



bring nature inside

Trade Prices 19 July 2021

Prepare...

Renovation Screed
Latex Self Levelling
Liquid DPMs
Primers
Flexible Adhesive
D3 PVA, Underlays
and More...

Detail...

Solid Oak Profiles
Solid Stair Nosings
Solid Edging Strips
Oak Veneer Edging Strips
Coloured Laminate Profiles
Pipe Covers, Coir Matting
and More...

Finish...

Hardwax Oil, Colour Oils
Maintenance Oil
Lacquers, Primers, Stains
Applicators & Buffing Pads
Cleaning Kits, Spray Mops
Flexible Filler, Repair Kits
and More...



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V4 Wood Flooring®

Trade Prices 19 July 2021

Please refer to the accompanying A4 sheet for all our flooring and wall cladding product pricing.

The full range can also be found at trade.v4woodflooring.co.uk where you can log in for latest pricing and stock positions on all our products.

| Code | Alpine Engineered Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
|---------|--|-----------------|----------------|
| A101 | Oak Rustic Satin UV Lacquer | 150x14/3x1900 | 1.71 |
| A103 | Oak Rustic Brushed & Matt UV Lacquer | 150x14/3x1900 | 1.71 |
| A104 | Oak Rustic Brushed & UV Oil | 150x14/3x1900 | 1.71 |
| A106 | Walnut Mixed Grade Matt UV Lacquer | 127x14/4xRnd | 2.2352 |
| A110 | Oak Rustic Matt UV Lacquer | 190x14/3x1900 | 2.166 |
| A111 | Oak Rustic Brushed & Matt UV Lacquer | 190x14/3x1900 | 2.166 |
| A112 | Oak Rustic UV Oil | 190x14/3x1900 | 2.166 |
| A116B | Oak Rustic Brushed & Unfinished | 192x15/4 | On Enquiry |
| A116242 | Oak Rustic Brushed & Unfinished | 242x15/4 | On Enquiry |
| AL101 | Oak Rustic Lock Brushed & Matt UV Lacquer | 180x14/2.5x2200 | 2.77 |
| AL102 | Oak Rustic Lock Brushed & Coloured Matt UV Lacquer 'Jetsam Oak' | 180x14/2.5x2200 | 2.77 |
| AL103 | Oak Rustic Lock Brushed & Coloured Matt UV Lacquer 'Fjordic Shore' | 180x14/2.5x2200 | 2.77 |
| AL104 | Oak Rustic Lock Brushed & Coloured Matt UV Lacquer 'Silver Sands' | 180x14/2.5x2200 | 2.77 |
| A305 | Oak Rustic 3-Strip Lock Satin UV Lacquer (No Bevel) | 207x14/2.5x2200 | 3.77 |

| Code | Deco Engineered Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
|-------|--|-----------------|----------------|
| DC101 | Frozen Umber Oak Rustic Coloured, Brushed & Hardwax Oiled FSC 100% | 190x15/4x1900 | 2.166 |
| DC104 | Nordic Beach Oak Rustic Coloured, Brushed & Hardwax Oiled " FSC 100% | 190x15/4x1900 | 2.166 |
| DC105 | Silver Haze Oak Rustic Coloured, Brushed & Hardwax Oiled " FSC 100% | 190x15/4x1900 | 2.166 |

| Code | Eiger Engineered Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
|-------|---|-----------------|----------------|
| EC101 | Oak Rustic Matt UV Lacquer | 190x18/4x1900 | 1.805 |
| EC102 | Oak Rustic Hardwax Oil | 190x18/4x1900 | 1.805 |
| EC103 | Oak Rustic Brushed & Hardwax Oil | 190x18/4x1900 | 1.805 |
| EG104 | Oak Grand Rustic Natural Oil | 240x21/6x1900 | 2.122 |
| EG105 | Oak Grand Rustic Brushed & Natural Oil (Bevel 2 sides) | 190x21/6x1900 | 1.444 |
| EG106 | Oak Grand Rustic Natural Oil(Bevel 2 sides) | 220x21/6x2200 | 1.936 |
| E125 | Oak Petit Rustic Satin UV Lacquer | 125x18/5xRnd | 2.2 |
| EP101 | Oak Petit Rustic Brushed & UV Oil | 150x18/5xRnd | 1.65 |
| EP103 | Oak Petit Rustic Brushed & Coloured UV Oil 'Golden Stain' | 125x18/5xRnd | 2.2 |
| EP104 | Oak Petit Rustic Brushed & Coloured UV Lacquer 'Grey Stain' | 150x18/5xRnd | 1.65 |

| Code | Home Engineered Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
|-------|--|-----------------|----------------|
| HC102 | Oak Rustic Brushed & Coloured UV Lacquer 'Abinger' | 190x14/3x1900 | 2.888 |
| HC103 | Oak Rustic Brushed & Coloured UV Lacquer 'Shackelford' | 190x14/3x1900 | 2.888 |

| Code | Heritage Engineered Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
|-------|--|-----------------|----------------|
| HR101 | Oak Rustic Brushed & Colour UV Oil 'Sherwood' | 192x15/4x2350 | 2.7072 |
| HR102 | Oak Rustic Brushed & Colour UV Oil 'Maulden' | 192x15/4x2350 | 2.7072 |
| HR103 | Oak Rustic Brushed, Smoked & Colour UV Oil 'Ashridge' | 192x15/4x2350 | 2.7072 |
| HR104 | Oak Rustic Brushed & Reactive Colour UV Oil 'Wychwood' | 192x15/4x2350 | 2.7072 |
| HR105 | Oak Rustic Brushed & Reactive Colour UV Oil 'Deepdale' | 192x15/4x2350 | 2.7072 |
| HR106 | Oak Rustic Brushed & Reactive Colour UV Oil 'Wayland' | 192x15/4x2350 | 2.7072 |

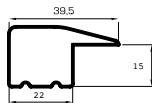
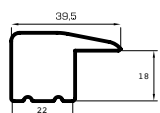
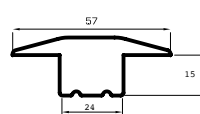
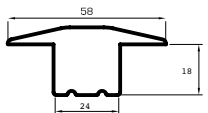
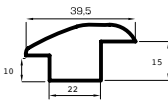
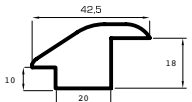
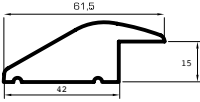
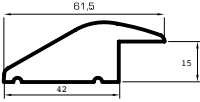
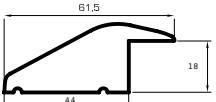
| Code | Tundra Engineered Bevel Edged Parquet | Dimensions (mm) | Pack Size (m2) |
|-------|--|-----------------|----------------|
| CV101 | Oak Rustic Chevron 45° Brushed & UV Oil | 90x9/3x610 | 2.53 |
| CV103 | Oak Rustic Chevron 45° Smoked Brushed & UV Oil | 90x10/4x610 | 2.31 |
| CV104 | Oak Rustic Chevron 45° Brushed & UV Colour Oil 'Seashell' | 90x9/3x610 | 2.53 |
| CV105 | Oak Rustic Chevron 45° Brushed & UV Colour Oil 'Misty Grey' | 90x9/3x610 | 2.53 |
| CV106 | Oak Rustic Chevron 45° Thermo Brushed & UV Oil | 90x10/4x610 | 2.31 |
| TH101 | Oak Select/Nature Herringbone Brushed & UV Oil | 100x15/4x500 | 1.2 |
| TH103 | Oak Select/Nature Herringbone Smoked Brushed & UV Oil | 100x15/4x500 | 1.2 |
| TH104 | Oak Select/Nature Herringbone Brushed & UV Colour Oil 'Seashell' | 100x15/4x500 | 1.2 |
| TH105 | Oak Select/Nature Herringbone Brushed & UV Colour Oil 'Misty Grey' | 100x15/4x500 | 1.2 |
| TH106 | Oak Select/Nature Herringbone Thermo Brushed & UV Oil | 100x15/4x500 | 1.2 |
| TH107 | Oak Rustic Strip Herringbone Brushed & UV Oil | 70x11/4x490 | 2.06 |
| TH108 | Oak Rustic Strip Herringbone Smoked Brushed & UV Oil | 70x11/4x490 | 2.06 |
| TH109 | Oak Rustic Strip Herringbone Brushed & UV Colour Oil 'Seashell' | 70x11/4x490 | 2.06 |
| TH110 | Oak Rustic Strip Herringbone Brushed & UV Colour Oil 'Misty Grey' | 70x11/4x490 | 2.06 |
| TH111 | Oak Rustic Strip Herringbone Thermo Brushed & UV Oil | 70x11/4x490 | 2.06 |

