Kersaint Cobb

PRODUCT COMPLAINT FORM

Important Please quote this reference

Date : 11/06/21

We would respectfully point out that we cannot process an enquiry until an inspection has been carried out by the retailer

PLEASE COMPLETE AND RETURN TO :
Kersiant Cobb & Co
Relay Park, Relay Drive
Tamworth
B77 5PR
Tel : 01827 831 496

Retailer : Name & address
MR CARPET LTD
UNIT 19, WIMBLEDON
BUSINESS CENTRE
RIVERSIDE ROAD, SW17 0BA
Tel : 020-7381-1989
Contact : JOHN MCARTHUR
(BRANCH MANAGER)
Account No : 9271
Invoice No : 17754752
Invoice date : 07-08-2019

Consumer : Name & address
MR & MRS PEERLESS
6 MALBROOK ROAD
PUTNEY, LONDON
SW15
Home Tel: 020-8246-6738
Work Tel:
Mobile Tel: 07785-341079

ABOUT THE CARPET :

Quality	PAMPAS NORDIC	Location In house	BEDROOM
Colour	NUUK	Date fitted	02-09-2019
Size	6-50 x 4MTR	Type of underlay	COMBI CRUMB / FELT
Pets	N/A	Sub floor	WOOD
Adults	2	Method of fitting.	STRETCH WITH GRIPPERODS
Children	2		

Has the carpet been cleaned since installation ?
N/A

	Date	Type
Details :		

Images available (tick appropriate box) — Yes ✓ No ☐

Retailers inspection report
PLEASE SEE PHOTOS AND DETAILED REPORT FROM 09-06-2012

In your opinion can this complaint be settled by an allowance ? NO

Suggested allowance ? N/A

Retailers Signature

Position MANAGER

COMPLETED COMPLAINT FORMS MUST BE ACCOMPANIED BY IMAGES OF THE FAULT, PLEASE E-MAIL TO MATT.WILLIAMS@HFDTAMWORTH.COM