **£25.99**

XL Oak Natural Lacquered **XL Oak Natural** Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
109XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£28.50** Pallets/m² **£26.99**



Code	Thickness	Length	Width	WearLayer	PackSize
110XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£28.50** Pallets/m² **£26.99**

XL Grey Mist Brushed & UV Oiled **XL Oak Antique** Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
113XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£29.99** Pallets/m² **£28.50**



Code	Thickness	Length	Width	WearLayer	PackSize
114XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£29.99** Pallets/m² **£28.50**

XL Mole Grey Brushed & UV Oiled **XL Sandstone** Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
120XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£29.99** Pallets/m² **£28.50**



Code	Thickness	Length	Width	WearLayer	PackSize
121XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£29.99** Pallets/m² **£28.50**

XL Pebble Brushed & UV Oiled **XL Latte** Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
123XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£29.99** Pallets/m² **£28.50**



Code	Thickness	Length	Width	WearLayer	PackSize
124XL	14mm	R	189mm	3mm	3.221m ²

Pack/m² **£29.99** Pallets/m² **£28.50**

Traditions

Rustic, French Oak available in multiple options.

Knots



Colour variations



Timeless elegance...

CCML Oak Natural



18mm thick: random length planks, average 850mm

20mm thick: fixed lengths 1860mm*

*1 layer split for starter packs.

Solid Oak Natural

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
CCML	18mm	R	120mm	SD	2.112m ²

Pack/m² **£29.99** Pallets/m² **£28.49**

Solid Oak Natural

UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
CCMO	18mm	R	120mm	SD	2.112m ²

Pack/m² **£29.99** Pallets/m² **£28.49**

Oak Natural

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
FHML	18mm	R	120mm	5mm	2.112m ²

Pack/m² **£25.49** Pallets/m² **£24.49**

Oak Natural

Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
FHBO	18mm	R	120mm	5mm	2.112m ²

Pack/m² **£25.49** Pallets/m² **£24.49**

Oak Natural

Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
TWNML	18mm	R	150mm	5mm	1.65m ²

Pack/m² **£29.99** Pallets/m² **£28.49**

Oak Natural

Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
TWNBO	18mm	R	150mm	5mm	1.65m ²

Pack/m² **£29.99** Pallets/m² **£28.49**

Oak Natural

Brushed & Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
MHBL	20mm	1860mm	189mm	6mm	1.757m ²

Pack/m² **£35.49** Pallets/m² **£34.49**

Oak Natural

Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
MHBO	20mm	1860mm	189mm	6mm	1.757m ²

Pack/m² **£35.49** Pallets/m² **£34.49**

Oak Smoked

Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
MHSC	20mm	1860mm	189mm	6mm	1.757m ²

Pack/m² **£35.49** Pallets/m² **£34.49**

SD = Solid, Please Note CCML & CCMO are not suitable for use with underfloor heating

Hand-crafted

Rustic, French Oak includes clic and tongue and groove installation system.

Knots



Colour variations



easy living
at its most
stylish...

KC010 Oak Smoked



Contains random and fixed length planks

18mm thick:
random length planks,
average 850mm;

20mm thick:
fixed lengths 1860mm*

*1 layer split for starter packs.

Oak Natural Clic Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
KC012	14mm	1860mm	148mm	3mm	2.2m ²

Pack/m² **£29.50** Pallets/m² **£27.99**

Oak Natural Clic Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
KC001	14mm	1860mm	148mm	3mm	2.2m ²

Pack/m² **£28.99** Pallets/m² **£27.49**

Oak Natural Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
KC002	18mm	R	150mm	5mm	1.65m ²

Pack/m² **£32.99** Pallets/m² **£31.50**

Oak Natural Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
KC003	18mm	R	150mm	5mm	1.65m ²

Pack/m² **£33.99** Pallets/m² **£32.50**

Oak Natural Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
KC006	20mm	1860mm	189mm	6mm	1.757m ²

Pack/m² **£39.99** Pallets/m² **£38.49**

Oak Natural Brushed & Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
KC007	20mm	1860mm	189mm	6mm	1.757m ²

Pack/m² **£41.50** Pallets/m² **£39.49**

Oak Natural Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
KC008	20mm	1860mm	189mm	6mm	1.757m ²

Pack/m² **£41.50** Pallets/m² **£39.49**

Oak Smoked Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
KC010	20mm	1860mm	189mm	6mm	1.757m ²

Pack/m² **£42.50** Pallets/m² **£40.50**

Solid Oak Brushed & Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
KC011	18mm	R	150mm	SD	1.65m ²

Pack/m² **£33.50** Pallets/m² **£31.99**

Oak Natural Clic Lacquered



Code	Thickness	Length	Width	WearLayer	PackSize
KC013	14mm	1860mm	189mm	3mm	2.812m ²

Pack/m² **£29.50** Pallets/m² **£27.99**

Oak Natural Clic Brushed & UV Oiled



Code	Thickness	Length	Width	WearLayer	PackSize
KC014	14mm	1860mm	189mm	3mm	2.812m ²

Pack/m² **£30.50** Pallets/m² **£28.99**

SD = Solid, Please Note KC011 is not suitable for use with underfloor heating

Heritage Parquet

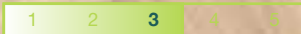
Traditional parquet, unfinished solid oak floor in 6 designs.



make a statement...