| | | | |
|--------|---|-----------------|----------------|
| Code | Urban Nature Engineered Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
| UN101 | Oak Rustic Distressed Brushed & Hardwax Oil 'Foundry Steel' FSC 100% | 190x15/4x1900 | 2.166 |
| UN102 | Oak Rustic Brushed & UV Oiled 'Wharf Grey' FSC 100% | 190x15/4x1900 | 2.166 |
| UN103 | Oak Rustic Distressed, Brushed & Hardwax Oil 'Wathered Beam' FSC 100% | 190x15/4x1900 | 2.166 |
| UN104 | Oak Rustic Distressed, Brushed & UV Oiled 'Fired Brick' FSC 100% | 190x15/4x1900 | 2.166 |
| UN105 | Oak Rustic Distressed, Brushed & UV Oiled 'Tannery Brown' FSC 100% | 190x15/4x1900 | 2.166 |
| UN106 | Oak Rustic Distressed, Brushed & UV Oiled 'Limehouse White' FSC 100% | 190x15/4x1900 | 2.166 |
| Code | Vittoria Engineered Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
| VIT102 | Oak Rustic UV Oil | 150x14/3xRnd | 1.98 |
| VIT107 | Oak Rustic UV Oil | 190x14/3xRnd | 2.508 |
| VIT108 | Oak Rustic Smoked UV Oil | 190x14/3xRnd | 2.508 |
| VIT109 | Oak Rustic UV Colour Oil | 190x14/3xRnd | 2.508 |
| VIT110 | Oak Rustic Brushed & UV Oil | 190x14/2.5x1900 | 2.166 |
| Code | Zigzag Herringbone Engineered Bevel Edged Parquet | Dimensions (mm) | Pack Size (m2) |
| ZB101 | Oak Rustic Brushed & Hardwax Oil 'Frozen Umber' FSC 100% | 90x15/4x360 | 1.8144 |
| ZB102 | Oak Rustic Brushed & Hardwax Oil 'Nordic Beach' FSC 100% | 90x15/4x360 | 1.8144 |
| ZB103 | Oak Rustic Brushed & Hardwax Oil 'Silver Haze' FSC 100% | 90x15/4x360 | 1.8144 |
| ZB105 | Oak Rustic Distressed Brushed & Hardwax Oil 'Foundry Steel' FSC 100% | 90x15/4x360 | 1.8144 |
| ZB106 | Oak Rustic Distressed Brushed & Hardwax Oil 'Tannery Brown' FSC 100% | 90x15/4x360 | 1.8144 |
| ZB107 | Oak Rustic Unfinished FSC Mixed Credit | 90x15/4x360 | 1.8144 |
| ZB108 | Oak Rustic Hardwax Oil FSC Mixed | 90x15/4x360 | 1.8144 |
| ZB109 | Oak Rustic Brushed & UV Lacquer FSC Mixed | 90x15/4x360 | 1.8144 |
| ZB201 | Oak Rustic Smoked Brushed & UV Oil FSC 100% | 90x15/4x360 | 1.8144 |
| ZB203 | Oak Rustic Smoked Brushed & White UV Oil FSC 100% | 90x15/4x360 | 1.8144 |
| ZB204 | Oak Rustic Brushed & Invisible UV Lacquer FSC 100% | 90x15/4x360 | 1.8144 |
| ZB205 | Black American Walnut Mixed Grade Herringbone UV Oil | 90x15/4x360 | 1.8144 |
| Code | Natureffect 8mm Laminate Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
| NE23 | Textured Laminate Plank 'Cairn Stone' | 194x8x1286 | 1.996 |
| NE24 | Textured Laminate Plank 'Wheatan Tan Oak' | 194x8x1286 | 1.996 |
| NE27 | Textured Laminate Plank 'Hay Bluff Oak' | 194x8x1286 | 1.996 |
| NE28 | Textured Laminate Plank 'Bracken Brown Oak' | 194x8x1286 | 1.996 |
| NE31 | Textured Laminate Plank 'Silent Pool Oak' | 194x8x1286 | 1.996 |
| NE32 | Textured Laminate Plank 'Sun Washed Oak' | 194x8x1286 | 1.996 |
| Code | Natureffect Aqualock 8mm Laminate Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
| NAL51 | Textured Laminate Plank, Water Resistant Lock 'Fenland Oak' | 192x8x1285 | 1.973 |
| NAL52 | Textured Laminate Plank, Water Resistant Lock 'Hammer Beam Oak' | 192x8x1285 | 1.973 |
| NAL53 | Textured Laminate Plank, Water Resistant Lock 'Indian Summer Oak' | 192x8x1285 | 1.973 |
| NAL54 | Textured Laminate Plank, Water Resistant Lock 'Granary Oak' | 192x8x1285 | 1.973 |
| NAL55 | Textured Laminate Plank, Water Resistant Lock 'Silvered Oak' | 192x8x1285 | 1.973 |
| NAL56 | Textured Laminate Plank, Water Resistant Lock 'Cromer Sands Oak' | 192x8x1285 | 1.973 |
| Code | Natureffect XXL 12mm Laminate Bevel Edged Plank | Dimensions (mm) | Pack Size (m2) |
| NEXL33 | Registered Embossed Laminate Plank 'Arctic Sky' | 243x12x2175 | 2.114 |
| NEXL34 | Registered Embossed Laminate Plank 'Burnished Elm' | 243x12x2175 | 2.114 |
| NEXL37 | Registered Embossed Laminate Plank 'Golden Fall' | 243x12x2175 | 2.114 |
| NEXL38 | Registered Embossed Laminate Plank 'Beach House' | 243x12x2175 | 2.114 |
| NEXL40 | Registered Embossed Laminate Plank 'Inglenook Hearth' | 243x12x2175 | 2.114 |
| NEXL41 | Registered Embossed Laminate Plank 'Centuried Oak' | 243x12x2175 | 2.114 |
| NEXL42 | Registered Embossed Laminate Plank 'Tintagel' | 243x12x2175 | 2.114 |
| NEXL43 | Registered Embossed Laminate Plank 'Bellstone Torr' | 243x12x2175 | 2.114 |
| Code | Natureffect Parquet 12mm Laminate Bevel Edged Herringbone | Dimensions (mm) | Pack Size (m2) |
| NEHE50 | Registered Embossed Laminate Herringbone 'Shortbread Oak' | 143x12x640 | 1.19 |
| NEHE51 | Registered Embossed Laminate Herringbone 'Cumulus Oak' | 143x12x640 | 1.19 |
| NEHE52 | Registered Embossed Laminate Herringbone 'Goresland Oak' | 143x12x640 | 1.19 |
| NEHE53 | Registered Embossed Laminate Herringbone 'North Star Oak' | 143x12x640 | 1.19 |
| Code | Panneau Timber Wall Cladding | Dimensions (mm) | Pack Size (m2) |
| PL4 | Cracked Oak, Raw Oak | 200x685 | 1.2 |
| PL6 | Cask, Reclaimed Wine Barrels | 200x685 | 1.2 |
| PL20 | Reclaim, Raw Reclaimed Chestnut | 200x685 | 1.2 |
| PL29 | Walnut, Black American | 200x685 | 1.2 |
| PL51 | Artisan, Thermo Treated Eucalyptus | 200x685 | 1.2 |
| Code | Concrete Fibre Cement Wall Cladding | Dimensions (mm) | Pack Size (m2) |
| CW101 | Natural Grey | 600x4x1200 | 2.88 |
| CW107 | Titanium Black | 600x4x1200 | 3.6 |
| CW108 | Metal Grey | 600x4x1200 | 3.6 |
| CW301 | Mineral Sand | 600x4x1200 | 3.6 |
| CW306 | Metallic Mineral Copper | 600x4x1200 | 3.6 |
| CW309 | Moss Green | 600x4x1200 | 3.6 |

Solid Oak Profiles Transitions

V4 hardwood profiles are PEFC® Certified and milled to precision from single pieces of hardwood and are available to colour match on request.



| | | | |
|--|----------------------|-------------------|--------------|
| 15 mm Square Edge  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 15 x 2000mm | £19.99 |
| | Lacquer / Unfinished | 15 x 1000mm | £10.99 |
| | Colour Compliment | 15 x 2000mm | £45.99 |
| | Colour Compliment | 15 x 1000mm | £23.99 |
| 18 mm Square Edge  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 18 x 2000mm | £23.55 |
| | Lacquer / Unfinished | 18 x 1000mm | £12.99 |
| | Colour Compliment | 18 x 2000mm | £45.99 |
| | Colour Compliment | 18 x 1000mm | £23.99 |
| 15 mm T Bar  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 15 x 2000mm | £22.99 |
| | Lacquer / Unfinished | 15 x 1000mm | £12.50 |
| | Colour Compliment | 15 x 2000mm | £45.99 |
| | Colour Compliment | 15 x 1000mm | £23.99 |
| 18 mm T Bar  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 18 x 2000mm | £27.99 |
| | Lacquer / Unfinished | 18 x 1000mm | £15.99 |
| | Colour Compliment | 18 x 2000mm | £45.99 |
| | Colour Compliment | 18 x 1000mm | £23.99 |
| 15 mm Wood to Carpet  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 15 x 2000mm | £19.99 |
| | Lacquer / Unfinished | 15 x 1000mm | £10.99 |
| | Colour Compliment | 15 x 2000mm | £45.99 |
| | Colour Compliment | 15 x 1000mm | £23.99 |
| 18 mm Wood to Carpet  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 18 x 2000mm | £23.55 |
| | Lacquer / Unfinished | 18 x 1000mm | £12.99 |
| | Colour Compliment | 18 x 2000mm | £45.99 |
| | Colour Compliment | 18 x 1000mm | £23.99 |
| 10 mm Ramp  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 10 x 2000mm | £19.99 |
| | Lacquer / Unfinished | 10 x 1000mm | £10.99 |
| | Colour Compliment | 10 x 2000mm | £45.99 |
| | Colour Compliment | 10 x 1000mm | £23.99 |
| 15 mm Ramp  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 15 x 2000mm | £22.99 |
| | Lacquer / Unfinished | 15 x 1000mm | £12.50 |
| | Colour Compliment | 15 x 2000mm | £45.99 |
| | Colour Compliment | 15 x 1000mm | £23.99 |
| 18 mm Ramp  | Finish | Dimensions | Price |
| | Lacquer / Unfinished | 18 x 2000mm | £27.99 |
| | Lacquer / Unfinished | 18 x 1000mm | £15.99 |
| | Compliment | 18 x 2000mm | £45.99 |
| | Compliment | 18 x 1000mm | £23.99 |

Solid Oak Profiles Stair Nosing

V4 hardwood profiles are PEFC® Certified and milled to precision from single pieces of hardwood and are available to colour match on request.



| 15 mm Flush Fit Stair Nosing | Finish | Dimensions | Price |
|------------------------------|----------------------|-------------|--------|
| | Lacquer / Unfinished | 15 x 2000mm | £29.99 |
| | Lacquer / Unfinished | 15 x 1000mm | £14.99 |
| | Colour Compliment | 15 x 2000mm | £45.99 |
| | Colour Compliment | 15 x 1000mm | £23.99 |

| 19 mm Flush Fit Stair Nosing | Finish | Dimensions | Price |
|------------------------------|----------------------|-------------|--------|
| | Lacquer / Unfinished | 19 x 2000mm | £29.99 |
| | Lacquer / Unfinished | 19 x 1000mm | £14.99 |
| | Colour Compliment | 19 x 2000mm | £45.99 |
| | Colour Compliment | 19 x 1000mm | £23.99 |

| 15 mm T&G Stair Nosing | Finish | Dimensions | Price |
|------------------------|----------------------|-------------|--------|
| | Lacquer / Unfinished | 15 x 2000mm | £29.99 |
| | Lacquer / Unfinished | 15 x 1000mm | £14.99 |
| | Colour Compliment | 15 x 2000mm | £45.99 |
| | Colour Compliment | 15x 1000mm | £23.99 |

| 18 mm T&G Stair Nosing | Finish | Dimensions | Price |
|------------------------|----------------------|-------------|--------|
| | Lacquer / Unfinished | 18 x 2000mm | £29.99 |
| | Lacquer / Unfinished | 18 x 1000mm | £14.99 |
| | Colour Compliment | 18 x 2000mm | £45.99 |
| | Colour Compliment | 18 x 1000mm | £23.99 |

| 15 mm Lipover Stair Nosing | Finish | Dimensions | Price |
|----------------------------|----------------------|-------------|--------|
| | Lacquer / Unfinished | 15 x 2000mm | £29.99 |
| | Lacquer / Unfinished | 15 x 1000mm | £14.99 |
| | Colour Compliment | 15 x 2000mm | £45.99 |
| | Colour Compliment | 15 x 1000mm | £23.99 |

| 18 mm Lipover Stair Nosing | Finish | Dimensions | Price |
|----------------------------|----------------------|-------------|--------|
| | Lacquer / Unfinished | 18 x 2000mm | £29.99 |
| | Lacquer / Unfinished | 18 x 1000mm | £14.99 |
| | Colour Compliment | 18 x 2000mm | £45.99 |
| | Colour Compliment | 18 x 1000mm | £23.99 |

