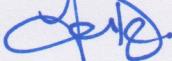


VICTORIA CARPETS COMPLAINT QUESTIONNAIRE

Claim registration number			
RETAILERS DETAILS		CONSUMERS DETAILS	
Account number: 199123	Name: MR P EDEY	Address: 299 Upper Richmond Road (West) SW14-8QS	Address: 24 BEXHILL ROAD SW14. 7NF
Postcode: (MR CARPET (LONDON) LTD)	Postcode:	Tel no: 0208 876 9126	Tel no: 07742-190478
Contact name: JOHN DROGE			0208 892-6601
Email address: (0208)	SHEEN BRANCH @ MR CARPET PRODUCTS . UK		
PRODUCT DETAILS			
Date purchased: OCT 2023	Date fitted: 01.11.23	Product name: TUDOR TWIST SB ²	Colour name: grey CARBON
Invoice and Order No:	Sizes: 4.60/3.80/2.90/10.30 x 4M	Your PO no: 534284	Area fitted: HSL/LOUNGE/BEDS/STUDY
COMPLAINT DESCRIPTION			
PILE REVERSAL AS PER PHOTO'S (ATTACHED)			
ADDITIONAL INFORMATION			
No. of occupants: 2	Fitting method: GRIPPER / ULAM	Pets: 0	Vacuum type:
Frequency of vacuuming: 2 x PER WEEK	Subfloor type: WOOD		
INSPECTION DETAILS			
Date of retailer's inspection? 10.01.25			
What is your recommendation? N/A.			
Any other observations? N/A			
Inspected by: JOHN DROGE	Position in Company:		

Signed by: 

Date: 10.01.25.

Any further information, including a diagram of the installation and photographs should be attached where possible.