

COMPLAINT FORM

CUSTOMER: MR CARPET LTD DATE: 12/10/20
UNIT 19, RIVERSIDE ROAD AGENT: PETER HUGHES
SWIFT O34 REFERENCE N°: F 27647
Spoken with: JOHN MCCARTHY

QUALITY NAME: VELVET DREAM Control N°:
Size (width x length): 6-65 x 4MTR Bale or piece N°:
Design / colour / -code: Z10-250 Invoice N°: of
SANDSTONE 200046431

DESCRIPTION OF THE COMPLAINT INSPECTED BY AGENT: YES / NO
CARPET NOT WITHIN TOLERANCE
OF SAMPLE SENT THROUGH
(PHOTOS)

N/A TO BE COMPLETED IN CASE OF FITTED CARPET ONLY
Where fitted: Fitted by:
(full address)
Composition household : Date of fitting:
N° of adults: In which room:
N° of children: Method of fitting:
Pets: Floor:

PROPOSAL FOR SETTLEMENT
FULL CREDIT REQUIRED TO
COLLECTION FROM MR CARPET WAREHOUSE

ADVICE TECHNICAL DEPARTMENT