Solid Oak Profiles Beading & Pipe Covers




| 19 mm Solid Oak Scotia | Finish | Dimensions | Price |
|------------------------|----------------------|------------------|-------|
| | Lacquer / Unfinished | 19 x 19 x 2000mm | £6.50 |
| | Colour Compliment | 19 x 19 x 2000mm | £9.99 |


| Solid Oak Pipe Cover Dowel Fit | Finish | Price |
|--------------------------------|------------|-------|
| | Lacquer | £2.99 |
| | Unfinished | £2.99 |


| Solid Oak Pipe Cover Snap Fit | Finish | Price |
|-------------------------------|------------|-------|
| | Lacquer | £1.75 |
| | Unfinished | £1.75 |

Veneer Profiles Edging Strips

Real hardwood and covered veneer foiled soft wood profiles

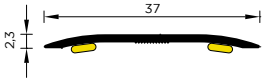
| 17 mm Scotia Veneer | Finish | Dimensions | Price |
|---|---------------------|------------------|-------|
|  | Oak Lacquer | 17 x 17 x 2500mm | £3.99 |
| | Oak Unfinished | 17 x 17 x 2500mm | £3.99 |
| | Walnut Lacquer | 17 x 17 x 2500mm | £3.99 |
| | White Ash Lacquer | 17 x 17 x 2500mm | £3.99 |
| | White Cover Lacquer | 17 x 17 x 2500mm | £3.99 |

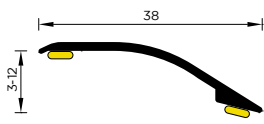
| 15 mm Quadrant Veneer | Finish | Dimensions | Price |
|---|-------------|------------------|-------|
|  | Oak Lacquer | 14 x 14 x 2500mm | £3.99 |
| | Walnut | 14 x 14 x 2500mm | £3.99 |
| | White Cover | 14 x 14 x 2500mm | £3.99 |

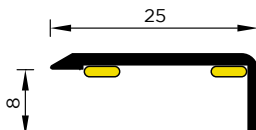
| 24 mm Flatbead | Finish | Dimensions | Price |
|---|----------------|-----------------|-------|
|  | Oak Lacquer | 5 x 24 x 2500mm | £5.10 |
| | Oak Unfinished | 5 x 24 x 2500mm | £5.10 |
| | Walnut | 5 x 24 x 2500mm | £5.10 |

Aluminium Profiles Transitions Ideal for Laminate Floors

Easy to install durable aluminium strips with flexible adhesive fixing made for laminate floors

| Level Transition Strip | Type & Dimensions (mm) | Price |
|--|------------------------|--------------------|
|  | Matt Steel | 37 x 2.3 x 1800 mm |
| | Bronze | 37 x 2.3 x 1800 mm |
| | | |

| Offset Transition Strip | Type & Dimensions (mm) | Price |
|--|------------------------|---------------------|
|  | Matt Steel | 38 x 3-12 x 1800 mm |
| | Bronze | 38 x 3-12 x 1800 mm |
| | | |

| Angle Edge Strip | Type & Dimensions (mm) | Price |
|---|------------------------|------------------|
|  | Matt Steel | 25 x 8 x 1800 mm |
| | Bronze | 25 x 8 x 1800 mm |
| | | |

Adhesives Edging Strips

Real hardwood and covered veneer foiled soft wood profiles



| | | |
|--|---|--|
| | ULTRABOND ECO S940 1K 15kg | £55.99 |
| | <p>One-component solvent-free, silylated polymer-based adhesive with very low emission level of volatile organic compounds.</p> | <p>TECHNICAL DATA: Open time (formation of skin): 35 mins. Set to foot traffic: approx. 12 hours. Application: notched trowel for wood. Consumption: 800-1200 g/m².</p> |
| | <p>WHERE TO USE: Bonding solid wooden floors or pre-finished multi-layered wooden floors of all types and formats.</p> | |
| | <p>Suitable for installation over Underfloor heating.</p> | |
| | ULTRABOND ECO S955 1K 15kg | £70.99 |
| | <p>Single component, isocyanate and solvent-free, silylated polymer-based adhesive with extremely low emissions of VOC, for all types of parquet.</p> | <p>TECHNICAL DATA: Open time (formation of skin): 50 mins. Set to foot traffic: approx. 12 hours. Application: notched trowel for wood. Consumption: 800-1200 g/m².</p> |
| | <p>WHERE TO USE Bonding solid wooden floors or pre-finished multi-layered wooden floors of all types and formats.</p> | |
| | Mapei Ultrabond S997 600cc | £6.50 |
| | <p>One-component, solvent-free, ready-to-use, flexible, silylate polymer-based thixotropic adhesive for laying wooden steps and parquet mosaic.</p> | <p>TECHNICAL DATA: Open time: approx. 40 ± 10 minutes. Set to foot traffic: after 12 hours. Consumption: - laying three-layered pre-finished parquet: 4/6 m² per soft-cartridge (diagonal beads every 10-15 cm);</p> |
| | Mapei Adhesive D3 PVA 0.5kg | £4.20 |
| | <p>Solvent-free, water-resistant vinyl adhesive for floating floors in pre-finishes wood or rigid, melamine and laminated amino-plastic.</p> | <p>TECHNICAL DATA: Consumption: 10 m² Set to light foot traffic: After approx. 12 hours Complete hardening: Approx 24 hours.</p> |
| | Mapei PU45 (Gripfill) 310ml | £7.15 |
| | <p>One component, rapid-hardening, paintable, thixotropic polyurethane sealant and adhesive with a high modulus of elasticity. Ideal for use sticking down threshold or edging strips.</p> | |
| | <p>Mapeflex PU45 offers a perfect bond for stone and brickwork, metallic elements, such as flashing and guttering, wooden and plastic baseboards, cable beads and decorative gypsum elements.</p> | |
| | 12x4 V-Notch Trowel | £5.50 |
| | <p>For application of ULTRABOND ECO S940 1K</p> | |



| | | |
|------------------------------|-------------|----------------|
| Mapei ECO Prim T Plus | 5kg | £39.45 |
| | 20kg | £145.95 |

An all-purpose primer for interior use to improve adhesion of smoothing compounds on all absorbent and non-absorbent surfaces. Solvent free, low odour acrylic primer in water dispersion with very low emission of volatile organic compounds (VOC).

CONSUMPTION: consumption varies from 0.10 to 0.20 kg/m² depending on the porosity of the substrate and on the method of application.

CONSUMPTION:
Diluted 1 to 2 parts water.
It varies from 0.10 to 0.20 kg/m²,

DRYING TIME 20 -30 mins
APPLICATION: by brush or roller.



| | | |
|---|--|---------------|
| Mapei Mapeproof ESM DPM (A-Bucket) - 3kg, (B-Bottle) - 1kg | | £68.75 |
|---|--|---------------|

Two-component, solvent-free, one or two coat pure epoxy resin, used as a moisture barrier on cement based substrates with residual or static moisture. A low viscosity product with a high penetration capacity in the porosity of the substrate. Very low odour, ideal for use in inhabited areas, hospitals, schools etc.
Suitable for use with underfloor heating.

CONSUMPTION:
30m² per 6kg unit. 5m² per 1kg.

APPLICATION: roller or brush.



| | | |
|---------------------------|-------------|----------------|
| Mapeproof 1k Turbo | 10kg | £189.99 |
|---------------------------|-------------|----------------|

Single component, solvent-free, moisture curing polyurethane surface membrane with very low emission of volatile organic compounds (V.O.C.) for waterproofing and consolidating cementitious screeds, no mixing, no waste.

Not suitable for use with underfloor heating.

CONSUMPTION:
50m² per 10kg (200g per mm²) approx.

APPLICATION: by brush or roller.

Screeds & Levelling



| | | |
|--|--|---------------|
| Mapei Ultraplan Renovation Screed 3240 25kg | | £14.60 |
|--|--|---------------|

Fibre reinforced self levelling compound, designed for use in the refurbishment of existing floors in both commercial and domestic applications, it can be hand or pump applied. It comes in 25kg bags. Used for interior levelling, smoothing and infilling differences in thickness from 3 to 40 mm on new or existing concrete, screeds, stone, terrazzo and ceramic tiles, old and new timber floors, floorboards, chipboard panels, plywood, parquet for use in dry locations as an underlayment for floor finishes such as tile, stone, vinyl, carpet and wood flooring.

APPLICATION:
Mix with 4.25-4.5 litres of clean water
Apply in a single coat from 3 to 40 mm in thickness. To minimise aeration a spiked roller may be used. The self levelling properties of Ultraplan Renovation Screed 3240 will provide a surface ready to accept all kinds of floor coverings.

COVERAGE: Approx 6 m² at 3 mm thickness.



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|--|-------------|---------------|
| Latexplan Trade (Parts A & B) | 25kg | £19.85 |
|--|-------------|---------------|

Latexplan Trade Fast is a two-part rapid setting, fast drying smoothing compound. It is suitable for smoothing new and existing substrates prior to the installation of floor coverings. Latexplan Trade Fast can be walked on within one hour and is ready to receive floor coverings in less than 3 hours.

MIXING:
20 kg of part A powder into 4 litres of part B liquid.
COVERAGE: One unit (A&B) will cover approx. 4.5 - 5m² at 3mm thickness.



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|--|-------------|---------------|
| Latexplan Trade Fast No Ammonia (Parts A & B) | 25kg | £13.70 |
|--|-------------|---------------|

Latexplan Trade Fast is a two-part rapid setting, fast drying smoothing compound. It is suitable for smoothing new and existing substrates prior to the installation of floor coverings. Latexplan Trade Fast can be walked on within one hour and is ready to receive floor coverings in less than 3 hours.

MIXING:
20 kg of part A powder into 4 litres of part B liquid.
COVERAGE: One unit (A&B) will cover approx. 4.5 - 5m² at 3mm thickness.

Underlays

Underlays, DPMs and Matting, for use with wood flooring

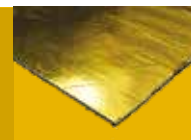


| | | |
|-------------------------------------|-----------------------------|---------------|
| Wood's Good EcoGold Underlay | 10m² Roll | £21.99 |
| | 10 Rolls or more | £19.99 |

A rubber crumb underlay developed for use with laminate and wood flooring, made from recycled rubber tyres. Excellent impact sound insulation and laid rubber side down the gold foil is an excellent DPM.

