



COMPLAINT FORM

PLEASE PROVIDE CLEAR PICTURES BY EMAIL

CUSTOMER DETAILS

Company name : N/A
Address : Flat 4, 53-55 Earls Court Square
Contact name : Cristina Travella-Butti
Email + Telephone : cristinatravellabutti@gmail.com + 07796-266862

RETAILER DETAILS

(Company) Name : Mr Carpet Ltd – Order No F27415
Address : Unit 32, Wimbledon Business Centre, Riverside Road, London, SW17 0BA
Contact : John McArthur
Email + Telephone : johnmcarthur@mr-carpet.co.uk + 020-7381-1989

COMPLAINT DESCRIPTION

Quality / colour details : Soneva 62042 Lemur
Tapibel invoice number : 109140
Roll / Tile batch number :
Description of complaint :
Line faults (high & low tufts) + backing of carpet has been cut 30cm from end of roll – images attached

Size / Value : 6.15m x 5m - £634.99 + VAT
Delivery / Fitting date : Monday 13th December
Installation + Maintenance details : N/A – not fitted

INSPECTION DETAILS

Inspected by :
Findings :
Request (replace / repair / allowance) :
Date :
Signature(s) :