

# Customer Complaint Form

Please complete and either email to [infouk@hammercarpetsuk.com](mailto:infouk@hammercarpetsuk.com)  
or fax to 01473 827274

## Retailer Details:

Name: MR CARPET LTD  
Account No: 6590  
Address: UNIT-19-32  
STADIUM STUDIOS  
RIVERSIDE ROAD  
SW17 0BA  
Telephone Number: 020-7381-1989  
Contact Name: JOHN MCCARTHY

## Consumer Details:

Name: MAURIZIO PELLIZZONI  
Address: 6 FAHART ROAD  
FULHAM  
LONDON  
SW6 4AZ  
Telephone Number: 020-7352-3887

## Details of Carpet Ordered

Design Range & Colour: NATURAL WEAVE 0670 023  
Size ordered: 1-40 x SMTR  
Invoice Number: 90114

## Brief Description of complaint:

SEE ATTACHED IMAGES &  
DELIVERY NOTE  
WRONG COLOUR - GREY SENT  
+ SIZE SMTR x SMTR  
REPLACEMENT REQUIRED ASAP

Completed complaint forms must be accompanied by images of the fault.