HP005 Cathedral

Knots



Colour variations



Museum

Square/Parallel



Code	Stave Size mm	Unit Size mm	Pieces /pack	m ² /pack	Packs /pallet
HP001	8x24x120	8x480x480	10	2.304	84

Pack/m² **£19.99**

Chateau

Double Herringbone



Code	Stave Size mm	Unit Size mm	Pieces /pack	m ² /pack	Packs /pallet
HP003	8x24x120	8x480x345	25	3.456	54

Pack/m² **£19.99**

School Hall

English Pattern



Code	Stave Size mm	Unit Size mm	Pieces /pack	m ² /pack	Packs /pallet
HP004	10x50x250	10x250x750	12	2.25	52

Pack/m² **£19.99**

Library

English Pattern



Code	Stave Size mm	Unit Size mm	Pieces /pack	m ² /pack	Packs /pallet
HP002	8x24x120	8x480x384	15	2.7648	56

Pack/m² **£19.99**

Cathedral

Herringbone Pattern



Code	Stave Size mm	Unit Size mm	Pieces /pack	m ² /pack	Packs /pallet
HP005	10x50x250	10x400x600	12	2.25	48

Pack/m² **£19.99**

University

End Grain



Code	Stave Size mm	Unit Size mm	Pieces /pack	m ² /pack	Packs /pallet
HP007	10x20x60	10x240x360	17	1.4688	108

Pack/m² **£44.99**

Heritage Parquet features a unique 'mesh-backing' to allow a speedy installation so you can install multiple staves in one go. It comes as an unfinished sanded product ready to accept bespoke colours or oils of your choice.

This flooring is not suitable for underfloor heating.



Profiles

14-18mm thick wood profiles



Product Colour	Size mm	Profiles / Prices				Scotia
		WT18 Twin	WR18 Ramp	WSR18 Semi-Ramp	WE18 End	
Oak Natural	990	£10.24	£11.00	£11.35	£8.78	£10.99
	3000	£31.02	£33.33	£34.40	£26.60	

includes: Simply Oak/Slim – SO21, SO22, SOS30, SOS31; Fjør/Fjør Exklusiv – Trull, Ørugggr, Svår, Viør; Duo Living XL – 101XL, 102XL, 109XL, 110XL; Traditions – CCML, CCMO, FHML, FHBO, TWNML, TWNB0; Handcrafted – KC001, KC002, KC003, KC011, KC012, KC013, KC014.

Coloured Options & Unfinished	990	£10.76	£11.58	£11.80	£9.84	-
	3000	£32.62	£35.11	£35.80	£29.78	£11.99

includes: Simply Oak/Slim – SO20, SO23, SO24, SO25; Fjør/Fjør Exklusiv – Kåup, Føss, Efni, Ørkå; Duo Living XL – 113XL, 114XL, 120XL, 121XL, 122XL, 123XL, 124XL.

20mm thick wood profiles

	Size mm	WT22	WR22	WSR22	WE22	Scotia
		Twin	Ramp	Semi-Ramp	End	
Oak Natural,	990	£10.93	£13.22	£13.75	£9.13	-
	3000	£33.11	£40.05	£41.65	£27.65	£10.99

includes: Handcrafted – KC006, KC007, KC008
Traditions – MHBO, MHBL

Oak Smoked	990	£11.25	£13.62	£14.33	£10.18	-
	3000	£34.15	£41.31	£42.91	£30.85	£11.99

includes: Handcrafted – KC010
Traditions – MHSK

Nosings

Available on request. Please call the office for details.

Pipe Covers

Product	Options	Price
FHWPC (pairs)	Various colours available	£7.99

Accessories

Our recommended adhesives

Product	Size	Description	Price
Rewmar			
MS Polymer Adhesive	16kg tub	Coverage: 16m ² (1m ² per kg of adhesive)	£74.30
MS Polymer Adhesive	12kg box (2x 6kg bags)	Coverage: 12m ² (1m ² per kg of adhesive)	£55.21
MS 650	600ml sausage	Coverage: 1.6m ² at 150mm centres	£5.04
Flexyfix All Purpose Adh.	290ml cartridge	Coverage: 5-6ml bead approx 15lm	£5.95
PVA Glue	500g		£2.10

Adhesive Technical Support Line – 0333 800 1966

Our recommended underlays

Product	Roll Size	Per Roll
Envoy Single - Acoustic White	15m ² roll	£7.29
Envoy Silver - Acoustic Silver	15m ² roll	£13.99
Envoy Duo - Barrier Plus	15m ² roll	£16.99
Timbermate XL	15m ² roll	£44.99
Footfall Serenity Underwood	10m ² roll	£24.99



Wood Care Kits

All in one box - everything you need to clean and rejuvenate your lacquered or oiled floor.

