

Amtico

Site Investigation Report

Our Ref: 00980046
Customer Details: Ms E. Ratcliffe, 35 Stanton Road, Raynes Park, London SW20 8RW
Retailer/Contractor Details: Mr Carpet, 308 Worple Road, Raynes Park, London SW20 8QU
Report Created by: Gary Wills
Date of Visit: 10/10/18
Date of Report: 11/10/18
Persons in Attendance: Gary Wills, Amtico; John Cresswell & Roy, Mr Carpet; Ms Ratcliffe's nanny

Background

Approx. 66m² Amtico Spacia Sun Bleached Oak XL planks fitted into a kitchen diner, hall and utility room using HTE adhesive 09/04/18. Ms Ratcliffe has reported that some very small gaps have appeared by the patio doors.

Report

The gaps were measured and found to be 0.3mm.



There was also some dirt present in between the bevelled edges which can create the illusion of a larger gap.



Conclusions

In my opinion the Amtico planks and adhesive supplied are of standard quality and are not at fault in any respect. It is virtually impossible to install a tiled floor with no gaps between the tiles. The Contract Flooring Association guidelines state that no gap in the body of the floor should exceed 0.3mm and even gaps greater than this are unlikely to detract from the overall performance or the aesthetics of the floor. The gaps were effectively closed up using the back of a steel knife. No further action from Amtico.

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