

# S30221 JIANG

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Friday, 12 October 2018

5 Issues Identified



### **ISSUE 1 - BULGE TO LEFT OF BOTTOM STEP**

Turn on carpet to left of bottom step is too much as the turn is over the gripper. Pull back, trim carpet and re-fit



### **ISSUE 2 - RE-STRETCH CARPET DUE TO LUMP**

Re-stretch carpet in front of large lounge doors as there is a bulge where carpet is loose



### **ISSUE 3 - PUT SMALL PIECE OF BAR IN GAP**

Customer is not happy that you have done this without consulting anyone. Can you put a small piece of a bar in and re-fit. The customer is aware that the bar will sit just in front of the bars either side but they would prefer this rather than a gap.



### **ISSUE 4 - BOLSTER DOWN CARPET**

Carpet is not fitted to the left of the cupboard to the large loft bedroom. It doesn't look like the customer has pulled it back so can only assume that you missed this.



### **ISSUE 5 - BOLSTER DOWN CARPET**

Carpet is not fitted to the right of the cupboard to the large loft bedroom. It doesn't look like the customer has pulled it back so can only assume that you missed this.