

London 5th September 2016

Re: 18 Richmond Park Road London SW14 8JT

Dear Mar Clough,

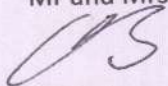
Despite our best efforts to settle matters amicably concerning the stairs that your workmen caused damage to, and the unfinished installation of the carpet, we have received an invoice from you for £800.00, which we, based on the aforementioned reasons, refuse to pay.

It appears as if you deny any wrongdoing and are unwilling to repair the stairs, complete the installation of the carpet or to retrieve your merchandise and reimburse us the deposit of £800.00 as we have previously requested.

We, therefore, wish to inform you of our decision to make a legal claim against Mr Carpet.

Yours sincerely,

Mr and Mrs Schreiter



18 Richmond Park Road
London SW14 8JT