Coverage: 10 m²
 Dimensions: 1 m x 10 m
 Thickness: 3.5 mm
 Tog Rating: 0.800
 Underfloor Heating: Suitable
 Sound Reduction: DB 23

ORDER WOOD'S GOOD ECOGOLD UNDERLAY WITH OVER 10m² OF FLOOR OR BUY 10 ROLLS AND GET THE DEAL PRICE £19.99/ ROLL



| | | |
|--|-----------------------------|---------------|
| Woods Good TimberMax UFH Underlay | 10m² Roll | £29.99 |
|--|-----------------------------|---------------|

Single component, solvent-free, moisture curing polyurethane surface membrane with very low emission of volatile organic compounds (V.O.C.) for waterproofing and consolidating cementitious screeds, no mixing, no waste.

Coverage: 10 m²
 Dimensions: 1.1m x 9.1m
 Thickness: 2 mm
 Tog Rating: 0.303
 Underfloor Heating: Excellent
 Sound Reduction: DB 19



| | | |
|---------------------------|------------------------------|----------------|
| Mapei Mapesonic CR | 2mm - 20m² | £151.99 |
| Mapei Mapesonic CR | 10kg | £184.20 |

Mapesonic CR has been specifically developed for application in existing buildings to improve soundproofing without moving the floors and screeds. It is particularly suitable, therefore, for all buildings (residential units, hotels, offices, resthomes, schools, etc.) under renovation.

| | | |
|-----------------------------------|---------|---------|
| Thickness | 2 mm | 4 mm |
| Weight | 32.2 kg | 32.2 kg |
| Length | 20 m | 10 m |
| Width | 1 m | 1 m |
| Thermal Resistance | 0.024 | 0.048 |
| Reduction of noise from footsteps | "10 dB* | |

For fully bonded installation use with **Mapei Ultrabond Eco S940**.

* obtained with Mapesonic CR 2 mm and ceramic tile flooring"

24-48 hours after laying the sheets, the new floor finish may be bonded.



| | | |
|--------------------------------|--|---------------|
| Visqueen 1000 Gauge DPM | | £39.99 |
|--------------------------------|--|---------------|

1000 Gauge black polyethylene damp-proof membrane. For added protection used beneath an underlay.

Coverage: 100 m²
 Dimensions: 4 m x 25 m
 Thickness: 0.254 mm
 Underfloor Heating: Suitable



| | | |
|-------------------------|-----------------|--------------|
| Vapour Stop Tape | 15m Roll | £4.50 |
|-------------------------|-----------------|--------------|

For use with Wood's Good Eco Gold and other vapour barrier underlays.

Size: 15 Linear Metre Roll



| | | |
|---------------------|--|-----------------------------|
| Coir Matting | | £15.99 /linear metre |
|---------------------|--|-----------------------------|

Natural fibres. PVC backed, designed for matt wells. 1000 Gauge black polyethylene

Coverage: 12 m² / Roll
 Dimensions: 1 m x 12 m
 Thickness: 15 mm

Finishing Lacquer

For finishing and refinishing hardwood floors



| | | |
|---|-------------|---------------|
| Bona Meg Matt Available in Extra-matt, Matt, Silk matt | 5 lt | £61.62 |
|---|-------------|---------------|

The innovative formulation of Bona Mega offers the superior performance of a 2-component finish inside a 1-component product offering superior protection against spills and scuffs.

KEY BENEFITS

- Superior protection against spills and scuffs
- High resistance to wear
- Highly recommended for underfloor heating
- Excellent flow and levelling



| | | |
|---|------------------------------|---------------|
| Bona Traffic HD Available in Extra-matt, Matt, Silk matt | 4.55L + 0.4L Hardener | £92.19 |
|---|------------------------------|---------------|

The world's toughest and fastest drying lacquer for wooden floors exposed to extreme wear allowing full traffic to be resumed in just 12 hours.

- Ultimate speed and durability
- Allows full traffic after 12 hours
- Very low odour

TECHNICAL DATA:

Drying time, until sanding/recoating:

- Ready in 2-3 hours*
- Full use: 24 hours*
- Full hardness: 5 days*

*under normal climate conditions, 20°C/60% R.H.

Application tools: Bona Roller

Application rate:

8-10 m² /litre (120-100g/m²) per coat



| | | |
|----------------------------|-------------|---------------|
| Bona Classic Primer | 5 lt | £41.20 |
|----------------------------|-------------|---------------|

Classic light wood look from a classic primer formula producing a well-bodied surface.

- Light colouration
- Elastic properties
- High solids content – creates a well-bodied surface
- Non-yellowing

TECHNICAL DATA:

Drying time:

1-2 hours at 20°C/60% R.H.

Application tools:

Bona Roller

Application rate:

8-10 m²/lit (120-100g/m²) per coat



| | | |
|--------------------------|-------------|---------------|
| Bona Mega Natural | 5 lt | £64.85 |
|--------------------------|-------------|---------------|

Bona Mega Natural seals and protects wood floors, while preserving the look and feel of pure wood. Unlike conventional lacquers, it makes the surface feel raw. For the best impression of raw wood, combine Bona Mega Natural with one coat of Bona Natural. It is a great choice for floors with high movement, planks and underfloor heating.

Should be combined with one coat of Bona Natural Primer.

TECHNICAL DATA:

Drying time: 3-4 hours between coats

Application tools: Bona Roller (microfibre/fleece)

Coverage: 8-10 m²/lt and application



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|----------------------------|-------------|---------------|
| Bona Natural Primer | 5 lt | £54.80 |
|----------------------------|-------------|---------------|

Bona Natural is a quick-drying primer with good abrasion qualities, giving the floor a look of unfinished wood. It can be applied in one or two layers, depending on the desired intensity - the more coats, the lighter/whiter the appearance. To enhance the rawness, we recommend over coating with natural, matt or extra matt Bona lacquer.

TECHNICAL DATA:

Drying time: 1-2 h between coats

Applications: 1-2

Tool: Bona Roller

Coverage: 8-10 m²/L

Finishing Oil

For finishing and maintaining hardwood floors with oil, and hardwax oil



| | | |
|---------------------------------------|--------|--------|
| Ciranova Titan Hardwax Oil Matt /Silk | 2.5 lt | £61.05 |
| Ciranova Titan Hardwax Oil Matt /Silk | 100 ml | £5.80 |

Hardwax Oil TITAN is a special oil suitable for oil finishing of wooden floors. Good filling properties, very natural colour, good chemical and mechanical resistance. The Hardwax oil TITAN has a long open time which makes it very appropriate to apply by roller and roller coater.

Coverage:
 With roller: +/- 35-40g/m²
 25-30 m²/litre per coat
 With buffing machine: +/- 20g/m²40-50 m²/litre per coat
Drying Time:
 Can be over coated after +/- 8 Hours.



| | | |
|--|--------------|--------|
| Rubio Monocoat Oil Plus 2c Pure (2 Part Set (A+B)) | 350 ml (A+B) | £21.20 |
| Rubio Monocoat Oil Plus 2c Pure (2 Part Set (A+B)) | 1.3 L (A+B) | £69.50 |

Protects and colours your wood in one single layer. Rubio® Monocoat Oil Plus 2C is a product of the newest generation which colours your wood and protects it in one layer. The combination of the oil (A) and the accelerator (B) guarantees a quick drying.

Can also be applied as renovation and maintenance oil on surfaces which are treated with RMC Oil.

COVERAGE:
 30 - 50 m²/L, depending on the wood type, sanding and application method.
 RMC Oil Plus 2C may be used for a maximum of 4 - 6 hours after mixing.
Application:
 Hand or machine buffed

Finish Maintenance Oil

For maintaining oiled wood floors



| | | | |
|---|-------------------|-----|--------|
| Ciranova Ciranova Natural Maintenance Oil | Matt /Silk/ White | 1 L | £22.55 |
|---|-------------------|-----|--------|

Ciranova Maintenance Oil is a universal maintenance oil for refreshing all types of oiled interior wooden surfaces. Ciranova Maintenance Oil nourishes the surface and provides extra protection whilst refreshing the appearance.

Coverage:
 Coverage: 50m²/ltr
Application:
 Hand or machine buffed



| | | |
|--|--------------|--------|
| Rubio Monocoat Universal Maintenance Oil | Pure 500 ml | £27.80 |
| | Brown 500 ml | £32.45 |
| | Grey 500 ml | £32.45 |
| | Black 500 ml | £32.45 |
| | White 500 ml | £32.45 |

Universal maintenance oil used for protecting and refreshing the colour of oiled wooden surfaces. The maintenance frequency depends on the intensity of the floor traffic. It is advisable to apply this treatment just before the colour fades. RMC Universal Maintenance Oil will nourish the wood, give it a fuller look (satin sheen) and increase the fluid resistance. Maintenance with the RMC Oil Plus 2C in its original colour should be done when the treated surface starts to show too much wear and tear or if the colour needs to be repaired.

COVERAGE:
 0,5 l = 75 - 100 m² (depending on wear)
Application:
 Hand or machine buffed Use very little product to prevent the floor from becoming sticky.

Floor Care Oiled Floor Care

For cleaning maintaining and stain removing oiled and hardwax oiled floors

Bona®

CIRANOVA®
SINCE 1939

**Rubio
MONOCOAT**



| | |
|---|---------------|
| Bona Spray Mop Kit - Oiled Floor | £31.99 |
|---|---------------|

The Bona Oiled Floor Spray Mop comes with a cartridge of cleaner optimised for cleaning wood floors that have been treated with oil. Choose this mop if you have oiled wood floors to give them a clean, beautifully enriched surface. Keep your floor dusted/ vacuumed regularly and use your Spray Mop as required - for daily spot cleaning and for an all over clean when required.

Spray Mop
Refillable Oiled Floor Cleaner Cartridge (0,85 litre)
Microfibre Cleaning Pad, washable up to 300 times

| | |
|--|---------------------|
| Rubio Monocoat SURFACE CARE cleans with damaging oiled floors | 750 ml £8.75 |
|--|---------------------|

Rubio Monocoat Surface Care is a ready-to-use cleaning product for the weekly or monthly care of surfaces treated with Rubio Monocoat Oil Plus. Also suitable for the easy cleaning of localised stains. **Works on all wood surfaces.**

| | |
|--|----------------------|
| Ciranova Floor Soap Cleans and Nourishes Oiled Floors | 750 ml £12.15 |
|--|----------------------|

Ciranova Flooring Soap is a universal soap based on natural oils for the regular maintenance of oiled wood finishes. Ciranova Flooring Soap cleans and nourishes the wood finish and provides extra water repellency. Flooring Soap White was formulated for use on white finished surfaces. Flooring Soap Clear can be used on any colour surface.

Application:
+/- 400 m²/ litre

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|--|--------------|
| Rubio Monocoat Interior Soap - 1L | £8.99 |
|--|--------------|

Rubio Monocoat Soap is a soap for the regular cleaning of oiled surfaces. Removes all dirt and grease thoroughly, without leaving a film. Keeps the mat, natural look of the wood. Rubio Monocoat Soap is very concentrated and hence very economical.

