

P29043 Lacey

Warranty Call Instructions

(PLEASE READ BEFORE GOING TO SITE)

- 1) Tighten Flatweave runner on 1st flight of stairs & cut back gripper on R/H side to make it less visible from the open spindle side
- 2) Attend to hard lump of wax in the middle of the seamed doorway of the 1st floor front bedroom. (May need to open it up or heat it up to get rid of it?)
- 3) Pull carpet back along wardrobe wall in top floor dressing area & replace one width of underlay running between the bathroom & the steps up to the bedroom (Check for lumps before relaying carpet back down & cut out / replace any lumps if you find any?)
- 4) Walk through the rest of the areas with Mr Lacey & deal with any lumps that he finds in the underlay by firstly tapping down a hammer and if that doesn't succeed, pull the carpet back & replace the underlay as necessary

**Walk through the job with Mr Lacey to make sure he is
100% happy BEFORE leaving**