



## View Logistics Customer Service Report

Please complete and return with photos of the fault/s to customerservice@viewlogistics.co.uk

### Account Details

Account No: WMRC201  
 Name: MR CARPET (LONDON) LTD  
 Address: 299 UPPER RICHMOND RD WEST  
 EAST SHEEN, ~~SW14 8QS~~  
 Postcode: SW14 8QS

Complaint Ref: \_\_\_\_\_  
 Date Issued: \_\_\_\_\_  
 Telephone: 0207 381 1989  
 Email: fulhambranch@micarpetlondon.co.uk  
 Rep/Region: NEAL FORD

### Consumer Details

Name: DEBORAH DE LONG  
 Address: 130 BISHOPS MANSIONS,  
 BISHOPS PARK ROAD, LONDON  
 Postcode: SW6 6DY

Telephone Home: 07798 631 021  
 Telephone Work: \_\_\_\_\_  
 Email: deborah@delongdelong.com

### Complaint Details:

BLACK OIL BASED MARK TRANSFERED FROM  
 BACK OF CARPET TO TOP SURFACE (PHOTO'S ATTACHED)

Our Order No: 1155955  
 Our Invoice No: NOT RECEIVED  
 Range: HASSLE FREE SUPREME VELVET  
 Colour/Pattern: GRECIAN WHITE  
 Piece No: N/A

Your Ref: F29222  
 Fitting Date: 15/2/2023  
 Length: 4.20 Width: 4.00

**WE WOULD RESPECTFULLY POINT OUT THAT THE MATERIAL HAS FIRST BEEN INSPECTED BY THE RETAILER.  
 PLEASE NOTE: ALL CREDITS ARE RESTRICTED TO THE MATERIAL VALUE ONLY, WE DO NOT PAY REFITTING COSTS.**

**SHOULD IT BE NECESSARY TO INSTIGATE AN INDEPENDENT REPORT, THE COST OF THIS WILL BE  
 PASSED ON TO YOU IF NO FAULT IS FOUND.**

*Please be sure to have inspected the fault/s yourself to avoid any problems regarding the above.*

I have read the above and agree to the terms and conditions.

Sign: Peter Guyan

Date: 15/2/2023