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Company address

Unit 2 Deptford Trading Estate

Blackhorse Road

London

SE8 5HY

October 2016

Name	Composition	Width	Backing	Moth Resistance	Use	Tog Rating	Cut Price M2	Roll Price M2
Africa	100% Wools of New Zealand	4.00m 1.00m	Ceneva® Actionback	Yes	Heavy Wear	1.4	4m £37.40 1m £41.15	£35.55
Bruges	100% Wools of New Zealand	5.00m	Action Back	Yes	Heavy Wear	1.3	£26.35	£25.05
Capri	50% Wool 50% PP	5.00m	Ceneva® Actionback	No	Heavy Wear	1.7	£29.15	£27.70
Chenille	75% Wool 25% Polyester	5.00m	Ceneva® Actionback	Yes	Heavy Wear	1.4	£36.15	£34.35
Night Sky	95% Wool 5% Lurex	4.00m	Action Back	Yes	Heavy Wear	1.5	£46.70	£44.35
Roma	100% Wools of New Zealand	5.00m	Ceneva® Actionback	Yes	Heavy Wear	1.4	£35.15	£33.40
Savoy (Scotch guard)	TEKSILK™	4.00m 5.00m	Ceneva® Actionback	Yes	Heavy Wear	1.5	£28.90	£27.45
Serenity	TEKSILK™	4.00m 5.00m	Ceneva® Actionback	Yes	Heavy Wear	1.5	£39.25	£37.30
Silkresse® (Scotch guard)	TEKSILK™	4.00m	Ceneva® Actionback	Yes	Heavy Wear	1.8	£55.80	£53.05
Solitaire	TEKSILK™	4.00m	Ceneva® Actionback	Yes	Heavy Wear	1.3	£21.85	£20.75
Symphony	TEKSILK™	4.00m	Ceneva® Actionback	Yes	Heavy Wear	1.5	£45.90	£43.60
Siena Coming Soon	TEKSILK™	4.00m 5.00m	Ceneva® Actionback	Yes	Heavy Wear	1.3	£22.95	£21.80
Sahara Coming Soon	TEKSILK™	4.00m 5.00m	Ceneva® Actionback	Yes	Heavy Wear	1.3	£22.95	£21.80
Vivaldi	50% Wool 50% PP	5.00m	Ceneva® Actionback	No	Heavy Wear	1.7	£29.15	£27.70
Venice	100% Wools of New Zealand	5.00m	Ceneva® Actionback	Yes	Heavy Wear	1.4	£37.20	£35.35
Verdi	50% Wool 50% PP	5.00m	Ceneva® Actionback	No	Heavy Wear	1.7	£29.15	£27.70

Thank you for your custom and support

Natural Elements Flooring Limited Unit 2, Deptford Trading Estate, Blackhorse Road, London, SE8 5HY

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Please visit our website at www.naturalelementsflooring.com

Terms & Conditions

NATURAL ELEMENTS FLOORING LIMITED - Standard Terms & Conditions of Sale

The following are extracted from the Standard Terms and Conditions from Natural Elements Flooring Limited. A full copy of these conditions are available on request.

- 1. DAMAGE FAULT CLAIMS** - all carpets must be inspected before fitting. No claims for damage will be accepted after 10 days from invoice date. Claims for manufacturing faults cannot be accepted after the carpet has been cut.
- 2. SHADING AND PILE PRESSURE** - all carpets supplied will flatten to a certain degree during use. This is most noticeable in plain cut pile carpets and are liable to an effect referred to as shading or water marking which is shown as light and dark patches. These effects are not manufacturing defects and Natural Elements cannot accept responsibility for complaints of this nature.
- 3. INSTALLATION** - carpet fitting requires a degree of expertise and must be installed in accordance with BS5325 Code of Practice.
- 4. TERMS OF PAYMENT** - invoices are payable within 30 days of the date of invoice. A 2.5% discount can be deducted from the net value if paid within 7 days from the date of invoice.
- 5. RESERVATION OF TITLE** - the goods remain the property of Natural Elements until full payment has been received.
- 6. ORDERS AND CANCELLATIONS** - all orders given will not be deemed a contract unless the customers order is in writing and has been confirmed by Natural Elements Flooring Limited. Orders cannot be cancelled after the goods have been cut or dispatched. In all other cases cancellation will only be accepted in writing.
- 7. SURCHARGES** - a delivery charge of £40 will apply for a) delivery to a private address or b) order value under £400 excluding VAT. A surcharge of 30% will be charged if you wish to cancel your order after delivery. The carpet must be returned in its original state along with all packaging. If this has been tampered with then we will be unable to accept the return.
- 8. VALUE ADDED TAX** - prices are in Sterling and are net. VAT will be charged to all quoted prices.
- 9. SIZE VARIATION** - slight variations are unavoidable. British Standard Tolerance BS3655 is 1.75% either way.
- 10. COLOUR MATCHING** - cannot be guaranteed where qualities are available in more than one width. Natural Elements Carpets are guaranteed against manufacturing faults for a period of 12 months from the date of invoice.
- 11. DAMAGE IN TRANSIT** - where goods are damaged in transit the carriers Delivery Note should be endorsed accordingly and the company notified within seven days by The Purchaser on the Company's complaint form. Claims cannot be accepted otherwise.
- 12. DELIVERIES** - Anticipated delivery dates are given in good faith and whilst every effort is made to ensure they are met this cannot be considered as the essence of any contract. Therefore on the rare occasion that a delay does occur we are not able to accept liability in the event of any corresponding claim. Our normal delivery service is by means of our appointed carrier and is visually effected within 3/5 working days of collection from our warehouse and within normal business hours. These terms and conditions do not affect your statutory rights.
- 14. MINIMUM ORDER** – The minimum order for our carpets is strictly 1m in length, we will not be able to take orders that are smaller than this amount.

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