



PLEASE COMPLETE AND RETURN TO:

Relay Park
Relay Drive
Tamworth, Staffordshire
B77 5PR
Tel: 01827 831496

We would respectfully point out that we cannot process an enquiry until an inspection has been carried out by the retailer.

Retailer Name and Address

MR CARPET
32 STADIUM STUDIOS
RIVERSIDE ROAD
LONDON SW17 0BA
Tel: 020 8879 4128
Contact: SALLY BLAICKMAN
Email: sallyblackman@mr-carpet.co.uk
Account Number: KU00048
Invoice Number: 2865160

Consumer Name and Address

MRS LOUISA ELLIOTT
14 DEVAS RD
LONDON
SW20 8PD
Home Tel: 07850159852
Mobile: AS ABOVE
Email: elliottsl38@yahoo.com
Invoice Date: 11/02/2020

ABOUT THE CARPET

Quality: CHELSEA
Colour: WATER
Size: 5.15 x 5m
No of Pets: NONE
No of Adults: 2
No of Children: NONE

Location in House: LANDING
Date Fitted: 13/02/2020
Type of underlay: PU
Sub Floor: WOOD
Method of Fitting: STRETCH
Vacuum Cleaner Type: N/A

Has the carpet been cleaned since installation Yes / No (Delete as appropriate)
If Yes, Date of Clean NO

Type of Clean _____

Images available (tick appropriate box)

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

Retailers Inspection Report:

ON FITTING THE LANDING WE FOUND AN AREA WITH MISSING TUBES.

In your opinion, can this complaint be settled with an allowance? Yes / No
If Yes, Suggested Allowance _____

Completed complaint forms must be accompanied with images of the fault.

Please email to matt.williams@hfdtamworth.com