INSTRUCTIONS:
1. Vacuum the surface.
2. Pour 100 ml of RMC Soap in a bucket with 10 L clear water.
3. Clean the surface with a mop.
4. Allow to dry: +/- 15 minutes.

| | |
|--------------------------------------|----------------------|
| Rubio Monocoat TANNIN REMOVER | 500 ml £20.50 |
|--------------------------------------|----------------------|

Rubio Monocoat Tannin Remover is a ready-to-use product for removing stains and spots on wood caused by a reaction to acid and water. These spots tend to occur after coming into contact with moisture and metal (for example, a wet can of Coca-Cola on the kitchen worktop). The product can be used on untreated, oiled and waxed surfaces. Also suitable for outdoor applications!

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|--------------------------------------|---------------------|
| Rubio Monocoat GREASE REMOVER | 500 ml £9.30 |
|--------------------------------------|---------------------|

Rubio Monocoat Grease Remover is a ready-to-use product that removes recent grease stains from a surface treated with Rubio Monocoat Oil. The product should be applied immediately after the stain occurs thereby preventing the grease from penetrating the surface.

| | |
|---|---------------------|
| Rubio Monocoat LIME SPOT REMOVER | 500 ml £9.30 |
|---|---------------------|

Rubio Monocoat Lime spot Remover is a ready-to-use product that removes lime spots from a surface treated with Rubio Monocoat Oil. Lime stains and other alkaline stains, e.g. urine, fertilizers, rust stains, radiator water, etc. Can also be used for white rings.

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|-----------------------------------|----------------------|
| Ciranova Intensive Cleaner | 750 ml £11.46 |
|-----------------------------------|----------------------|

Ciranova Intensive Cleaner is a water-borne environmentally friendly deep cleaner developed specifically to remove deep ingrained dirt and old layers of Ciranova Flooring Soap on all oiled surfaces.

ONLY USE PRIOR TO APPLICATION OF MAINTENANCE OIL

DRYING TIMES
Minimal 8 hours at room temperature before you can apply a coat of maintenance oil.
COVERAGE 40m²/Lt
AFTER TREATMENT
Apply maintenance oil

Floor Care General Floor Care & Cleaning Kits

For cleaning maintaining and stain removing lacquered, oiled and hardwax oiled floors



| | | |
|---------------------------------------|--|---------------|
| Bona Spray Mop Kit - Lacquered | | £30.99 |
|---------------------------------------|--|---------------|

Bona premium floor mops are durable, effective and easy to use. The Wood Floor Spray Mop enables you to clean and maintain your wood floor in a sweep. Ergonomic and simple to use, the Spray Mop is quick to assemble and refill.

Spray Mop
Refillable 850ml Wood Floor Cleaner Cartridge
Microfibre Cleaning Pad, washable up to 300 times

| | | |
|---|--|---------------|
| Bona Spray Mop Kit - Oiled Floor | | £31.99 |
|---|--|---------------|

The Bona Oiled Floor Spray Mop comes with a cartridge of cleaner optimised for cleaning wood floors that have been treated with oil. Choose this mop if you have oiled wood floors to give them a clean, beautifully enriched surface. Keep your floor dusted/ vacuumed regularly and use your Spray Mop as required - for daily spot cleaning and for an all over clean when required.

Spray Mop
Refillable Oiled Floor Cleaner Cartridge (0.85 litre)
Microfibre Cleaning Pad, washable up to 300 times

| | | |
|--|---------------|---------------|
| Bona Spray Mop Kit - Laminate Floor | 500 ml | £30.99 |
|--|---------------|---------------|

Bona Spray Mop for Stone, Tile & Laminate floors enables you to clean and maintain your floors in a sweep. Ergonomic and simple to use, the laminate floor cleaner mop is quick to assemble and refill with the specially developed Bona Stone, Tile & Laminate cleaner.

Spray Mop
Refillable 850 ml Stone, Tile and Laminate Cartridge
Microfibre Cleaning Pad, washable up to 300 times

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|--|--------------|--------------|
| Bona Spray Mop Refill - Lacquered Floor | 850ml | £7.99 |
|--|--------------|--------------|

Refillable 850ml Wood Floor Cleaner Cartridge

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|--|--------------|--------------|
| Bona Spray Mop Refill - Oiled Floor | 850ml | £8.99 |
|--|--------------|--------------|

Refillable Oiled Floor Cleaner Cartridge

| | | |
|---|--------------|--------------|
| Bona Spray Mop Refill - Laminate Floor | 850ml | £7.99 |
|---|--------------|--------------|

Refillable Stone, Tile and Laminate Cartridge



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|--|--|---------------|
| Ciranova Maintenance Kit Oiled Surfaces | Clear Matt / Clear Satin / White Matt | £49.35 |
|--|--|---------------|

Ciranova's Maintenance Kit for oiled surfaces is a convenient kit for cleaning and maintaining all interior oiled wood finishes.

Kit contains:
750ml Flooring Soap
750ml Intensive Cleaner
1ltr Maintenance Oil
Application Cloth
Maintenance Information Leaflet



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|---|-----------------------------|---------------|
| Ciranova Maintenance Kit For Lacquered/UV Floors | Matt / Clear / Satin | £49.35 |
|---|-----------------------------|---------------|

Ciranova's Maintenance Kit for lacquered surfaces is a convenient kit for cleaning and maintaining all interior lacquered wood finishes.

Kit contains:
750ml Hard Floor Fresh
750ml Hard Floor Cleaner
750ml Unicare X-Matt or 750ml Hard Floor Polish Satin
Application Cloth, Leaflet

Available in: Clear Matt or Clear Satin



| | | |
|---|--|--------------|
| Bona Gapmaster (Enquire for available colours) | | £6.99 |
|---|--|--------------|

Bona Gap Master is a silicon-free, acrylic-based mastic for sealing gaps towards skirting boards and thresholds. The mastic is available in different colours. Its material is permanently elastic (15 % maximum movement tolerance), and it is solvent-free and odourless. It can also be used to repair damages and fill gaps and cracks in a wood floor.



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|--------------|--|--------------|
| Putty | | £1.99 |
|--------------|--|--------------|

Coloured putty for holes and cracks in wood available in various colours including Light, oak, dark oak,



| | | |
|----------------------------|--|---------------|
| Osmo Wax Repair Kit | | £24.99 |
|----------------------------|--|---------------|

The Osmo Repair Kit quickly and easily repairs minor scratches, dents, splits & cracks in wood. Contains a selection of 6 mini coloured wax filler sticks and melter pen for quick wood damage repairs. Intermix colours to create a perfect match. For repairing scratches, dents, cracks and splits in exterior and interior wooden surfaces. Suitable for solid wood, veneer, foil, thermosetting, thermoplastic & plastic surfaces

Customer Support Team@v4woodflooring.co.uk

Contact the V4 Sales Office for all sales and general enquiries.

The V4 sales office is open from 8am - 5.30pm, Monday to Friday and the team is ready to take your order or help with your enquiry.

Call 01276 488099

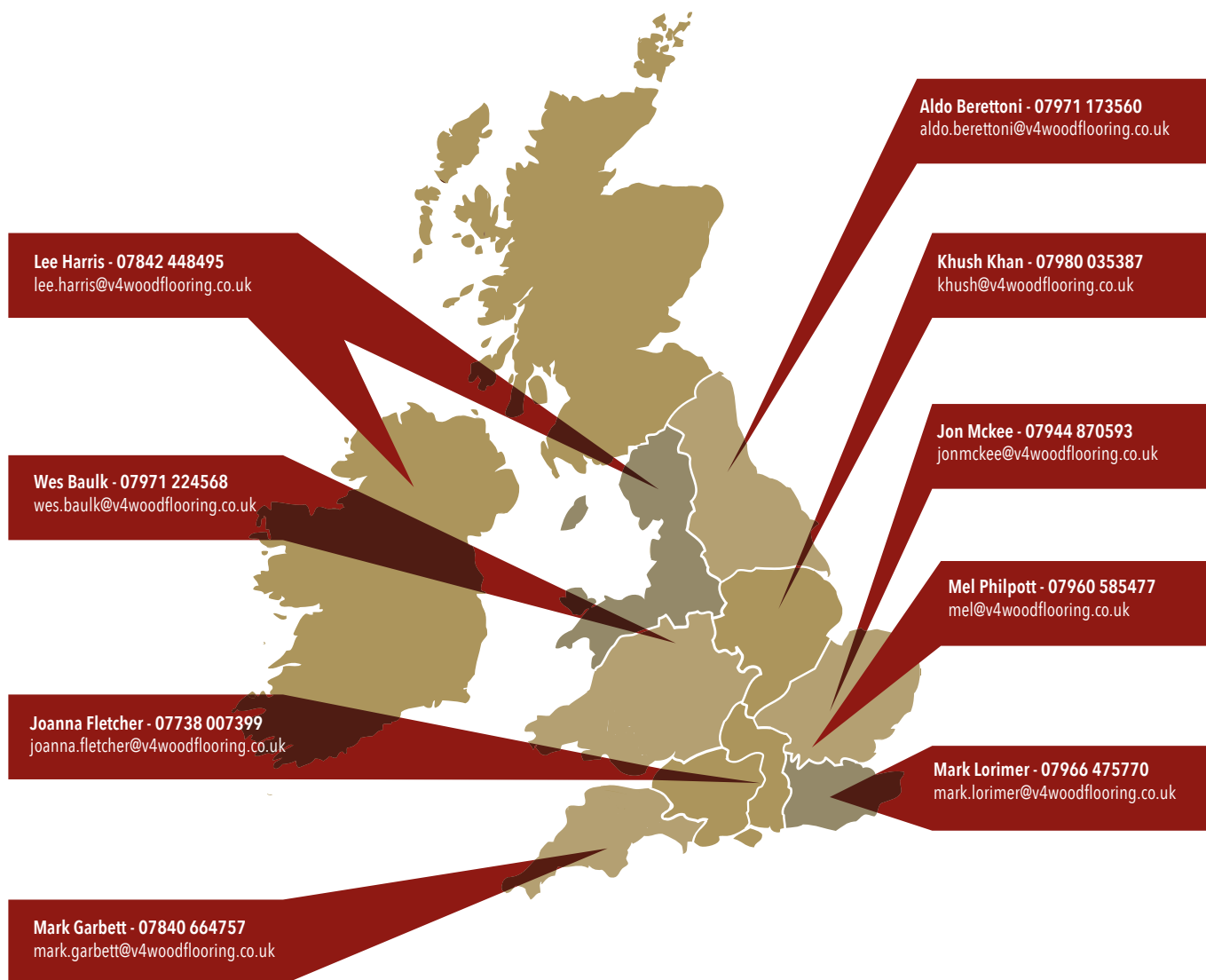
Fax 01276 488098

Email team@v4woodflooring.co.uk

For general product specification and information on installation and maintenance please visit our new website at

www.v4woodflooring.co.uk

Customer Support Your Local V4 Sales Representative



Delivery Nationwide, across Europe and the World

Contact the team for bespoke pricing.

