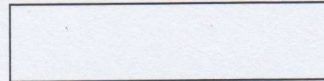


CRUCIAL TRADING

Where Inspiration Begins

PRODUCT COMPLAINT FORM



PLEASE COMPLETE AND RETURN TO:

Relay Park
Relay Drive
Tamworth, Staffordshire
B77 5PR
Tel: 01827 831496

We would respectfully point out that we cannot process an enquiry until an inspection has been carried out by the retailer.

Retailer Name and Address

MR CARPET LONDON LTD
301 MUNSTER RD
FULHAM
LONDON

Tel: 020-7381-1989

Contact: JOHN MCARTUR

Email: fulhambranch@mr carpet

Account Number: 3112 London, UK

Invoice Number: 29047443

Consumer Name and Address

MRS J PURLOW
THE GROVE
WARREN PARK
KINGSTON UPON THAMES KT274X

Home Tel: _____

Mobile: 07788-577013 Designer

Email: _____ DANN

Invoice Date: DECEMBER 2023

ABOUT THE CARPET

Quality: RUSTICA

Colour: MARBLE

Size: 10-30 x SMTR

No of Pets: N/A

No of Adults: N/A

No of Children: N/A

Location in House: NOT

Date Fitted: FITTED

Type of underlay: _____

Sub Floor: _____

Method of Fitting: _____

Vacuum Cleaner Type: _____

Has the carpet been cleaned since installation Yes / No (Delete as appropriate)

If Yes, Date of Clean N/A Type of Clean _____

Images available (tick appropriate box)

ORDER NO F28450

Yes No

Retailers Inspection Report:

NOT YET FITTED
LINE FAULT WITHIN THE 10-30M x SM CUT

In your opinion, can this complaint be settled with an allowance?

If Yes, Suggested Allowance _____

Yes No

Completed complaint forms must be accompanied with images of the fault.

Please email to marie.york@hfdtamworth.com