Oiled Kit contents include:

Natural soap, intensive cleaner, maintenance paste and instructions.

Lacquered Kit contents include:

Intensive cleaner, lacquer care cleaner and instructions.

Oiled Kit – £28.99 each

Lacquered Kit – £15.99 each

Fjør Care Kit – £28.99

Contacts

Business Development Managers

Area	Manager	Mobile:	Email:
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Fall in love with the
personality and charm
of a Kersaint Cobb
Oak Flooring...

Terms & Conditions

- 1. Terms of Payment**
 - 1.1 The Seller shall invoice the Buyer for the Goods immediately following delivery. Payment is due on or before the 20th day of the month following the month of invoice. Time for payment shall be of the essence of the Contract.
 - 1.2 If the Buyer fails to pay on the due date, the Seller shall be entitled to:
 - 1.2.1 the immediate payment of all outstanding payments on the Goods or any other goods, services or works under any contract even if payment is not due and irrespective of any credit facilities;
 - 1.2.2 charge the Buyer interest at the rate of 2.5% per month on unpaid amounts until payment is made (a part of a month being treated as a full month) for the purposes of calculating interest); and
 - 1.2.3 charge the Buyer the cost of recovery of any unpaid amount including any legal costs, disbursements and bank charges incurred.
- 2. Prices**

All orders accepted subject to the conditions that prices charged will be those ruling at the time of despatch.
- 3. Cancellations**

Cancellations which must be confirmed in writing, can only be accepted prior to goods being cut or dispatched.
- 4. Returns**

When goods are returned solely on the account of customer error, we will only issue credit amounting to that obtained for the goods on resale less 15% handling charge. In cases where goods returned are seriously damaged in transit due to inadequate packing or failure to roll the carpet up properly, credit for scrap value only can be accepted. Any carpet which is returned is at the customer's risk and should be clearly marked with the sender's name and address.
- 5. Insolvency of Buyer**
 - 5.1 This clause applies if:
 - (i) the Buyer makes any voluntary arrangement with its creditors or (being an individual or firm) becomes bankrupt or (being a company) becomes subject to an administration order or goes into liquidation (otherwise than for the purposes of amalgamation or reconstruction); or
 - (ii) an encumbrancer takes possession, or a receiver is appointed, of any of the property or assets of the Buyer; or
 - (iii) the Buyer ceases, or threatens to cease, to carry on business; or
 - (iv) the Seller reasonably apprehends that any of the events mentioned above is about to occur in relation to the Buyer and notifies the Buyer accordingly.
 - 5.2 If this clause applies then, without prejudice to any other right or remedy available to the Seller, the Seller shall be entitled to cancel the Contract or suspend any further deliveries under the Contract without any liability to the Buyer, and if the Goods have been delivered but not paid for the price shall become immediately due and payable notwithstanding any previous agreement or arrangement to the contrary.
- 6. Duplicate Orders**

In the event of a telephone order or verbal order being duplicated due to failure on the part of the customer to mark the confirmation order as such, credit will be admissible only within the terms stated above, under the heading 'Returns.'
- 7. Size Tolerances**

Whilst every effort is made to manufacture the Correct size, slight variations are unavoidable and a tolerance of plus or minus 1.25% is allowable in accordance with Clause 3 of British Standards 3655 1974. It is advisable therefore that the consumer be recommended to order 1% more length than is required.
- 8. Specifications**

Operating a policy of continuous improvement, we reserve the right to modify material construction and specifications without notice.
- 9. Complaints/Claims**

All goods should be inspected by dealer prior to installation as claims resulting from visible defects cannot be entertained after the carpet has been cut or fitted. Any complaint that arises on goods already fitted can only be considered once the installation has been inspected by dealer and the details submitted on our official complaints form, a copy of which will be supplied on request. We can accept no liability for consequential loss or damage not due to circumstances beyond our control or that of our suppliers.
- 10. Deliveries**

Anticipated delivery dates are given in good faith and whilst every effort is made to ensure they are met this cannot be considered as the essence of any contract. Therefore on the rare occasion that a delay does occur we are not able to accept liability in the event of any corresponding claim.
- 11. Passing of property**

All goods are at the risk of the customer as soon as they are delivered or collected, but the property and ownership of the goods will not pass until payment in full, of all outstanding invoices, has been received by the Company.
- 12. We endeavour to accurately replicate each of the products but they are a guideline only and may not be a true representation of current stock in shade, weave and texture. We strongly recommend you take full advantage of the sample service we offer before making a final decision.**

Visit our B2B website
www.kersaintcobb.co.uk
Record your login details here:

Username:

Password:

To register, contact your
Business Development Manager



www.wowwarranty.com

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