

V4 NATIONWIDE DELIVERY SERVICE/ EXPLAINED

There are no hidden costs with V4 Wood Flooring and this page explains how our delivery service works in your area

The UK is split into 3 zones and we aim to offer the best possible service for each zone, whether using our own fleet of vehicles based in Woking, Surrey or at our Castle Donington hub or by using our extensive pallet network your delivery should always be on time.

Delivery to Zone 1

- 1. All orders over £400 ex VAT:
Delivery within 2 working days **£0**
- 2. Orders under £400 ex VAT:
Delivery within 2 working days **£15**
- + Upgrade to next day delivery service
Or specified delivery date **ADD ON £15**
- + Delivery to private/ site address **ADD ON £20**

Zone 1 - Postcodes (alphabetical order)

AL, B, BH, BN, BR, CR, CV, DA, DE, E, EC, EN, GU, HA, HD, HP, HX, IG, KT, LE, LS, LU, M, MK, N, NG, NN, NW, OL, OX, PO1, PO10, PO11, PO12, PO13, PO14, PO15, PO16, PO17, PO18, PO19, PO2, PO20, PO21, PO22, PO3, PO4, PO5, PO6, PO7, PO8, PO9, RG, RH, RM, S, SG, SK, SL, SM, SO, SP, ST, SW, TN1, TN2, TN3, TN4, TN6, TN7, TN8, TN9, TN10, TN11, TN13, TN13, TN14, TN15, TN16, TN20, TN21, TN22, TW, W, WC, WD, WF, WS

Delivery to Zone 2

- 1. All orders over £400 ex VAT:
- Delivery within 2 working days **£0**
- 2. Heavy goods orders under £400 ex VAT:
- Delivery within 2 working days **£30**
- 3. Light goods orders under £400 ex VAT:
- Delivery next working day
- Or specified delivery date **£15**
- + Upgrade for heavy goods orders:
- Delivery next working day
- Or specified delivery date **ADD ON £15**
- + Delivery to private/ site address **ADD ON £20**

Zone 2 - Postcodes (alphabetical order)

BA, BB, BD, BL, BS, CA, CB, CF, CH, CM, CO, CT, CW, DH, DL, DN, DT, DY, EX, FY, GL, HG, HR, HU, IP, L, LA, LD, LL, LN, ME, NE, NP, NR, PE, PL, PR, SA, SN, SR, SS, SY, TF, TN12, TN17, TN18, TN19, TN23, TN24, TN25, TN26, TN27, TN28, TN29, TN30, TN31, TN32, TN33, TN34, TN35, TN36, TN37, TN38, TN39, TN40, TN5, TO, TR, TS, WA, WN, WR, WV, YO

Delivery to Zone 3

- 1. All orders over £1400 ex VAT:
- Delivery within 5 working days **£0**
- 2. All orders between £950 - £1400 ex VAT:
- Delivery within 5 working days **£50**
- 3. Heavy goods orders under £950 ex VAT:
- Delivery with 5 working days **£150**
- 4. Light goods orders under £950 ex VAT:
- Delivery with 2 working days
(not guaranteed for islands only) **£40**
- + Specified delivery date **ADD ON £15**
- + Delivery to private/ site address **ADD ON £20**

Zone 3 - Postcodes (alphabetical order)

AB, BT, DD, DG, EH, FK, G, GY, HS, IM, IV, JE, KA, KW, KY, ML, PA, PH, PO30, PO31, PO32, PO33, PO34, PO35, PO36, PO37, PO38, PO39, PO40, PO41, TD, ZE

Delivery Check List

1. Cut off time for any scheduled delivery is 1pm on the day of order.
2. Deliveries may be undertaken by 3rd party carriers in large vehicles.
3. All deliveries are kerbside and made by a single driver
4. Please arrange adequate help to accept delivery
5. Please ensure site access is adequate, please arrange special delivery if access is limited.

Heavy Goods Orders (Orders of £400 and over (ex VAT))

These are order over 12 kg which must be palletised if sent via 3rd party carrier.

Heavy Goods include all flooring packs, wall covering packs, buckets of adhesive, heavy underlays including.

Light Goods Orders (Orders under £400 ex VAT)

Orders include anything up to 12 kg which can be sent via express carriers.

Restocking Charge

Returns will only be accepted within 1 month of the delivery date.

Restocking charge is calculated at 15% or £60/pallet and whichever value is less.