Deliveries to Mainland England & Wales

Orders over £500.00 net are free on a 3 day delivery service to Main land England & Wales.

Orders under £500.00 net on a 3 day delivery service subject to;

*Heavy Goods - £40.00

*Light Goods - £20.00

Orders Outside England & Wales (within The British Isles & Ireland)

Orders over £1000.00 net are free on a 4 day delivery service outside of England & Wales but within the UK.

Orders under £1000.00 net on a 4 day delivery service subject to ;

*Heavy Goods - £100.00

**Light Goods - £30.00

Site Deliveries

Mandatory private address delivery charge regardless of order value - £25.00

* **Heavy goods** classification is wood and adhesive.

** **Light goods** are classified as all other accessories.

We would not combine charges if for example a customer was sending a light good to a London private site address. We would charge the higher of the two only. In that example the charge would be £25.

World Wide Deliveries

Please enquire for pricing per delivery

Terms And Conditions Of Business Of V4 Woodflooring Limited

[February 2021 issue]

1. GENERAL

1.1. All agreements (each an “Agreement”) for the supply of goods (“Goods”) by V4 Woodflooring Limited (the “Company”) to the buyer (“Buyer”) will be subject to these terms and conditions (“Terms and Conditions”, or “Ts&Cs”); these Terms and Conditions shall apply to any and all Agreements, to the exclusion of Buyer’s own terms and conditions or any previous agreements or understandings made between Company and Buyer.

1.2. Each Agreement between Company and Buyer comprises: (a) an order form or other written contract (“Order Form”) signed by both parties, specifying Goods ordered and their price, together with (b) these Ts&Cs; together with (c) Company’s privacy and cookies policy and website terms and conditions and any other legal notices that Company may add to from time to time and bring to Buyer’s notice, all of which Buyer may access via Company’s website <https://www.v4woodflooring.co.uk> (“Website”).

1.3. Buyer acknowledges that it each Agreement is a business-to-business sale and by placing an order for goods Buyer is making a contract other than as a consumer.

1.4. In the event that the Website contains any element to which the user is unwilling to accept or agree to then the user must immediately cease to use the Website.

2. GOODS

2.1. Company reserves the right to amend the description or specification of any Goods if it is required to do so by any statutory or regulatory requirements

2.2. Where necessary Company reserves the right to supply alternative Goods that match as closely possible the original Goods ordered by Buyer. In such circumstances, Company shall (a) supply Buyer with as much notice as possible of the intended substitution and (b) grant Buyer the option to accept the alternative Goods or else cancel the order.

2.3. Particular Goods that may benefit from a manufacturer’s guarantee and the terms and conditions of any such manufacturer’s guarantee will be made known to Buyer at the time the order is accepted. Buyer will in such instances have the benefit of such manufacturer’s guarantee on the terms and conditions stipulated by the manufacturer.

2.4. It shall be the entire responsibility of Buyer to evaluate and determine whether the Goods are fit for their purpose generally whether or not they are to be

used for any particular or special purpose and whether the Goods are suitable for such particular or special purpose or for installation in any particular location, place or situation. Buyer acknowledges that Company is only a seller of the Goods and nothing in these Ts&Cs may be taken to be any warranty or representation that Company has provided installation advice or any bespoke design service (save where agreed otherwise in accordance with clause 9) upon which Buyer may rely.

2.5. It is acknowledged by Buyer that Buyer (and Buyer’s customer) shall be responsible for ensuring that the Goods are properly maintained including but not limited to (a) installation methods and suitable evaluated environmental conditions accord with the British Standards Institutes’s Code of Practice for Installation of Flooring of Wood and Wood Based Panels (BS 8201, 2011) as revised or amended from time to time; (b) providing adequate protection of the Goods against damage (including but not limited to cuts, dents, scratches, discolouration and scuff marks) by using, as appropriate, sanding, sealing or furniture protection products in accordance with the manufacturers’ instructions or guidance or Company’s guidance or Buyer’s own reasonable guidance; and (c) the development and implementation of a reasonable care and maintenance schedule making use of appropriate materials and techniques in accordance with this clause.

2.6. On Buyer’s request, Company at its sole discretion may offer training in relation to the installation of the Goods on condition that Buyer requesting such training has (a) previously purchased Goods from Company and (b) has demonstrable previous experience in the installation of wood floors and (c) accepts to the charges with respect to such training offered by Company to Buyer.

2.7. All timber and timber products provided by Company comply with any UK legislation that derives from or re-enacts or replaces Regulation 995/2010/EU and Company exercises reasonable and proportionate due diligence procedures to ensure that all timber and timber products incorporated within the Goods has been legally harvested in accordance with legislation prevailing in the UK as well as locally in the country of origin.

3. DISCLAIMERS AND ACKNOWLEDGEMENTS

3.1. Company uses all reasonable efforts to ensure that Goods depicted or described on the Website or written literature or in any Order Form, specification or quotation are shown as accurately as possible but all sizes, colours, weights, capacities, dimensions or textures of the Goods indicated in any of the foregoing are approximate only. Buyer is acknowledges that it must

Terms And Conditions Of Business Of V4 Woodflooring Limited

[February 2021 issue]

take its own steps to evaluate all or any of the foregoing items.

3.2. Buyer acknowledges and accepts that due to the inherent nature of the Goods, the moisture content and the tongue and groove profiles may vary from batch to batch and the colour, consistency and texture of the Goods may vary from any sample (colour and consistency being capable of change as a result of normal usage and exposure to atmosphere and sunlight).

3.3. Buyer shall not be responsible for laying or installation of the Goods and shall have no liability whatsoever to Buyer or Buyer's customer or to any other party for any damage to the Goods themselves or to any property whether real or personal of any third party. In the event that Company provides any guidance, advice or suggestions with respect to the installation of the Goods, these are intended as general guidance only and Buyer is solely responsible to ensure that any such guidance may be related to the relevant location or environment in which the Goods are installed and for ensuring that the installation is carried out by properly trained, experienced and appropriately skilled professionals.

4. PRICES

4.1. The price of the Goods shall be as quoted by Company in writing or if no price is quoted, the price set out in Company's published price list prevailing at the time of the order.

4.2. Company will only offer standard rate prices to all first-time Buyers.

4.3. Notwithstanding the provisions of clause 4.2 above, after the passing of 4 months following commencement of a commercial relationship with Buyer, Company may give discretionary preferential rates of pricing to that Buyer where the volume and frequency of that Buyer's orders can be estimated objectively to justify such a preferential rate on account of that Buyer's good level of turnover with Company.

4.4. Without prejudice to clause 4.3, Company reserves the right to return the supply prices to the standard rate that applied at entry level if Buyer's turnover with Company drops and thus no longer meets appropriate levels of turnover to justify the preferential rates.

4.5. Differential pricing may apply to certain areas that are remote from any of Company's hubs. Company will advise Buyer when orders for Goods are placed.

Company reserves the right to vary quoted prices on

giving reasonable notice to Buyer to take account of changes in manufacturing costs such as raw materials and labour or other costs which may arise due to factors beyond Company's control after completion of the Order Form but before delivery ("Delivery") such costs being inclusive of but not limited to foreign exchange fluctuations, taxes, tariffs, duties and customs charges, or any request by Buyer to change any Delivery date or quantity or type of Goods ordered or any delay caused by instructions of Buyer or Buyer's failure to provide Company with adequate information or necessary instructions.

4.6. A new price list is issued periodically, but Company reserves the right to alter prices/specifications without notice.

4.7. The price of the Goods is exclusive of the costs of packaging, insurance, loading, unloading, transport and Delivery which shall be invoiced to Buyer. Delivery charges are published on the Website or are as notified by Company to Buyer.

4.8. All prices are subject to VAT (unless otherwise stated). Buyer shall on receipt of a valid VAT invoice from Company, pay Company such additional amounts in respect of VAT due on the Goods.

5. DELIVERY

5.1. Subject to clause 4.5, Company adopts the following charging policy regarding Delivery of Goods:

- i) For orders exceeding £500 (excluding VAT) Delivery is free to England and Wales but will be chargeable if delivery is to be made to Scotland or any islands;
- ii) All orders below £500 (excluding VAT) or to places outside mainland England and Wales will be subject to the Delivery charges set out in Company's current price list;
- iii) All orders less than £250 (excluding VAT) shall be charged the actual cost of Delivery, reflecting objectively the extra time, depreciation, fuel, etc. incurred.
- iv) For all orders to be delivered to addresses which are not on the usual route or run of Company's frequent customers, the charge will reflect objectively the extra time, depreciation, fuel, etc. incurred.
- v) Where Goods are delivered on Company's own transport, the charges will be as per clause 5.1(i) to (iv) above, but where Goods are delivered by carriers / couriers appointed by Company, the standard third party Delivery charge is £60.

5.2. All Goods are offered subject to not being sold on receipt of order, but on the basis of the sale being effected on acceptance by Company of the order.

Terms And Conditions Of Business Of V4 Woodflooring Limited

[February 2021 issue]

Buyer shall not be entitled to cancel any order following acceptance of such order by Company in accordance with this clause.

5.3. Company will not be liable for any loss, damage or expense of whatsoever nature and howsoever caused arising out of the failure of Company (whether due to non-Delivery, late Delivery, or otherwise) to fulfil and contract with Buyer, unless such loss, or damage, or expense arises as a result of any neglect or omission by Company alone.

5.4. Without prejudice to the generality of the provisions of clause 5.3 above, Company will not entertain any claim for non-Delivery unless written notification of non-receipt is received by Company within 7 (seven) days of the date of the sending of Goods by Company.

5.5. In the event that Company accepts return of Goods ordered incorrectly by Buyer, Company may, at its unfettered discretion, make a reasonable charge for all expenses incurred as a result of Company thus accepting the return and Buyer will pay such charge.

5.6. Unless otherwise expressly agreed, time for Delivery of Goods shall not be of the essence; Buyer shall not be entitled to cancel the order for late Delivery or non-Delivery, unless at the date of the order for Goods Buyer had given Company notice in writing of Buyer's intention so to cancel in the event that Goods were not delivered within the period proposed by Company for Delivery .

5.7. Company shall have no liability to Buyer for any failure or delay in Delivery where such failure is caused by Buyer's own failure or delay in collecting the Goods (if collection has been previously agreed between the parties) or if Buyer has failed to provide Company with a correct or accurate address for Delivery.

