

Cavalier

CARPETS

Complaint Questionnaire

Return to:

Fax: 01254 268029

Email: customerservices@cavalier-carpets.co.uk

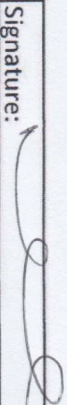
Thompson Street Industrial Estate, Blackburn, BB2 1TX. Tel: 01254 268000

All complaints must be inspected by the retailer before completing this form.

When faxing, please use black pen.

Account	
Company Name	MR CARPET LONDON
Address Line 1	299 UPPER BUCKINGHAM RD
Address Line 2	
Address Line 3	LONDON
Postcode	SW14
A/C Code	M18/001
Tel	020-8876-9128
Fax	
Contact Name	JOEL BARTON
Inspected by	CYNALIE GLOVER
Position in Company	MANAGER

Store (Only complete where different to account)	
Company Name	MR CARPET LONDON LT
Address Line 1	301 MUNSIE RD
Address Line 2	FULHAM
Address Line 3	LONDON
Postcode	SW6 6BT
Contact Name	JOHN MARTIN
Tel	020-7381-1989
Fax	

Signature: 

Date: 19/04/12

Carpet Details (for each piece)				
Ref	Range & Colour	Length	Width	Backing
	CONSPOLITMNSO	5.95	5M	AB
	CONSILK	3.05	4M	"

Consumer (if applicable)		N/A	
Contact Name		Adults	
Address Line 1		Children	
Address Line 2		Pets	
Address Line 3			
Postcode			
Tel (Home)			
Tel (Work)			
Tel (Mobile)			
Occupants at address			
Vacuum Type (Upright / Cylinder)		Vacuum Age:	Yes
Price paid for carpet (incl fitting & underlay Yes/No)			
Installation (if applicable)			
Date Fitted	Goods in warehouse	Underlay Type?	
New underlay?	Yes/No		
Method of fitting			
Type of floor			
Room(s) carpet fitted		Was advice given on flattening at point of sale?	Yes/No
Was advice given on shading at point of sale?	Yes/No	Has the carpet been cleaned/treated?	Yes/No
Was advice given on colour-matching at point of sale?	Yes/No		

PLEASE ENTER FAULT DETAILS BELOW

PLEASE SEE ATTACHED PHOTOS OF THE 2 CUTTING PIECES AND THAT THEY ARE DIFFERENT WIDTHS

ATTACHED PHOTOS AND DRAWING SHOW DIFFERENCE

COMMERCIAL TOURS