



## View Logistics Customer Service Report

Please complete and return with photos of the fault/s to customerservice@viewlogistics.co.uk

### Account Details

Account No: WMRC 201  
Name: MR CARPET (LONDON) LTD  
Address: 299 UPPER RICHMOND ROAD  
EAST SURREY  
LONDON  
Postcode: SW14 8QS

### Complaint Ref:

### Date Issued:

Telephone: 020-7381-1989  
Email: fulham branch comrcarpetlondon  
Rep/Region: -CO.UK

### Consumer Details

Name: MR & MRS BAILEY  
Address: 76 RIVERMEAD COURT  
RANELAGH GARDENS  
Postcode: SW6 3RZ

Telephone Home: 07788-453435  
Telephone Work:  
Email: julietkm.bailey@btinternet.com

### Complaint Details:

\* REPLACEMENT PIECE SHORT - 8.25 x 5M  
FOR THROUGH LOUNGE  
DANIELLE CONFIRMED TO FIT CARPET AS  
REST OF FLAT IN SAME COLOUR - STOCK <sup>NO</sup> UNTIL APRIL

Our Order No: 1189295  
Our Invoice No: 006684  
Range: MAYFAIR VELVET  
Colour/Pattern: MARBLE BETGE  
Piece No:

Your Ref: F29551  
Fitting Date: 08/03/2024  
Length: 8-50M Width: 5-00M

**WE WOULD RESPECTFULLY POINT OUT THAT THE MATERIAL HAS FIRST BEEN INSPECTED BY THE RETAILER.  
PLEASE NOTE: ALL CREDITS ARE RESTRICTED TO THE MATERIAL VALUE ONLY, WE DO NOT PAY REFITTING COSTS.**

**SHOULD IT BE NECESSARY TO INSTIGATE AN INDEPENDENT REPORT, THE COST OF THIS WILL BE PASSED ON TO YOU IF NO FAULT IS FOUND.**

**Please be sure to have inspected the fault/s yourself to avoid any problems regarding the above.**

I have read the above and agree to the terms and conditions.

Sign:   
JOHN MCARTHUR

Date: 08/03/24