5.8. If Buyer fails or delays to take Delivery of the Goods (or fails or delays to collect them if collection has been arranged), save where the failure or delay has been wholly caused by Company's own failure to comply with its obligations under the relevant Agreement, Delivery shall be deemed to have taken place at 0900 on the agreed Delivery date and risk and responsibility for the Goods shall pass to Buyer at that time on such deemed date. Until Delivery takes place, Company shall store the Goods at the cost and expense (including but limited to storage charges and insurance) of Buyer. If Buyer fails to accept Delivery within 4 weeks of the Delivery date, Company may resell to any third party or otherwise dispose of the Goods without liability to Buyer.

5.9. Buyer may not reject the Goods if Company

delivers the Goods with a +/- 5% excess/shortfall with respect to the quantity of Goods items ordered

5.10. Company may deliver Goods by instalments which shall be invoiced and paid for separately. Each instalment shall constitute a separate Agreement. Any delay, defect or shortfall in any instalment shall not entitle Buyer to reject any other instalment.

5.11. The type and quantity of Goods recorded by Company for despatch to Buyer shall be conclusive of the type and quantity of Goods delivered to Buyer save that Buyer is solely responsible that the Goods are correctly as ordered before laying installing them.

5.12. Company in its sole discretion may allow Buyer to return the Goods after Delivery on condition (a) that the Goods have not been removed from their packaging or have been in any way modified, altered, installed or otherwise reduced to a condition whereby they are not saleable in the reasonable opinion of Company; (b) the Goods are not Bespoke Goods as defined in clause 9; (c) the Goods are returned at Buyer's cost and expense within 30 days of the date of Delivery; and (d) Buyer pays to Company a re-stocking fee of 20% of the total price of the Goods returned.

5.13. By further agreement between the parties, there may be circumstances where Company may effect Delivery to countries outside the UK ("Overseas Export Locations") but such agreement shall only be made at Company's sole discretion and where there are no legal or export restrictions at the relevant Overseas Export Location. If Company agrees with Buyer that it is able to deliver to an address in any particular Overseas Export Location, Buyer shall be responsible for payment of all taxes, charges, import and customs duties regardless of their amount (which Buyer shall ascertain and advise to Company) and, where requested by Company, shall make, or provide funds to Company in full to make such payments in advance. In any event, Buyer shall be responsible for compliance with all applicable laws and regulations relevant to the import, Delivery and use of the Goods in the relevant Overseas Export Location and indemnifies Company against breach of any such laws or regulations.

5.14. Under no circumstances whatsoever shall Company's liability under an Agreement exceed the invoice price of the particular Goods forming the subject of the claim, except in so far as Buyer, prior to the conclusion of such Agreement, has given to Company notice in writing of any factors showing clearly that such liability would exceed the invoice price and provided also that Company had accepted this in writing.

5.15. Delivery in the UK shall be made as follows:-

Terms And Conditions Of Business Of V4 Woodflooring Limited

[February 2021 issue]

i) Delivery is “kerbside”, thus Buyer (or end-customer of Goods or other third party as appropriate) is responsible for moving Goods from the “kerbside” into the end-customer’s property where the Goods will be installed.

ii) For the avoidance of doubt, the responsibility of Buyer extends also to arranging to have Goods brought up any stairs, whether leading to and / or inside the end-customer’s property ; Company may be able to provide assistance in this regard, but Company is not obliged so to do and the risk assessment in each case is at the sole and ultimate discretion of Company’s driver or courier.

iii) As deliveries are made by a single driver; such driver will often require assistance to unload large and/ or heavy items of Goods; therefore, in the event that such assistance will not be available, Buyer is required to specify this unavailability at the time of placing the order for Goods, in which event Company may require to levy an additional charge for providing the driver with necessary assistance.

iv) In relation to any of the foregoing circumstances, subject to clause 5.8(iii) and for avoidance of doubt, Buyer must ensure that adequate assistance, equipment and personnel are available to unload and move the Goods following Delivery.

6. CLOSURE OF ACCOUNTS AND REFUSAL TO SUPPLY

6.1. Company reserves the right to close an account or to refuse to supply a Buyer where any of the following apply (though the list is not necessarily exhaustive):

i) Where Buyer’s business is consistently seen to be unreliable;

ii) If the cost of delivery would be excessive;

iii) In the event that Buyer’s presentation of the Goods is incompatible with their reputation or quality or with reputation of Company;

iv) Where there is a material dispute between Company and Buyer ;

v) If Buyer, without Company’s authorisation, alters or modifies the Goods;

vi) Where the quantity ordered by Buyer is considered by Company to be insignificant; and

vii) For the reason specified in clause 8;

6.2. For the avoidance of doubt, Company will never close an account or refuse to supply on grounds that are unfair, or improper, or which cannot be justified.

7. COMPANY’S INTELLECTUAL PROPERTY

7.1. Company is the exclusive owner or licensee of all its Intellectual Property (“IP”) rights as IP is defined in clause 7.4.

7.2. No person or entity other than Company may use the IP without the express, written permission of Company.

7.3. The permission referred to in clause 7.2 is granted only by way of the licence (“Licence”) to Buyer on the terms set out in clause 8.

7.4. IP includes (but will not necessarily be limited to) the following rights vesting in Company or any of its licensor’s: patents, utility models, rights to inventions, copyright and related rights, trade marks, business names and domain names, rights in get up and trade dress, goodwill and the right to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights to use, and protect the confidentiality of, confidential information (including knowhow and trade secrets), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights, and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world where any of the foregoing IP subsists in Company’s photos (whether of our Goods, or of other subjects); Company’s data (by way of example, but not necessarily exclusively, its Goods’ product codes); content Company has created (accessible in Website, its catalogues and any other ‘fixed’ media); formats created by Company and set down in Website, catalogues, other media / communications; Company’s databases; and IP’s contents and formats protected by laws around the World governing copyright / database rights.

7.5. Company takes the protection of its IP very seriously and will assertively pursue any breaches, infringements or other unauthorised use of such IP.

8. LIMITED LICENCE TO USE COMPANY IP

8.1. This clause 8 comprises a non-exclusive worldwide, royalty-free, non-sublicensable licence for the duration set out in clause 8.4 granted by Company to Buyer; by this Licence, Company makes available to Buyer properties inclusive of any Company logo, brand or range name or photographs of Goods which are protected by the IP as defined above for use by Buyer only as set out in this clause 8.

8.2. For the avoidance of doubt, the same terms of this Licence apply to all of Company’s Buyers who are granted such a Licence.

8.3. No person or entity other than Company may use the IP of Company without the express, written permission of Company, which permission is granted

Terms And Conditions Of Business Of V4 Woodflooring Limited

[February 2021 issue]

only by way of this Licence.

As consideration for the right to use the IP under this Licence, Buyer must make reasonable orders of Goods from Company, on a regular basis (“Commercially Reasonable Orders”, as defined below in clause 6.6 what will be regarded by Company as Commercially Reasonable Orders will be an objective calculation, based on:

- i) the amount by which Buyer’s total purchases of Goods have dropped in any 4-month period; and also
- ii) whether Buyer has purchased any Goods during any 4-month period.

8.4. This Licence endures for consecutive periods of 1 (one) year until / unless terminated by Company, at its sole discretion, for any of the following reasons: (a) on written notice of 1 (one) month; (b) if Company elects to cease to supply Goods to Buyer as provided for under the Ts&Cs, including the provisions of this Licence; (ci) due to any unauthorised use of Company’s IP; or (d) If Buyer is deemed by Company not to have placed Commercially Reasonable Orders, Company may, at its unfettered discretion, terminate the Licence, with immediate effect.

8.5. If this Licence is terminated, the following will apply: (a) no items of IP may be reproduced in whole or part; (b) no part of IP may be used for commercial or database purposes; (c) no part of IP’s contents / formats may be stored in any form (whether in a public or private directory or any other system); and (iv) no part of IP’s contents or formats may be distributed, whether by paper copy, email, other electronic methods, or by any other means.

8.6. The following are fundamental conditions of the grant of this Licence: (a) Company reserves the right, upon written request by Company, at any time or times during the currency of this Licence, to require Buyer to provide copies of documentation sent by Buyer to Buyer’s customers regarding Goods where such documentation includes any item or items of Company’s IP ; (b) Buyer agrees that in the event that Company informs Buyer that any or all of the IP is no longer to be used by Buyer, or if Buyer fails to provide copy invoices under clause 8.6(a) above of this Licence, then Buyer will cease usage of Company’s IP immediately; and (c) a credit to “V4 Woodflooring Limited” and Company’s brand or range name must be supplied next to any IP image used by Buyer.

8.7. Where Company’s IP is used on Buyer’s website, Buyer must use a hyperlink to Company’s website (www.v4woodflooring.co.uk).

[v4woodflooring.co.uk](http://www.v4woodflooring.co.uk)).

8.8. Where Company’s brand or range names are used, all images must be “ALT Tagged” (i.e. an image description) and “Anchor Texted” with V4 Woodflooring Limited (giving relevant range’s full name) and a link to Company’s website.

8.9. Buyer may crop an image, but may not otherwise change it; where Buyer crops the image, Buyer still must include the “V4 Woodflooring Limited reference” next to it, as described in clause 8.8.

8.10. Images of Goods may only be shown in any digital or other advertising formats, media or presentations of Buyer on condition that they appear in conjunction with Company’s brand or range name or other identification of Goods as originating with Company. Any use of images of Goods without Company branding or with branding attributable to Buyer or any third party may result in: (a) the cessation by Company of the supply of Goods to Buyer; and/or (b) termination by Company of this Licence.

8.11. Buyer grants to Company a non-exclusive, UK-wide, royalty-free licence for the duration set out in clause 8.4 under the Buyer’s IP to enable Company to show Buyer’s name and address and photographs or other images of Buyer’s retail premises or showroom on the Website or any website or other promotional material of Company.

8.12. Any unauthorised use of Company’s IP may result in: ai) the cessation by Company of the supply of Goods to Buyer; and / or (b) termination by Company of this Licence; and / or (c) legal action being brought by Company with remedies claimed to include injunctive or other equitable relief, damages or account of profits and legal costs.

8.13. If Buyer wishes to be added to Company’s list of retailers on Company’s store locator, Buyer must contact Company at team@v4woodflooring.co.uk and must provide Buyer’s company details; if all Company’s criteria have been met, Company will contact Buyer to confirm inclusion.

8.14. It shall be a condition of this Licence that Buyer shall not show or provide a link to any price indication for any Goods on any website or in other publicly available advertising formats, media or presentations, but nothing in this condition shall prohibit Buyer from communicating the price of any Goods directly and individually to its customers or prospective customers.

Terms And Conditions Of Business Of V4 Woodflooring Limited

[February 2021 issue]

9. SPECIAL ORDERS: BESPOKE GOODS

This clause 9 applies to special orders accepted by Company for special orders for custom-made or bespoke Goods made to Buyer's own specification ("Bespoke Goods").

A non-refundable deposit payment of 50% of the quoted price of the Bespoke Goods shall be made by Buyer to Company at the time that the order is accepted by Company. Company may invoice Buyer for the balance at any time following signature of the Order Form and, save as otherwise agreed between the parties in writing, full payment for Bespoke Goods must be made to Company in full and cleared funds to a bank account nominated by Company within 30 days of the date of the invoice before the Bespoke Goods are despatched or made available for Buyer to collect. For avoidance of doubt the deposit payment is non-returnable and in the event that Buyer purports to cancel the order or fails for any reason to accept delivery of, or collect the Bespoke Goods, the balance of the price will remain payable to Company (save that while Company is under no obligation to accept any Bespoke Goods order cancellation, cancellation may be accepted prior to manufacture of the Bespoke Goods if the full consent of the manufacturer has been obtained by Company).

The following further terms will also apply :{a } orders for Bespoke Goods can only be accepted in writing; {b } delivery periods from the manufacturer cannot be guaranteed; and {c } Bespoke Goods will not be accepted for return to Company's stock.

Buyer shall indemnify Company and any manufacturer of Bespoke Goods against all liabilities, losses, costs, expenses and damages (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by Company or the manufacturer in connection with any claim made against either or both of them for actual or alleged infringement of any third party's intellectual property rights arising out of or in connection with Company's or the manufacturer's use or supply of the Bespoke Goods conforming or wholly or partially to a specification given by Buyer. This term shall survive termination of the Agreement for the supply of the Bespoke Goods.

10. RETURNS POLICY

Goods may be returned if over-ordered, or incorrectly ordered, subject to a re-stocking charge payable to Company, which covers the cost of the return; only

unopened, undamaged stock in re-saleable condition will be accepted for return; returns must be made within 1 month of purchase.

11. RISK IN PROPERTY

11.1. Risk of damage to or loss of Goods shall pass to Buyer as follows: (a) in the case of Goods to be delivered to Buyer at Company's premises, risk passes to Buyer at the time Buyer collects Goods from Company; or (b) in the case of Goods to be delivered to Buyer otherwise than at Company's premises, risk passes to Buyer immediately upon Delivery having been made; or (c) in the case that Buyer wrongfully fails to take delivery of Goods, risk passes to Buyer at the time when Company has attempted to make delivery of Goods.

11.2. Notwithstanding Delivery and the passing of risk in Goods, the ownership (legal title) of Goods shall not pass to Buyer until Company has received, in cash or in cleared funds, payment in full of the price of Goods.

11.3. Until such time as title to the Goods passes to Buyer, Buyer shall hold Goods as Company's fiduciary agent and bailee and Buyer shall keep Goods separate from those of Buyer and of third parties and Goods shall be kept properly identified. Until that time (i.e. until ownership passes) Buyer shall be entitled to re-sell or use Goods in the ordinary course of its business, but shall account to Company for the proceeds of sale or otherwise of Goods.

11.4. Until such time as the ownership of Goods passes to Buyer (and provided Goods are still in existence and have not been re-sold) Company shall be entitled at any time to require Buyer to deliver up Goods to Company; if Buyer fails so to deliver up Goods, Company may immediately enter any premises of Buyer where Goods are stored and repossess Goods; if Buyer has Goods stored in the premises of any third party, Buyer must instruct the third party to allow Company to enter their premises to repossess Goods.

12. WARRANTIES AND CLAIMS

12.1. Subject to clause 12.5, here no manufacturer's guarantee is provided for any Goods, Company warrants that the Goods will be free from material defects in design, material and workmanship and conform in all material respects with their description at the time of Delivery and be fit for any purpose expressly held out by Company for 12 months from the date of Delivery in the case of wood floor products and for the earlier of any "use by" or "best before" date stated on the packaging, labelling or any documentation supplied with any non-

Terms And Conditions Of Business Of V4 Woodflooring Limited

[February 2021 issue]

wood floor products.

12.2. Save as specified above in clause 12.1, all warranties, conditions or other terms implied in or by law (inclusive of those implied by sections 13 -15 of the Sale of Goods Act 1979) are excluded to the fullest extent legally permitted.

12.3. Company shall not be liable for any failure to comply with the warranty in clause 12.1 where (a) Buyer has sold, used, or installed Goods (where such sale, use, or installation shall be taken as conclusive evidence that Buyer has accepted Goods notwithstanding that there is a defect in the quality or condition of Goods or that they fail to correspond with the specification); (b) where defects in the Goods have resulted because Buyer has not followed Company's or manufacturers' usage instructions or guidelines regarding storage, installation, use, protection and maintenance of, if there are no such instructions or guidelines, all reasonable practices; (c) where the Goods are Bespoke Goods or Buyer has requested Company to comply with a special instruction; (d) Buyer or any third party alters or repairs any Goods; (e) the defect arises as a result of fair wear and tear, wilful damage, negligence, abnormal environmental or storage conditions, or accident attributable to Buyer or any third party; in such circumstances, Buyer waives the right to make any claim against Company.

12.4. Subject to clause 12.3 above, any claim by Buyer based on any visible defect in the quality or condition of Goods or their failure to correspond with the specification shall be notified in writing to Company within 7 (seven) days from the date of Delivery. Any other claim shall be notified to Company during the warranty periods set out in clause 12.1 or at the latest within 30 days of the end of such warranty periods on condition that, where requested, the Goods have been sent back to Company at Buyer's expense and Company has been given a reasonable opportunity of inspecting the Goods.

12.5. Subject to clause 12.4 above, where any valid claim in respect of any of Goods which is based on any defect in the quality or condition of Goods or their failure to meet their specification is notified to Company in accordance with these Ts&Cs, Company shall be entitled to replace Goods free of charge or, at Company's sole discretion, refund to Buyer the price of Goods (or a part thereof) but Company shall have no further liability to Buyer.

12.6. The warranty set out in clause 12.1 shall apply to any replacement Goods supplied by Company.

13. LIMITATION OF LIABILITY

13.1. Nothing in these Ts&Cs is intended to be, or shall be, an exclusion or limitation of the liability of Company for causing death or personal injury if this results from any defect in the design or manufacture of the Goods caused by any breach of contract or negligence of Company or its employees, agents or subcontractors, or for fraud or fraudulent misrepresentation, or breach of the terms implied by section 12 of the Sale of Goods Act 1979 or liability for defective products under the Consumer Protection Act 1987.

13.2. Subject to clause 13.1, company shall not be liable to Buyer, whether in contract, tort (including negligence), for breach of statutory duty or otherwise arising under or in connection with any Agreement for (a) loss of profit; (b) loss of sales or business; (c) loss of contracts; (d) loss of anticipated savings; (e) loss of use or corruption of software, data or information; (f) loss of, or damage to, goodwill; and (g) any indirect or consequential loss.

13.3. Subject further to clause 13.1, the total liability of Company to Buyer, whether in contract, tort (including negligence), breach of statutory duty or otherwise, arising under or in connection with any Agreement, shall be limited to the value of the price paid for the Goods giving rise to the claim.

14. PAYMENT

The terms of payment are as follows: (a) Buyers with credit facilities must pay by 20th of the month following the date of the invoice; and (b) Buyers without credit facilities must supply cash with order.

15. NON-PAYMENT

On any outstanding debt, all overdue accounts will bear an administrative fee of 5% per month, accumulating monthly, with a minimum fee of £25, which may be collected by a risk management company nominated by Company.

16. CREDIT ACCOUNTS

When establishing credit facilities for Buyer, Company reserves the right to make a search with one or more credit reference agencies; a record of such searches will be held by Company and this information may be shared with other businesses; Company also reserves the right to make enquiries about Buyer's principals and directors with one or more credit reference agencies.

17. WAIVER

A waiver of any right or remedy under any Agreement or by law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or

Terms And Conditions Of Business Of V4 Woodflooring Limited

[February 2021 issue]

default. Any failure or delay by Company to exercise any right or remedy provided under any Agreement or by law shall not constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy by Company. No single or partial exercise of any right or remedy provided under any Agreement or by law shall prevent or restrict the further exercise of that or of any other right or remedy.

18. FORCE MAJEURE

18.1. In this clause 18, "Force Majeure Event" means any event beyond either party's reasonable control, or by its nature could not have been foreseen, or if it could have been foreseen, was unavoidable, including strikes, lock-outs or other industrial disputes (whether involving the relevant party's own workforce or that of any third party), failure of energy sources or transport networks, acts of God (including but not limited to earthquakes, storms, tempests, tsunamis, volcanic activity or seriously adverse weather conditions), war, military conflict, or preparation for war or military conflict, terrorism, insurrection, revolution, riot, civil commotion, interference by civil or military authorities, malicious damage, breakdown of plant or machinery, nuclear, chemical or biological contamination, sonic boom, explosions, collapse of buildings or structures, fires, floods, epidemics or pandemics including new strains of influenza or coronavirus and governmental or legal regulations designed to control or limit the spread of any epidemics or pandemics (including novel coronavirus), or default of suppliers or subcontractors.

18.2. Neither Company nor Buyer shall be liable for any failure or delay in performing its obligations under any Agreement to the extent that such failure or delay is caused by a Force Majeure Event.

18.3. In the event of any Force Majeure Event affecting either party, the time for performance of Company's obligations shall be extended by a period equivalent to the period during which performance of the obligation has been delayed or has failed to be performed. If such period continues beyond 4 months, Company may terminate the Agreement by giving 10 days' written notice to Buyer.

19. ASSIGNMENT AND OTHER DEALINGS

19.1. Company may at any time assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with all or any of its rights or obligations under any Agreement.

19.2. Buyer may not assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights or obligations

under any Agreement without the prior written consent of Company.

20. ENTIRE AGREEMENT

20.1. Each Agreement constitutes the entire agreement between the parties with respect to its subject matter and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to such subject matter.

20.2. Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in an Agreement. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in any Agreement.

21. VARIATION

No variation of any Agreement or of these Ts&Cs shall be effective unless they are in writing and executed by signatures of the parties.

22. SEVERANCE

If any provision or part-provision of any Agreement or of these Ts&Cs is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of that Agreement or these Ts&Cs. If any such provision is deemed deleted under this clause 22 the parties shall negotiate in good faith to agree a replacement provision that, to the greatest extent possible, achieves the intended commercial result of the original provision.

23. THIRD PARTY RIGHTS

Unless it expressly states otherwise, any Agreement does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of that Agreement. The rights of the parties to rescind or vary any Agreement are not subject to the consent of any other person.

24. LAW AND JURISDICTION

24.1. These Ts&Cs and each Agreement shall be governed and interpreted by English law.

24.2. Any dispute relating to these Ts&Cs or any Agreement shall be regulated by the courts of England and the parties agree to submit to the jurisdiction of the English courts.



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